

People Directorate 2014/15 Proposed Budget Consultation:

From



Until



2nd January – 17th February 2014

Easier to Understand Consultation Document



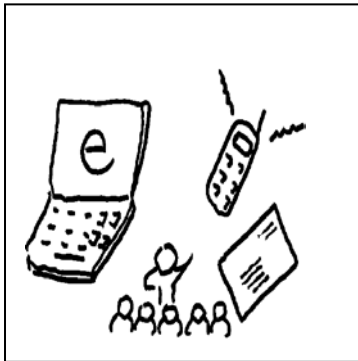


Introduction

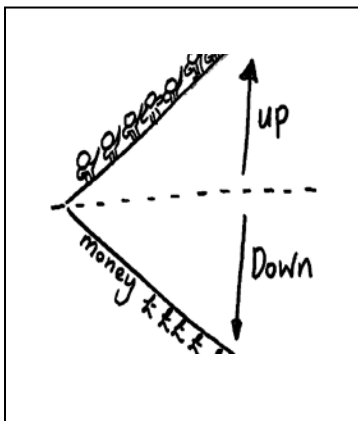
Birmingham City Council has less money to spend.
 Every person will notice a difference.
 We want to tell you our ideas to save money.
 We want to find out what you think.



We will be asking you what you think.
 We will be asking staff.
 We will ask people in health who work with us.
 We will ask social care services who are not part of the council.



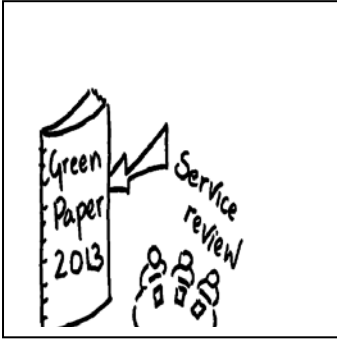
You can let us know what you think at meetings.
 You can let us know by email, telephone or complete questionnaire.
 We will put everything we find out into a place where people can see it.
 We will let the councillors know what we find out.



Why we have to save money

The Government is giving the council less money.
 More people need a service from us.
 This means we can't pay for all the things that we have to be paying for.

Green Paper Review



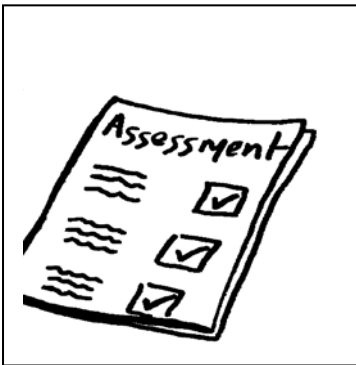
Last year Birmingham City Council had a close look at services they offer.

This had never been done before.

There were meetings to tell people what they found out.

You can find copies of the reviews on the internet:

www.birmingham.gov.uk/servicereviews



The Social Care green paper said

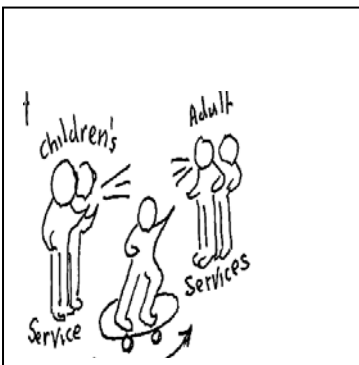
We will always look at people's assessments and make sure they get their eligible unmet needs met.

We will change people's individual budgets to make sure people's eligible unmet needs are met.

We will meet needs in people's support plans until they are changed at a review or reassessment.



We will make changes to how we run specialist care services like day services and home care.



We will work together and join up services

Children's and adults services will work together in a way that makes things better for children who are becoming adults.



We will work more closely with local communities.

We will look at how everyone can help support neighbours and friends

We will work more closely with the NHS.

Getting Communities to be good places where everyone is included



Birmingham has strong communities that cope well with change.
At this time not everyone is included or feels part of their community.



We need to make life in communities better for everyone.
We need to find out what are the good things that go on in communities.
We need people in the community to know what their community has got to offer.
We need to help people feel well and happy in their communities.
We need to make sure everyone can join in with what goes on in their community.
Volunteering is a good thing which helps communities.

Joining in and doing things together



We want to work with people.
We know that people have lots to offer.
Staff do not always know what is best.
We want people who use services and staff to work side by side. We call this co-production.
We want staff to understand that people who use services are experts because of their experiences.

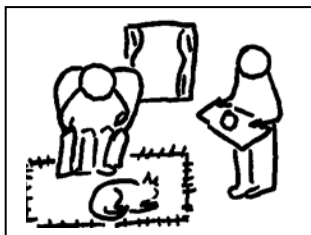
Services we looked at in the Green Paper review



Services for people who have no home

There are lots of people in Birmingham who have no home.

We will try and do something to stop people becoming homeless.



Supporting People

It is important to help people live safely in their own home.

If people don't have the support they may need more help later which will cost a lot of money.



Health and wellbeing

The council offers services that can make a difference to how well and happy people feel.

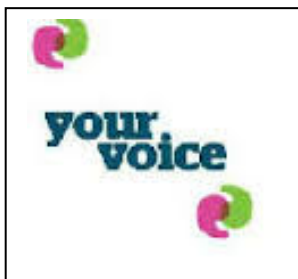
The council wants to look at how they can make things equal so that more people feel well and happy.



Public Health

The public health team have joined the adults and communities department of the council.

This team does a lot of work to help keep people Healthy.



Healthwatch

The council gives money to a group called Healthwatch.

This is a group that checks out what Health and Social care are doing.

It is there for service users to talk to about what they can expect from services.

Our Ideas for you to think about and talk about

Part1

Proposal 1

How we want to make sure people get a fair share in a time when there is not much money.



We must make sure that people who have assessed eligible support needs are kept safe.

The support and money offered to people will match the assessment of unmet eligible need.



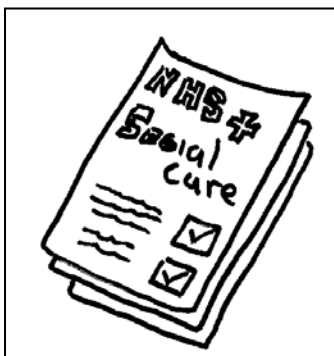
Some people will have to give some money towards the cost of their care.

People who can get better and do things for themselves will be helped to do more.
Staff will work with them to make sure they can be independent and safe.



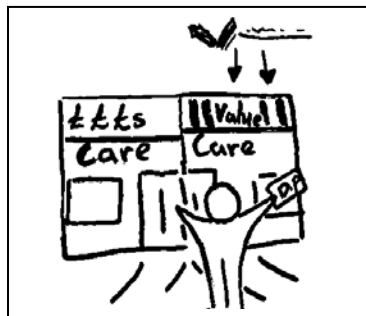
We will work with other departments to make sure that people have the homes and support where they can be independent.
We will try and keep people in their own communities.

Assessments



People that may have a need for services will be offered a first social care assessment.
People may have a shared health and social care assessment including a continuing healthcare assessment if it is needed.

Continuing health care assessments are for people who have lots of health problems that keep changing over a long time.



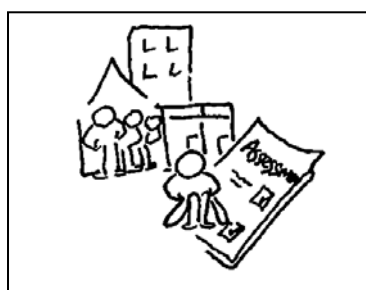
Every time a person has an assessment the service they get might change.

It might mean you get a service that costs less money.

If you want to make your own decisions about what service you have you could have a direct payment.



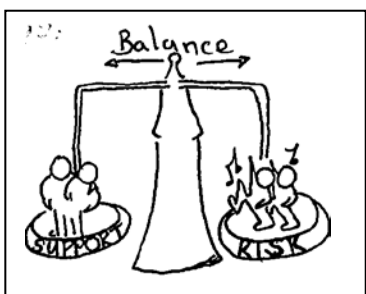
We will work with young people and their families as soon as we can to support them into adult life.



Assessments will not just be about getting involved when things have gone very wrong.

We will help people find the support they need in their families and communities.

We will help people to build up support networks.



We will help people to have new and exciting ideas to support them with their wishes for the future.

We know that people will need to take some risks in order to have more choice and control in their lives.

There will be a balance between taking risks and people being safe and supported.



We are very serious about stopping abuse happening in Birmingham.

We will work with other groups to make sure there are steps to keep people safe that are followed by everyone.

This is called Safeguarding.

Independent Living in your own Community



We will work with you to help you be as independent as you can.
We will support you to get the most out of your money and help you find out where to go for job advice.

We will always look at how we can make it easier for you to find information that will help you.



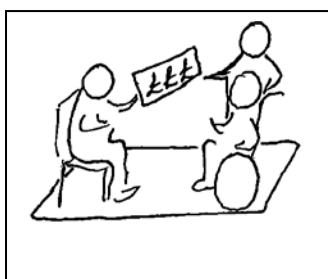
We will not move anyone straight from hospital to a care home before we think about how they can be supported to be more independent.



We will work with young people as they become adults to help them be independent.

Social workers will think more about how people can be supported in their communities.

Managing your own care with a direct payment

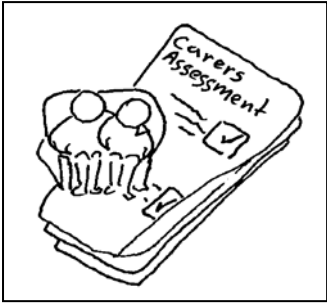


We will fund the services you need to meet your unmet assessed eligible need with an offer of a direct payment.

If you are able to we expect you to manage your own money and care using a direct payment to pay for it.

If you or your family can not manage your money and care we will help.

Carers who are not paid workers



Some people have support from family or friends to help them.

We know this can be a big job.

We will offer a Carers Assessment to people who support someone and are not paid.

We want carers to be able to carry on in a way that that is good for everyone.

Working together with other organisations



We will work together with other organisations to do the best we can for people who use services.

We need to work together with our partners to think of ways to help people stay independent.

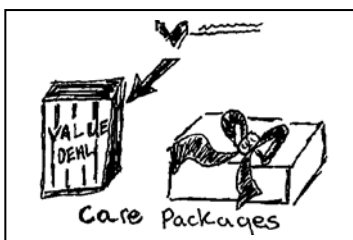


If the person who uses services does not mind we will share information about the care they get with their doctor.

This will help the doctor understand how to help a person be independent.

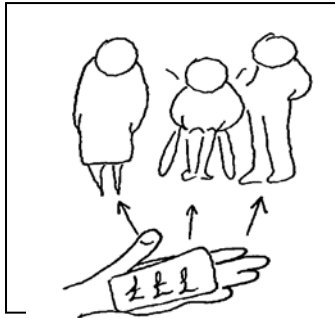
We will work with health services to make sure people know about how to stay healthy.

Getting the best out of the money we have

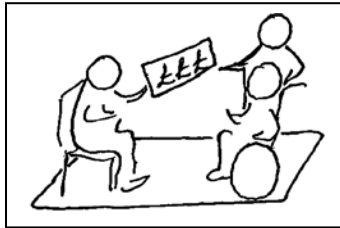


We will always look for the best deal to give you the service you need.

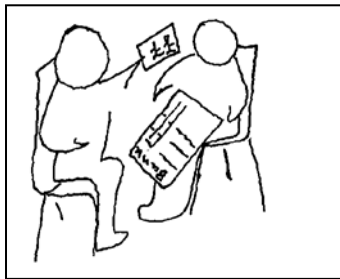
We will look at all the choices and choose the one that gives people the best chance of being independent.



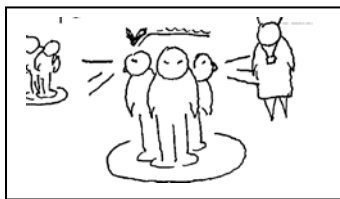
We want to be fair.
Some people may get less money for their care than they are getting now.
We will need to look at this soon.
If we have to offer less we will make sure the person who has the service and their carer are involved.



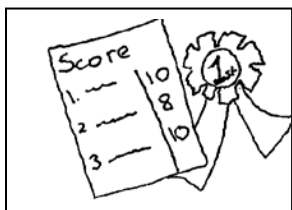
We will make sure there are services for people to use to meet their assessed eligible needs.
Services can be paid for with a direct payment.



We will look at how much money you have to see if you have to put some towards the cost of your care.
If you do not let us do this you may have to pay all the money for your care.

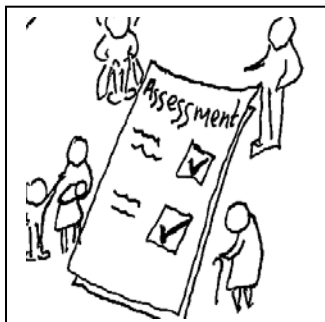


We will work with organisations in an around Birmingham to offer services that will support people.
The commissioning team look at what is available to support people.
The commissioning team will work with people in health to learn what is best.



We will let people know how good services are.

How we want things to be in the future



We want you to live in your own home and be supported by your community.
We will help communities to become places that support people.
If you need us to we will help you to find out how you can be supported by your community.



We will have less people in residential care.
 We want to help more people feel well and able to live independently.
 More people will be able to carry on living in their own homes.

**Do you understand how these things might affect you or a person you care for?
 Use the questionnaire to say what you think.**

**Do you agree with how we want things to be in the future, in a time when there is not enough money?
 Use the questionnaire to say what you think.**

Part 2 The List of things we think we should do in Adult Social Care

We have got 23 ideas called proposals.
 We are putting them into 7 groups.

- Group 1- Big changes in Specialist Care Services**
- Group 2 – Children and Adult services working together**
- Group 3 – Working together with the NHS**
- Group 4 – Public Health**
- Group 5 - Supporting People**
- Group 6 - Homeless Services**
- Group 7 - Healthwatch**

Group 1 Big changes in Specialist Care Services



Specialist care services are part of the People Directorate which used to be called Adult and Communities.
 This service runs residential Care, Day Centres, Home Care and helping people stay in their homes.



Proposal 2 – Have less staff in the four care centres and respite care

We will look at how many staff we have in the four care centres.

We will look at how we can match up with how many staff work in private homes.

We want to make big changes in respite care for people with learning disabilities.

We will look at how many staff we need.

We will look at closing Allenscroft respite service .

We will look at how many staff we have in our respite homes.

**Do you agree that that there should be less staff in residential care units ?
Use the questionnaire to say what you think.**

Proposal 3– Letting people know about Older Adults Day Centres.



There are a lot of spaces in the council's Day Centres for older adults.

We want more people to use our centres.

Do you agree that we should let people know about places in older adults day centres?

Use the questionnaire to say what you think.

Proposal 4 - Letting People know about places in Learning Disability Day Centres.



There are a lot of spaces in the council's Day Centres for adults with learning disabilities.

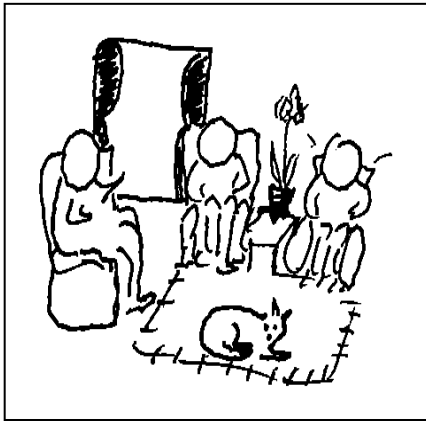
We want to improve these Day Centres.

We want to fill up the empty places.

Do you agree that we should let people know about places in learning disability day centres?

Use the questionnaire to say what you think.

Proposal 5 - Having more Shared Lives



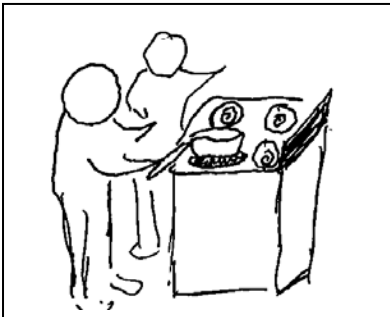
Shared Lives offers a place for old or disabled people to live with a person or a family in the community.

The person or family is paid to have the old or disabled person in their home.

We want to have more Shared Lives places for old or disabled people to live in.

Do you agree that that there should be more Shared Lives places?
Use the questionnaire to say what you think.

Proposal 6 – Having more enablement



The enablement service helps people do things for themselves.

We will spend a limited time with people to help them learn new things or to do things they used to do.

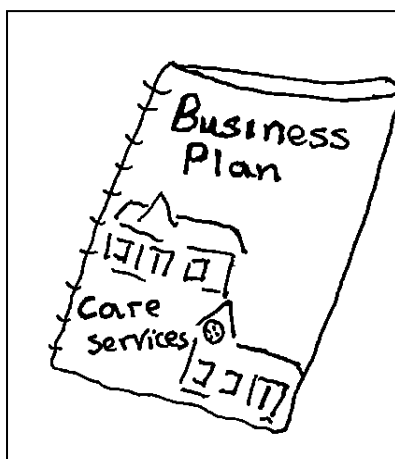
We want to have more people using enablement so that they do not need to use other services.

More enablement will help people live in their own homes independently.

Do you agree that that more people should be offered enablement?
Use the questionnaire to say what you think.

Proposal 7 – Having specialist care

services operating outside the council



Specialist Care offers a lot of services for old and disabled people.

The services have lots of staff and costs lots of money.

The council thinks it might be better to make specialist care into a business that is run by a group of people working together outside of the council.

Do you agree that Specialist Care Services should be outside the council?
Use the questionnaire to say what you think.

Group 2

Children and Adult Services working together

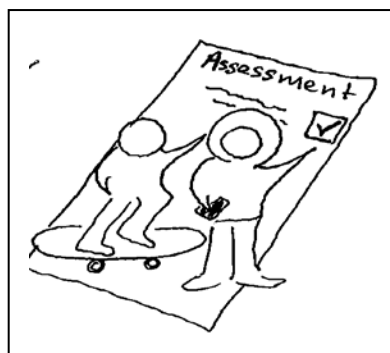


We want to look at having services for children and young people that cover their whole life.

We will look at planning for independence.

We will look at opportunities for young people to live in their own home and have a chance to work.

Proposal 8 – Paying less for Young People's care.



We want to look at other parts of the country and find out how they support young people.

We want to find out what works best.

We want to pay less for care for young people.

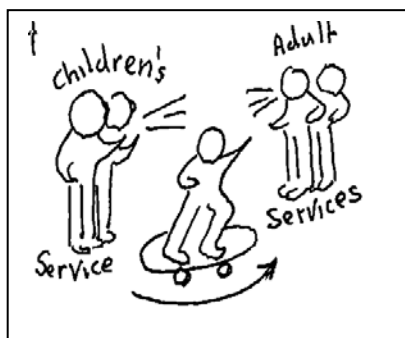
Young people living in care homes will have a re-assessment.

Young people will be asked to think about a Shared Lives placement.

Young people will be asked to think about having a direct payment.

Do you agree that we should pay less for care for young adults?
Use the questionnaire to say what you think.

Proposal 9 – Working together for transition.



When a young person moves from children to adult services it is called transition. We want transition to be easy for young people and for things to go smoothly. We want staff in children and adult services to get together to plan for a better future. This means that anything that needs to be done will get done earlier.

**Do you agree that we should work together for young people in transition?
Use the questionnaire to say what you think.**

Group 3

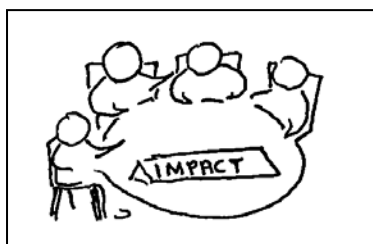
This is about joining up our services with the NHS so they work better together. We call this integration. It should make things better for older people who use health and social care services.

Proposal 10 - Older Adults Integration

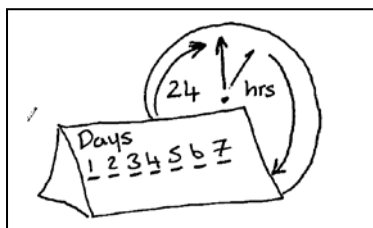


We want better plans to help elderly People in health and social care. We want plans to support people as they get older and need more support. We want fewer old people going into hospital. We want more older people to be supported to live in their own home.

How this will be done



1. Have a team called IMPACT.
Impact stands for
Integrated **P**rimary and **C**ommunity **C**are **T**eam.
This is a team made up of all the paid workers who support the older person.
They all work together in the best way to keep the person safe, happy and well.



2. To provide health and social care services seven days a week for older adults in Birmingham.



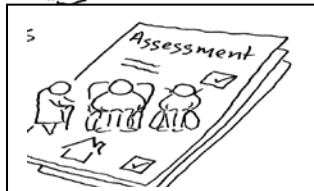
3. To have a point where people can find out about and give information about services for health and social care. This would be called a combined access point.



4. To have a team in Accident and Emergency departments of a hospital just for older adults. This team will be there every day. There will be someone to help with all problems.



5. Better support in the community to help people. It will help people stay in their own home.



6. Assessments for older people who live in the community. This means looking at the support they need. This will help people to spend less time in hospital. It will help people stay in their own home.

Do you agree with the ideas to help support elderly people with Health and Social Care?

Use the questionnaire to say what you think.

Group 4 Public Health

Public Health works to keep people healthy.
They let people know about how they can lead a healthy life.



Proposal 11 - Public Health Commissioning

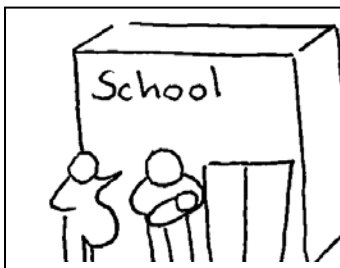
Public Health used be part of the NHS.
They still do some things that the NHS said they should do.
These are called contracts and they cost money.
Some contracts do not need to carry on.
We do not think we should pay for contracts that do not need to carry on.

Do you agree that Public health shouldn't have to carry on paying for things that were agreed when it was part of the NHS?
Use the questionnaire to say what you think.



Public Health look after people's sexual health.
They help teenagers who could get pregnant.
They help people who have problems with sex.

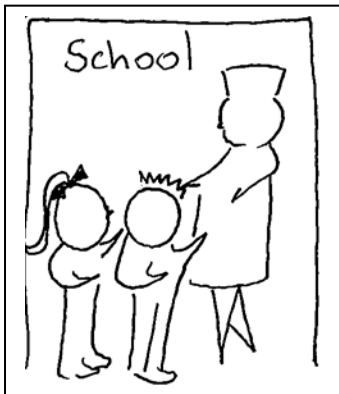
Proposal 12 – Teenage Pregnancy



In some parts of Birmingham there are not as many teenagers getting pregnant.
We do not want to give money to these schools.
We will carry on helping in schools where a lot of teenagers get pregnant.
Connexions is a service that helps young people who are not at school, college or in work.
We do not want to give Connexions money to help with teenage pregnancy.
We do not want to give money for services that help people with sex problems.

Do you agree that we should stop paying for teenage pregnancy and sex problem services?

Use the questionnaire to say what you think.



Proposal 13 – School Nurses

Public Health make sure there are nurses in schools.

There may be changes to the way this is managed.

Things could be managed in a way that uses money better.

We might have to find a new service.

Do you agree that there should be better management of School nursing services ?
Use the questionnaire to say what you think.



Proposal 14 – Community projects

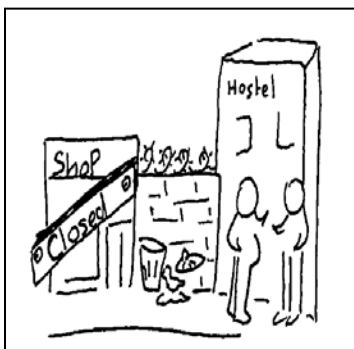
Public Health supports two community projects in Birmingham.

These are in Castle Vale and Alum Rock

We want to stop supporting these two projects.

We don't support other communities in this way.

Do you agree that we should stop giving money to the two communities?
Use the questionnaire to say what you think.



Proposal 15 – Helping pregnant women in the community

Public Health help keep pregnant women healthy by working in communities which have a lot of problems.

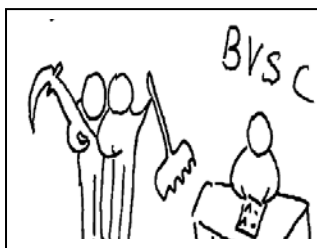
We think Health visitors should give this support.

We want to stop paying for this support.

Do you agree that we should think about stopping this service?
Use the questionnaire to say what you think.

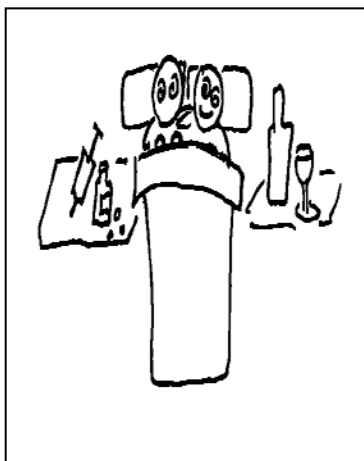
Proposal 16 – Working with Birmingham

Voluntary Services Council also called BVSC



Public Health pay BVSC to do some work.
Volunteers are very important but we think we could pay BVSC less for volunteers to be managed.
In 2015 we will look at how we can pay less to BVSC.

Do you agree that we should look at how we can pay less for work we do with Birmingham Voluntary Services Council?
Use the questionnaire to say what you think.



Proposal 17– Substance Misuse and Sexual Health

Public Health have services to help people who cannot stop using things that are bad for their body or mind.

There are services for people who risk their health because of the way they have sex.

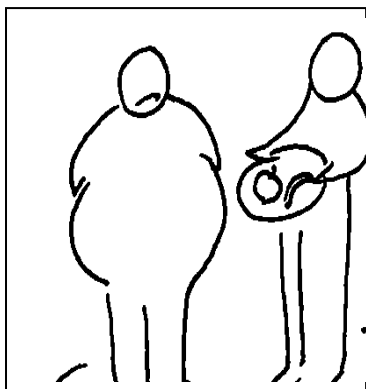
We want to get rid of the service we have now and get a new one.

We call this re-commissioning.

We will save money by changing the service.

The new service will be in communities where there are lots of problems.

Do you agree that we make changes to this service so that it costs less money?
Use the questionnaire to say what you think.



Proposal 18 – Services for people who are very over weight which is called obesity

Public Health support people and talk about their weight problems.

We will work with the NHS to find a new path for people to get help and support.

We will give less support to services for people who are very overweight.

We think the NHS should do this.

Do you agree think Public Health should carry on helping people who have problems with their weight?

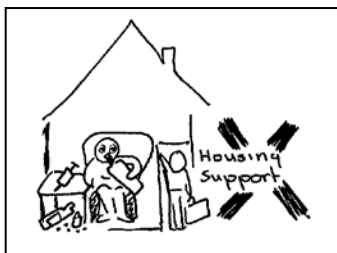
Use the questionnaire to say what you think.

Group 5

Supporting People

This is a group of services that supports people in their home who may be at risk.

Proposal 19 – Substance Abuse



There is a group of services called Supporting People.

They help people whose housing is at risk because of their disability or problems.

We want Supporting people, Public Health, Commissioning and groups who are not part of the council to work closely together.

There will be no more substance misuse housing support.

Support for people who misuse substances will be through Public Health.

Do you agree that what we should change who supports people with substance misuse?
Use the questionnaire to say what you think.

Services that are not at the centre of what we do Proposal 20 – Non Core Service



We do not think we should pay for things to do with housing.

This should be paid for by the people who take the rent called the Landlord.

**Do you agree that we should not pay for services we call non core?
Use the questionnaire to say what you think.**

Supporting Older People

Proposal 21 – Stop paying for Housing Support



We want to stop paying for housing support for older people in sheltered housing and extra care schemes.

**Do you agree that we should not pay for supporting older people in extra care and sheltered housing?
Use the questionnaire to say what you think.**

Group 6 Homeless Services

Proposal 22 – Making sure we get paid



We want to have a community where people do not become homeless.

We need to look at why people become homeless.

We need to make sure we get paid when we give people a place to live until they get a home.

We will get the rent from the person or from the Housing Benefit department.

**Do you agree that what we say about homeless services?
Use the questionnaire to say what you think.**



Homeless Service Staffing Levels

Proposal 23 – Have less staff working in Homeless Services

We will look at the rules we have about advice and assessments.

We will have a look at how we can have less staff in homeless services.

**Do you agree that we should try to have less staff in the Homeless Service?
Use the questionnaire to say what you think.**

Group 7

Healthwatch Birmingham

Proposal 24



Healthwatch has to make sure that local people are involved in what health and social care services are put in place in their area.

Healthwatch gets some money from the council to do their job.

The council wants to give less money to Healthwatch.

We want Healthwatch to think about how they can get some money another way.

Do you agree that we should ask Healthwatch to get money somewhere else so that we can pay them less?

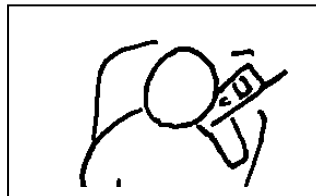
Use the questionnaire to say what you think.

**You might have some questions or want us to explain.
There may be things you are not sure about.**

You can find out more or tell us what you think;



**Come to a meeting- to find out where
they are call: 0121 303 5154**



**Talk to a person in our team call:
0121 303 5154**

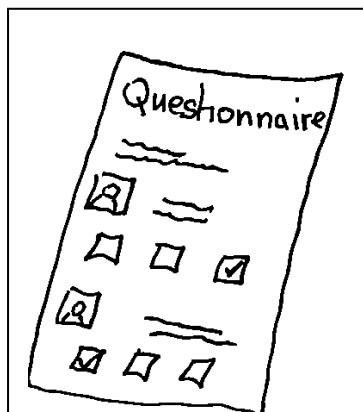
**Put your question or comment in an
email and send it to:**

adultsandcommunitiesbudgetconsultation2014@birmingham.gov.uk



Write to us. You do not need a stamp:

**Freepost RATH- GAKE – LCKA
Adult Social Care Budget Consultation
PO BOX 16465
Birmingham
B2 2DG**



**Fill in our paper easier to read
questionnaire**

Or

**Fill in a questionnaire that is not
easier to read online:**

<https://www.birminghambeheard.org.uk>