## Places for People: Kings Heath and Moseley

Consultation Feedback Summary Report

FINAL

January 2022

### Contents

| 1.    | Introduction and background  | 1   |
|-------|--|-----|
| 2.    | Consultation strategy and methodology  | 3   |
| 2.1   | Consultation   | 3   |
| 2.2   | Consultation methodology   | 6   |
| 2.2.1 | Methods of consultation and engagement   | 6   |
| 2.2.2 | Response channels  | 6   |
| 2.3   | Programme and schedule of events   | 7   |
| 2.3.1 | Events   | 7   |
| 3.    | Overview of responses  | 8   |
| 3.1   | Individuals  | 8   |
| 3.2   | Businesses and organisations   | 9   |
| 3.3   | Respondents' connection and travel choices within the scheme area                                      | 9   |
| 3.4   | Respondents with disabilities  | 11  |
| 4.    | Principles of Places for People  | 1.4 |
| 4.1   | Kings Heath and Moseley being part of the Places for People Proposal                                   | 14  |
| 4.1.1 | Individual Responses   | 14  |
| 4.1.2 | Business Responses   | 16  |
| 4.2   | Types of intervention to best to reduce traffic and improve safety for cycling and walking             | 18  |
| 5.    | West of Kings Heath High Street Options  | 19  |
| 5.1   | Quantitative responses - Options A and B   |     |
| 5.1.1 | Individual Responses   |     |
| 5.1.2 | Business Responses   | 21  |
| 5.2   | Qualitative responses – Options A and B  | 22  |
| 5.2.1 | What elements do you like or dislike about Option A?   | 22  |
| 5.2.2 | What elements do you like or dislike about Option B?   | 26  |
| 5.2.3 | Is there anything else you would like to add or change to the proposals that hasn't already been said? | 30  |
| 5.3   | Summary  | 31  |
| 6.    | East of Kings Heath High Street Options  | 33  |
| 6.1   | Quantitative responses - Options C and D   | 3 3 |
| 6.1.1 | Individual Responses   | 3 3 |
| 6.1.2 | Business Responses   | 3 5 |

| 6.1.3  | Billesley Lane proposals in Options C and D  | .36   |
|--------|--|-------|
| 6.2    | Qualitative responses–Options C and D  | .38.  |
| 6.2.1  | What elements do you like or dislike about Option C?   | .38.  |
| 6.2.2  | What elements do you like or dislike about Option D?   | .4.1. |
| 6.2.3  | Is there anything else you would like to add or change to the proposals that hasn't already been said? | .45   |
| 6.3    | Summary  | .46   |
| 7.     | About the consultation   | .48   |
| 7.1    | Participation in previous engagement and consultations   | .48.  |
| 7.2    | Participation in this consultation   | .48   |
| 7.3    | What additional information would have helped you comment on the proposals?                            | .49   |
| 7.3.1  | Overall Opinion  | .49   |
| 7.3.2  | Specific Negatives   | .49   |
| 8.     | Demographic breakdown of responses   | .52   |
| 9.     | Overview of email correspondence   | .54   |
| 10.    | Summary  | .56   |
| 10.1   | Summary of results   | .56   |
| 10.1.1 | 1 West side of Kings Heath High Street (Options A and B)   | .5.6  |
| 10.1.2 | East side of Kings Heath High Street (Options C and D)   | . 5.7 |
|        |  |       |

- Appendix A. Consultation Questionnaire
- Appendix B. Post-event briefing notes

Appendix C. Coding Matrices

### 1. Introduction and background

Places for People aims to reduce traffic in residential neighbourhoods so that it is safer for people to walk and cycle, and nicer to be outside for children to play and neighbours to chat.

In many parts of Birmingham, residents find their streets are busy with traffic, particularly when people are taking shortcuts to avoid main roads. When traffic is reduced the neighbourhood becomes quieter, the air is cleaner, and streets feel safer.

The principle of Places for People is that residents can continue to drive onto their street, have visitors, get deliveries, etc, but it is made harder to drive straight through the area.

#### The story so far

Last year, we introduced temporary measures in parts of Kings Heath and Moseley, most notably placing large planters and bollards to prevent motorised vehicles from using side streets to cut though and avoid main roads.

Most of these changes were made on the west side of Kings Heath High Street, with just a few to the east.

These measures caused considerable controversy, and we received a lot of feedback from the local community, both though our formal engagement and outside this, with numerous conversations, emails, meetings, and site visits taking place over the following months.

What is very apparent from the feedback received is that people care deeply about Kings Heath and Moseley: they want it to be safe, welcoming, and accessible for everyone, for local business to thrive, and for emissions to be reduced or eliminated.

Since the scheme was implemented, we have responded to your concerns where possible and made some changes, for example by moving the planters on Grange Road, supporting businesses on York Road to let vehicle access for their deliveries and changing timings of traffic lights on Vicarage Road. At the same time, we have stood firm on keeping the scheme in place and allowing time for it to 'bed in', knowing that changes to travel behaviour don't all happen overnight.

#### You said, we did

In winter 2020/21 we conducted a review of the Places for People project delivered in Kings Heath and Moseley, alongside other schemes implemented during COVID-19, and in February/ March 2021 we asked for your views to inform phase two of the project. We have also looked at research from other organisations, including the Department for Transport's Residents' Survey and Transport for All's Pave the Way report.

As expected, opinions remain divided, some people would like the whole thing scrapped, some feel the measures are not nearly enough and more radical action is needed, and many

sit somewhere in between. Feedback identified some general issues in the area, including too much traffic, dangerous driving, and not enough safe cycle routes. Some people also told us about streets where these problems were especially present. On social media, people were concerned that the measures made it more difficult for emergency vehicles to access the area.

Where possible, the new proposals aim to tackle these issues: reducing the number of vehicles using many streets, an option for traffic calming, contraflow cycling on one-way streets (so cyclists can travel in both directions) and an option for a cycle lane on Billesley Lane.

Although emergency vehicles have a key to remove the bollards, feedback from these services is that they prefer to navigate around the closures, with the quieter streets making it easier to do this than when lots of drivers were cutting through the side streets.

Finally, we know that residents of the more main roads are concerned about having more cars on their roads. We acknowledge that there will be some initial displacement of traffic as we prevent drivers from cutting th rough side roads. However, Places for People and other measures in the Birmingham Transport Plan are designed to drastically reduce travel by private car, shifting most local trips to walking and cycling and longer journeys to public transport. This large-scale change in behaviour is needed to reduce congestion, but most importantly to reduce carbon emissions and air pollution and respond to the climate crisis.

#### What now?

Bringing together the results of our review, and the further local feedback received since then, BCCconsulted on the next phase of Places for People in Kings Heath and Moseley.

Through this, the scheme will be made permanent and new measures will be added, particularly to the east of Kings Heath High Street.

BCCpresented concept designs, meaning that the plans show where a measure might be placed, but do not include the detailed design of exactly how it would be arranged. There are two options for each side of the High Street, and we would like to know which of each you prefer and what you like and dislike about them.

This is not a consultation on whether the Places for People project should go ahead, it is about finding the best design for the next stage of the project.

## 2. Consultation strategy and methodology

### 2.1 Consultation

The consultation was about phase two of the Kings Heath and Moseley Places for People scheme, in which measures from phase one will be made permanent, possibly with some changes, and new measures will be added, particularly to the east of Kings Heath High Street.

The consultation presented concept designs, meaning that the plans show where a proposed measure might be placed, but do not include the detailed design of exactly how it would be arranged. There were two options proposed for each side of the High Street:

- Option A (west side) represents the scheme currently in place
- Option B (west side) presents an alternative to the current arrangement
- Option C (east side) presents a new proposal for the east side of the High Street
- Option D (east side) presents a new proposal for the east side of the High Street.

Respondents were asked:

- Which option they prefer for each side of the High Street
- What they like and dislike about each option
- Some specific 'local' questions such as whether they would prefer that one-way streets have a contraflow cycle lane or retain on-street parking on both sides.

Figure 2.1 and Figure 2.2 illustrate the outline concept design options for the west side of Kings Heath High Street, with Figure 2.3 and Figure 2.4 illustrating the outline concept design options for the east side of Kings Heath High Street.





Figure 2.2: Option B concept design-west side





Figure 2.3: Option C concept design-east side

Figure 2.4: Option D concept design - east side



### 2.2 Consultation method ology

#### 2.2.1 Methods of consultation and engagement

The full consultation information (including plans) was made available online at: <u>Birmingham</u> <u>BeHeard</u>.

Further background to the scheme and information about the wider Places for People programme remains online at <u>Birmingham City Council</u>, and a link to the consultation was added to this page.

Key documents (consultation plans, further consultation information, paper copy of questionnaire) were also available in Kings Heath library.

Messages informing people about the consultation and directing them to the website were shared across appropriate channels including:

- Printed leaflets (delivered to every property in the scheme area, including boundary roads, during the first few days of the consultation.)
- Existing email and other electronic communications (corporate BCC, Birmingham Connected)
- Existing stakeholder/ community contacts and networks
- Roadside signage and on-street posters
- Traditional media (press release)
- Social media

A number of in-person and virtual events were held to present consultation information and to enable conversations with the project team. Section 2.3 below summarises the schedule of events.

#### 2.2.2 Response channels

Responses were primarily be collected online via Be Heard. Paper questionnaires were also available in Kings Heath library and at face-to-face events, but online responses were encouraged wherever possible. **Appendix A** contains the consultation questionnaire.

Where contact is made via a channel other than Be Heard, we will strongly encourage people to also complete the questionnaire online or on paper, if they are able.

An email address was advertised for any queries (<u>connected@birmingham.gov.uk</u>). Anyone who emailed were also encouraged to respond via Be Heard. Emails were logged to feed into the consultation report where appropriate, with section 9 providing an overview of the emails received.

### 2.3 Programme and schedule of events

The consultation was held between **30 September and 05 November 2021**.

#### 2.3.1 Events

A number of events were held to present consultation information and to enable conversations with the project team. Table 2-1 summarises the schedule of events.

| Event  | Audience   | Date/time                                 |
|--|--|---|
| Teams Live Event   | Primarily local<br>residents, but anyone<br>may register to attend | Tuesday 5 October 2021,<br>6pm-7.30pm     |
| Online Business Briefing                                   | Local businesses may register to attend                            | Wednesday 6 October<br>2021, 3pm-4.30pm   |
| Public drop-in event<br>York Road (outdoor)                | Primarily for local<br>residents, but anyone<br>was able to attend | Tuesday 12 October 2021,<br>3.30pm-6.30pm |
| Public drop-in event<br>Kings Heath Community<br>Centre    | Primarily for local<br>residents, but anyone<br>was able to attend | Tuesday 19 October 2021,<br>11am-2pm      |
| Public drop-in event<br>Kings Heath Community<br>Centre    | Primarily for local<br>residents, but anyone<br>was able to attend | Tuesday 26 October 2021,<br>3.30pm-6.30pm |
| Public drop-in event<br>Cambridge Road<br>Methodist Church | Primarily for local<br>residents, but anyone<br>was able to attend | Saturday 30 October 2021,<br>10am-1pm     |
| Business drop-in event<br>Kings Heath Community<br>Centre  | Local businesses and organisations                                 | Monday 1 November 2021,<br>4pm-6pm        |

Table 2-1: Summary of schedule of events

During the consultation, officers aimed to avoid meeting with specific resident or campaign groups individually, but still encouraged them to join drop-in events. This allowed different groups to also hear one another's views and will avoid any concerns that any group has more influence than another, or than individuals who are not part of a group.

Officers and Councillors at the events compiled the main themes of feedback they received into post-event briefing note. Whilst it was not possible to record everything that was said, the main topics and issues were identified. During the events, attendees were encouraged to respond to the online consultation questionnaire or given a paper version to respond via, to ensure their views were accurately recorded. **Appendix B** contains these briefing notes.

### 3. Overview of responses

The online form received 4,321 responses, with an additional 65 paper survey responses. These responses were analysed alongside each other, therefore going forward the combined total number of 4,386 responses has been used for analysis. Of these responses, 44 came from a representative of a group, business or organisation, with the remaining 4,342 coming from individuals.

BCC also received 203 emails regarding the consultation, five of which were directed to the BeHeard page to give their thoughts as a response to this consultation. The majority of emails related to specifics within the schemes or the consultation itself, and these emails were responded to by Birmingham City Council staff.

### 3.1 Individuals

Individuals were asked to identify which road they lived on within the scheme area or whether they lived outside of the area. 1,280 respondents said that they lived outside of the area, with 3,061 living within the scheme area and 1 respondent not specifying where they lived. Of those respondents living within the area, 452 came from respondents living on a road that is proposed as a boundary road in the Places for People proposals, this is based on respondents identifying which road they lived on.

The map of individual respondent locations shown in Figure 3.1 has been compiled using information provided as part of the survey. It should be noted that these dots are representative of postcode areas, not specific locations of individual respondents. The blue dots represent respondents who stated that they lived inside of the scheme location, with the green dots representing those who stated that they lived outside of the scheme location.

Some respondents appear to have misidentified themselves as being inside and outside of the scheme area, when comparing to postcode information provided. However this representative breakdown is specific to both the east and west scheme areas, rather than the entire Kings Heath and Moseley area. Therefore, as part of the further analysis, the disaggregation of responses into 'within scheme area', 'outside of scheme area' and 'boundary road' has taken what respondents have identified themselves, rather than postcode information.





#### 3.2 Businesses and organisations

The 44 businesses and organisations responding to the consultation were asked for the postcode of their business/organisation, and the responses were analysed to see whether the business was inside the area, outside the area, or inside the area and on a boundary road. The results are shown below in Table 3-1.

Table 3-1: Business/organisation location

| Where is the Business Located? | Count (Total: 44) |
|--------------------------------|-------------------|
| Inside scheme area             | 23                |
| Outside scheme area            | 12                |
| On Boundary Road               | 7                 |
| Not Answered                   | 2                 |

# 3.3 Respondents' connection and travel choices within the scheme area

Respondents were asked how they usually travelled in the area, being able to select multiple different options to show their travel habits in and around Kings Heath and Moseley. These

responseshave been totalled and are presented in Table 3-2. Respondents were able to select multiple answers, therefore percentages do not total 100.

| How do you usually travel in the area? | Count (Total: 4386) | %   |
|--|---------------------|-----|
| Walk                                   | 3039                | 69% |
| Cycle                                  | 1068                | 24% |
| Car or van                             | 3509                | 80% |
| Bus                                    | 1177                | 27% |
| Train                                  | 110                 | 3%  |
| Motorcycle                             | 63                  | 1%  |
| Taxi or private hire                   | 517                 | 12% |
| Other                                  | 76                  | 2%  |
| Not applicable                         | 16                  | 0%  |

*Table 3-2: Results on howrespondents' travel within the scheme area* 

The majority of respondents travel through the area via two main modes, these being car or van (80%) and walking (69%), just over a quarter of respondents (27%) said they travelled within and through the area by bus, with just under a quarter (24%) cycling in the area.

Similarly, respondents were asked about their connections to Kings Heath and Moseley, and their responses are shown below Again, respondents were able to select multiple answers, therefore percentages do not total 100.

| What is your connection to the area? | Count (Total: 4386) | %   |
|--------------------------------------|---------------------|-----|
| I live here                          | 3515                | 80% |
| I work here                          | 798                 | 18% |
| I study here                         | 66                  | 2%  |
| I live nearby                        | 559                 | 13% |
| I own abusiness here                 | 135                 | 3%  |
| I do the school run here             | 534                 | 12% |
| I'm here for leisure                 | 462                 | 11% |
| I commute through here               | 670                 | 15% |
| I do my shopping here                | 1585                | 36% |
| I make deliveries here               | 57                  | 1%  |
| I have friends and family here       | 0                   | 0%  |
| Other                                | 89                  | 2%  |

Table 3-3: Results on respondents' connection to the scheme area

80% of respondents stated that they lived in the area, this broadly correlates with respondents answers on the specific roads they lived on. 36% of respondents used the areas of Kings Heath and Moseleyfor shopping, with 18% working in the area. 670 respondents (15%) stated that they commute through the area, with 534 (12%) saying that they do the school run in the area.

### 3.4 Respondents with disabilities

In order to understand if the scheme would have implications on protected groups, respondents were asked demographic questions (reported in section 8) and about whether they considered themselves to have any disabilities, with the responses shown below in Table 3-4.

Table 3-4: Results onwhether respondents consider themselves to have a disability

| Do you consider yourself to have a disability? | Count (Total: 4386) |     |
|--|---------------------|-----|
| Yes  | 471                 | 11% |
| No   | 3823                | 87% |
| Not Answered                                   | 92                  | 2%  |

Respondents who answered yes were then asked if the disability affected how they were able to travel, and the responses are shown belowin Table 3-5. It must be noted that some respondents answered this question without answering yes to the previousquestion, hence the slight difference in figures.

Table 3-5: Results on whetherrespondents' disabilities affect their ability to travel

| Does your disability affect how you travel? | Count (Total: 478) |     |
|---|--------------------|-----|
| Yes   | 391                | 82% |
| No  | 83                 | 17% |
| No Comment                                  | 4                  | 1%  |

Respondents who considered themselves to have a disability were then asked how their disability affects their ability to travel, and these responses were categorised with the counts shown below in Table 3-6. Not all respondents to the previous question answered this question, hence the slight difference in total figures.

Table 3-6: Results onhow respondents' disabilities affect their ability to travel

| Please tell us how your disability affects how you are able to travel. | Count (Total: 472) |     |
|--|--------------------|-----|
| Mental Health  | 27                 | 6%  |
| Mobility   | 275                | 58% |
| Other non-mobility disabilities 1                                      | 62                 | 13% |
| Public Transport Issues <sup>2</sup>                                   | 46                 | 10% |
| Reliant on a Car   | 109                | 23% |
| Unable to Drive  | 18                 | 4%  |
| Other Comment <sup>3</sup>   | 23                 | 5%  |
| Non-specific response <sup>4</sup>                                     | 10                 | 2%  |
| Not Answered   | 84                 | 18% |

<sup>&</sup>lt;sup>1</sup> Other non-mobility related disabilities included: bowel issues, migraines, Autism Spectrum Disorder (ASD)

<sup>&</sup>lt;sup>2</sup> Covers a range of issues where respondents specifically mentioned being unable to travel by public transport easily

<sup>&</sup>lt;sup>3</sup> Not related to disabilities and the impact of travel, but relating to the scheme (i.e. comments on proposals or opinions on non-related topics)

<sup>&</sup>lt;sup>4</sup> Responses were not related to how their disability impacts how they travel

The majority of respondents to this question (58%) stated that their disability related to mobility, which limited their ability to walk or cycle. Many of these respondents felt that this meant that they would miss out on key benefits of the proposals. Respondents whodiscussed disabilities relating to mental health (6%) often stated that they felt their travel options were limited and that they felt uncomfortable on public transport. A key theme from respondents who brought up public transport issues (10%) stated that this was because they were unable to travel on foot or cycle to the stop for the public transport, or that they often needed quick access to facilities like toilets and they were unable to ensure this onpublic transport services.

Following this, respondents were asked how their travel has been and may possibly be affected by the Places for People proposals. These responses were categorised as travel being made better, worse, no impact, the impact being non-specific (neither better or worse), or would rather not say.

Table 3-7: Results on how the Places for People proposals may affect those respondents with disabilities ability to travel

| How your travel is/will be affected by the Places for People proposals? | Count (Total:<br>472) | %   |
|---|-----------------------|-----|
| Better  | 24                    | 5%  |
| Worse   | 365                   | 77% |
| No Impact   | 10                    | 2%  |
| Non-specific impact   | 18                    | 4%  |
| Prefer Not to Say   | 4                     | 1%  |
| Did Not Answer  | 51                    | 11% |

Of those who claimed that their travel would be improved by the Places for People proposals (better), 3 responses claimed that it would make their car travel better, 2 claimed that it would make public transport trips better, 19 responses said that it would be better for walking in the area, and9 stated that it would be better for other reasons (such as cycling safety or having a quieter area to travel through).

Of those who claimed that their travel would be made more difficult by the Places for People proposals (worse), 279 respondents said that the proposals would make it more difficult to travel by car, 23 said that it would make their travel using public transport worse, 20 stated that it would be worse for walking in the area, 59 worried that it may adversely affect their health, and 31 discussed other issues (such asworries around potential impacts for residents parking and fears as to how the proposals may affect taxi fares).

Respondents were also asked if they held a blue badge for disabled parking, and these responses are shown in Table 3-8 below.

Table 3-8: Results of number of respondents with blue badge for disabled parking

| Do you hold a blue badge for disabled parking? | Count (Total:<br>472) | %   |
|--|-----------------------|-----|
| Yes  | 165                   | 35% |

| Do you hold a blue badge for disabled parking? | Count (Total:<br>472) | %   |
|--|-----------------------|-----|
| No   | 307                   | 65% |
| Not Answered                                   | 1                     | 0%  |

### 4. Principles of Places for People

# 4.1 Kings Heath and Moseley being part of the Places for People Proposal

Respondents were asked how they feel about Kings Heath and Moseley being part of the Places for People Proposal. The responses have been summarised below.

Table 4-1: Results on how all respondents feebbout Kings Heath and Moseley being pat of the Places for People project

| How do you feel about Kings Heath and Moseley being part of the Places for People project? | Count (Total:<br>4386) | %   |
|--|------------------------|-----|
| Positive / strongly support  | 860                    | 20% |
| Mostly positive / tend to support  | 612                    | 14% |
| Neutral / don't know / no response   | 409                    | 9%  |
| Mostly negative / tend to oppose   | 737                    | 17% |
| Negative / strongly oppose   | 1727                   | 39% |
| Not Answered   | 41                     | 1%  |

Overall, 56% respondents felt mostly negative or negative about Kings Heath and Moseley's inclusion in the Places for People proposals with 34% feeling mostly positive or positive about the scheme. Of these 39% stated that they strong opposed Kings Heath and Moseley being included, with 20% strongly supporting its inclusion.

#### 4.1.1 Individual Responses

When considering individuals responses to the question, the results show that responses for individuals mirror the those for all responses (individuals and business/organisations), in terms of percentages, with 56% tending to oppose or strongly opposing the scheme and 34% tending to support or strongly supporting the scheme.

Table 4-2: Results on how individual respondents feelabout Kings Heath and Moseley being part of the Places for People project

| How do you feel about Kings Heath and Moseley being part of the Places for People project? | Count (Total:<br>4342) | %   |
|--|------------------------|-----|
| Positive / strongly support  | 856                    | 20% |
| Mostly positive / tend to support  | 603                    | 14% |
| Neutral / don't know / no response   | 406                    | 9%  |
| Mostly negative / tend to oppose   | 731                    | 17% |
| Negative / strongly oppose   | 1707                   | 39% |
| Not Answered   | 39                     | 1%  |

However, the results differ slightly when focusing on individual respondents living within the study area. Table 4-3 summarises the results below.

Table 4-3: Results on how individual respondents living in the scheme area feedbout Kings Heath and Moseley being part of the Places for People project

| How do you feel about Kings Heath and Moseley being part of the Places for People project? | Count (Total:<br>3061) | %   |
|--|------------------------|-----|
| Positive / strongly support  | 691                    | 23% |
| Mostly positive / tend to support  | 490                    | 16% |
| Neutral / don't know / no response   | 287                    | 9%  |
| Mostly negative / tend to oppose   | 453                    | 15% |
| Negative / strongly oppose   | 1109                   | 36% |
| Not Answered   | 31                     | 1%  |

Individuals living inside the scheme area support the scheme slightly more (39% tend to support and strongly support) and oppose the scheme slightly less(51% tend to oppose and strongly oppose) than all individuals combined (34% and 56% respectively). With 23% strongly support ing the scheme inside the area, compared with 20% whencounting all individuals. Similarly, 36% of respondents inside the area strongly oppose the scheme,which is lower than that 39% when including all individuals.

Results also differed when analysing the opinions of those individuals living on proposed boundary roads. Table 4-4 summarises the results below.

Table 4-4: Results on how individual respondents living onproposed boundary roads feelabout Kings Heath and Moseley being part of the Places for People project

| How do you feel about Kings Heath and Moseley being part of the Places for People project? | Count (Total:<br>452) | %   |
|--|-----------------------|-----|
| Positive / strongly support  | 45                    | 10% |
| Mostly positive / tend to support  | 39                    | 9%  |
| Neutral / don't know / no response   | 34                    | 8%  |
| Mostly negative / tend to oppose   | 83                    | 18% |
| Negative / strongly oppose   | 247                   | 55% |
| Not Answered   | 4                     | 1%  |

Those living on a proposed boundary tended to feel more negative about the Places for People proposals, with 55% of respondents on boundary roads stating that they feel 'Negative / strongly oppose' the scheme in Kings Heath and Moseley. This is ubstantially more than all individuals (39%) and for individuals living in the study area on the whole (36%).

Responses for individuals living outside of the area are shownin Table 4-5 below.



Table 4-5: Results on how individual respondents living outside the scheme area feadbout Kings Heath and Moseley being part of the Places for People project

| How do you feel about Kings Heath and Moseley being part of the Places for People project? | Count (Total:<br>1280) | %   |
|--|------------------------|-----|
| Positive / strongly support  | 165                    | 13% |
| Mostly positive / tend to support  | 113                    | 9%  |
| Neutral / don't know / no response   | 119                    | 9%  |
| Mostly negative / tend to oppose   | 278                    | 22% |
| Negative / strongly oppose   | 600                    | 47% |
| Not Answered   | 5                      | 1%  |

These individuals were also more negative about the proposals (47% answering 'Negative / strongly oppose'), which is more than all individual respondents and respondents living in the area. It could be inferred that residents living outside of the area may feel more negatively about the scheme as they seefewer benefits associated with reduced traffic on residential roads, a more attractive environment for active modes and public realm benefits.

#### 4.1.2 Business Responses

Respondents representing businesses and organisations were asked how they felt about Kings Heath and Moseley being part of the Places for People project. Table 4-6 summarises the overall feeling of businesses and organisations towards the project.

Table 4-6: Results on howrespondents representing businesse/organisations feel about Kings Heath and Moseley being part of the Places for People project

| How do you feel about Kings Heath and Moseley being part of the Places for People project? | Count (Total:<br>44) | %   |
|--|----------------------|-----|
| Positive / strongly support  | 4                    | 9%  |
| Mostly positive / tend to support  | 9                    | 20% |
| Neutral / don't know / no response   | 3                    | 7%  |
| Mostly negative / tend to oppose   | 6                    | 14% |
| Negative / strongly oppose   | 20                   | 45% |
| Not Answered   | 2                    | 5%  |

Overall, 59% of respondents representing businesses and organisations felt mostly negative or negative about Kings Heath and Moseley's inclusion in the Places for People proposals, compared with 29% feeling mostly positive or positive about the scheme.

The results for businesses/ organisations identifying as being located inside the scheme area (those on boundary roads included) differ slightly to all businesses/ organisations, as shown in Table 4-7 below.

Table 4-7: Results on how respondents representing businesses/organisations located within the scheme area feelabout Kings Heath and Moseley being part of the Places for People project

| How do you feel about Kings Heath and Moseley being part of the Places for People project? | Count (Total:<br>30) | %   |
|--|----------------------|-----|
| Positive / strongly support  | 1                    | 3%  |
| Mostly positive / tend to support  | 7                    | 23% |
| Neutral / don't know / no response   | 3                    | 10% |
| Mostly negative / tend to oppose   | 5                    | 17% |
| Negative / strongly oppose   | 14                   | 47% |
| Not Answered   | 0                    | 0%  |

Overall, responses on behalf of businesses and organisations within the scheme area felt slightly more negatively than businesses overall, with64% (19) within the scheme area tending to oppose or strongly opposing the proposals, compared to 59% (26) for businesses/organisations overall.26% (8) of businesses/organisations tended to support or strongly support the inclusion compared to 29% (13) of responses on behalf of businesses/organisations overall.

Responses for businesses on boundary roads are shown below.

*Table 4-8: Results on howrespondents representing businesses/organisations located on boundary roads feel about Kings Heath and Moseley being part of the Places for People project* 

| How do you feel about Kings Heath and Moseley being part of the Places for People project? | Count (Total: 7) | %   |
|--|------------------|-----|
| Positive / strongly support  | 0                | 0%  |
| Mostly positive / tend to support  | 2                | 29% |
| Neutral / don't know / no response   | 0                | 0%  |
| Mostly negative / tend to oppose   | 0                | 0%  |
| Negative / strongly oppose   | 5                | 71% |
| Not Answered   | 0                | 0%  |

With the smaller number of responses, the results may be more polarised, but overall, 71% (5) of business/organisation responses on boundary roads were strongly opposed to the area's inclusion in the project, and 29% (2) felt mostly positive/tended to support.

Responses for businesses/organisations living outside of the area are shown in Table 4-9 below.

*Table 4-9: Results on how respondents representing businesses/organisations located outside the scheme area feelabout Kings Heath and Moseley being part of the Places for People project* 

| How do you feel about Kings Heath and Moseley being part of the Places for People project? | Count (Total:<br>12) | %   |
|--|----------------------|-----|
| Positive / strongly support  | 3                    | 25% |
| Mostly positive / tend to support  | 2                    | 17% |
| Neutral / don't know / no response   | 0                    | 0%  |
| Mostly negative / tend to oppose   | 1                    | 8%  |
| Negative / strongly oppose   | 6                    | 50% |
| Not Answered   | 0                    | 0%  |

Businesses and organisations outside of the scheme areafelt less negatively about the inclusion of Kings Heath and Moseleyas part of the Places for Peopleproject, with 58% (6) giving negative responses compared to 59%(26) for businesses organisations overall. The businesses outside of the area also felt more positive about theinclusion, with 42% (5) selecting positive responses compared to 29%(13) for all business respondents.

# 4.2 Types of intervention to best to reduce traffic and improve safety for cycling and walking

Respondents were asked what type of intervention they think works best to reduce traffic and improve safety for cycling and walking. Respondents were able to select all that applied. The responses have been summarised in Table 4-10 below.

Table 4-10: Results on type of interventions to reduce traffic and improve safety for cycling and walking

| What type of intervention do you think works best to reduce traffic and improve safety for cycling and walking? | Count (Total:<br>4386) | %   |
|---|------------------------|-----|
| Modal filters   | 985                    | 22% |
| Traffic calming   | 1787                   | 41% |
| More pedestrian crossings   | 1294                   | 30% |
| Cycle facilities  | 1669                   | 38% |
| Pedestrian-only areas   | 1023                   | 23% |
| 20mph speed limits  | 1978                   | 45% |
| One-way streets   | 1625                   | 37% |
| Public transport improvements   | 2609                   | 59% |

The majority of respondents (59%) said that they would like to see improvements to public transport. Other popular interventions were: 20mph speed limits (45%), traffic calming (41%), cycle facilities (38%), and one-way streets (37%).

### 5. West of Kings Heath High Street Options

### 5.1 Quantitative responses - Options A and B

Respondents were asked out of the two options (Option A and Option B) which option best helps reduce traffic and support walking and cycling. Out of the total number of respondents (4,386), 4,282 answered this question, the percentages summarised in Table 5-1 below relate to those who answered the question.

Table 5-1: Option A and B Scheme Preference for Reducing Traffic and Supporting Walking and Circle

| Out of the two options (Option A and Option B) developed from ideas from<br>the Kings Heath community, which option do you think best helps reduce<br>traffic and support walking and cycling? | Count (Total:<br>4386) | %   |
|--|------------------------|-----|
| Option A   | 548                    | 12% |
| Option B   | 532                    | 12% |
| Neither  | 2643                   | 60% |
| Don't Know   | 559                    | 13% |
| No response  | 104                    | -   |

The majority of respondents (60%) selected that neither option was preferred by them, with other respondents almost equally split between Option A and B (both with 12% and Option A having slightly more responses). 13% of respondents stated that they did not know which option they thought was best.

#### 5.1.1 Individual Responses

When considering responses from individuals, the results broadly show the same trends. Responses from those individuals who answered this question are shown below.

*Table 5-2: Option A and B Scheme Preference for Reducing Traffic and Supporting Walking and Cycling - Individuals* 

| Out of the two options (Option A and Option B), which option do you think best helps reduce traffic and support walking and cycling? | Count (Total:<br>4342) | %   |
|--|------------------------|-----|
| Option A   | 545                    | 13% |
| Option B   | 525                    | 12% |
| Neither  | 2619                   | 60% |
| Don't Know   | 553                    | 13% |
| No response  | 100                    | -   |

The results differ slightly when focusing only on individuals living within the study area, the responses are shown below.

*Table 5-3: Option A and B Scheme Preference for Reducing Traffic and Supporting Walking and Cycling - Individuals living within the scheme area* 

| Out of the two options (Option A and Option B), which option do you think best helps reduce traffic and support walking and cycling? | Count (Total:<br>3061) | %   |
|--|------------------------|-----|
| Option A   | 447                    | 15% |
| Option B   | 410                    | 13% |
| Neither  | 1661                   | 54% |
| Don't Know   | 461                    | 15% |
| No response  | 82                     | -   |

When comparing individuals living within the scheme area (3,061) compared to all individuals (4,342), individuals within the scheme area have aslightly higher preference for both Option A (15% compared to 13%) and B (13% compared to 12%), with fewer respondents choosing Neither (54% compared to 60%).

When only showing responses for individuals on boundary roads, the sentiment of the responses changes more so than when looking at individuals overall. These responses are shown below.

Table 5-4: Option A and B Scheme Preference for Reducing Traffic and Supporting Walking and Cycling - Individuals living on boundary roads

| Out of the two options (Option A and Option B), which option do you think best helps reduce traffic and support walking and cycling? | Count (Total:<br>452) | %   |
|--|-----------------------|-----|
| Option A   | 32                    | 7%  |
| Option B   | 32                    | 7%  |
| Neither  | 350                   | 77% |
| Don't Know   | 32                    | 7%  |
| No response  | 6                     | -   |

Substantially more respondents (77%, 350 respondents) chose neither option as being preferred, with the exact same number of respondents being split between Option A, B,and Don't Know (32 respondents).

The table below shows the responses of individual living outside of the area.

Table 5-5: Option A and B Scheme Preference for Reducing Traffic and Supporting Walking and Cyndig - Individuals living outside of the scheme area

| Out of the two options (Option A and Option B), which option do you think best helps reduce traffic and support walking and cycling? | Count (Total:<br>1280) | %   |
|--|------------------------|-----|
| Option A   | 98                     | 8%  |
| Option B   | 115                    | 9%  |
| Neither  | 958                    | 75% |
| Don't Know   | 92                     | 7%  |
| No response  | 17                     | -   |

Residents living outside of the area seem to broadly have the same feelings as residents living on the boundary roads, with a similar proportion of respondents choosing neither option (75% compared to 77% on boundary roads). However, residents outside of **h**e area did seem to slightly favour Option B more than Option A (115 responses for Option B compared to 98 for Option A).

#### 5.1.2 Business Responses

When considering responses from businesses and organisations, the results are as follows.

*Table 5-6: Option A and B Scheme Preference for Reducing Traffic and Supporting Walking and Cycling - Businesses and Organisations* 

| Out of the two options (Option A and Option B), which option do you think best helps reduce traffic and support walking and cycling? | Count (Total:<br>44) | %   |
|--|----------------------|-----|
| Option A   | 3                    | 7%  |
| Option B   | 7                    | 16% |
| Neither  | 24                   | 55% |
| Don't Know   | 6                    | 14% |
| No response  | 4                    | -   |

The majority of businesses and organisations selected neither' (55%), with more of a preference for Option B (16%) when compared to Option A (7%) and 14% stating they did not know.

The results differ slightly considering businesses and organisationslocated within the scheme area. The results are shown below.

*Table 5-7: Option A and B Scheme Preference for Reducing Traffic and Supporting Walking and Cycling - Businesses and Organisationswith the scheme area* 

| Out of the two options (Option A and Option B), which option do you th ink best helps reduce traffic and support walking and cycling? | Count (Total:<br>30) | %   |
|---|----------------------|-----|
| Option A  | 2                    | 7%  |
| Option B  | 7                    | 23% |
| Neither   | 15                   | 50% |
| Don't Know  | 4                    | 13% |
| No response   | 2                    | -   |

Half of the businesses and organisations within the scheme area chose heither' option, with 23% selecting Option B, and 7% selecting Option A.

Responses for businessesand organisations on boundary roads are shown below.

*Table 5-8: Option A and B Scheme Preference for Reducing Traffic and Supporting Walking and Cycling - Businesses and Organisations on Boundary Roads* 

| Out of the two options (Option A and Option B), which option do you think best helps reduce traffic and support walking and cycling? | Count (Total:<br>7) | %   |
|--|---------------------|-----|
| Option A   | 0                   | 0%  |
| Option B   | 1                   | 14% |
| Neither  | 5                   | 71% |
| Don't Know   | 0                   | 0%  |
| No response  | 1                   | -   |

Of the 7 businesses and organisations, 1 did not answer the question, 1 stated that they preferred Option B, and the remaining 5 stated that they preferred neither option.

The results for businesses and organisations located outside of the area are shown below.

*Table 5-9: Option A and B Scheme Preference for Reducing Traffic and Supporting Walking and Cycling - Businesses and Organisations Outside the Area* 

| Out of the two options (Option A and Option B), which option do you think | Count (Total: |     |
|---|---------------|-----|
| best helps reduce traffic and support walking and cycling?                | 12)           |     |
| Option A  | 1             | 8%  |
| Option B  | 0             | 0%  |
| Neither   | 9             | 75% |
| Don't Know  | 2             | 17% |

9 of the 12 businesses and organisations outside of the areastated that they preferred neither option, 1 showed a preference for Option A, with the remaining 2 businesses and organisations stating that they didn't know which option they preferred.

### 5.2 Qualitative responses – Options A and B

When asked what elements respondents liked and disliked about the different options, respondents were able to provide open written responses. These responses have been coded along key themes and analysed, first by overall opinion, then by the sub-category for general points they made within their response, and finally by the specific like/dislike they raised. The coding matrices are shown in **Appendix C**.

For example, if a respondent felt positively about improved safety for cyclists under the Places for People proposals, then the Overall Opinion would be 'Positive', then the Sub-Category would be 'Safety', and finally the Specific would be 'Cyclist Safety'. Each response was given one overall opinion but could have multiple sub-categories and specifics.

#### 5.2.1 What elements do you like or dislike about Option A?

2,742 respondents (63% of the total number of respondents) provided information on what they liked or disliked about the Option A. The overall opinions for Option A are shown below.

Table 5-10: Option A Overall Opinion

| Overall Opinion                                      | Count (Total: 2742) | %   |
|--|---------------------|-----|
| Positive   | 330                 | 12% |
| Negative   | 2000                | 73% |
| No Impact  | 12                  | 0%  |
| Non-specific response(neither positive nor negative) | 157                 | 6%  |
| Mixed response (both positive and negative)          | 117                 | 4%  |
| No Comment (i.e. N/A)                                | 125                 | 5%  |
| No response  | 1,644               | -   |

Overall, 73% of responses were negative about the scheme or solely negative about different aspects of the option with only a small number including some additional positives. 12% were positive towards Option A, with 4% offering a mixture of both positive and negative feelings towards the option without a clear consensus on balance. 6% were neither positive or negative on the option, with 5% stating 'no comment' (oftentimes being 'No' or 'N/A'). Figures vary significantly when focusing only on residents living on boundary roads, where 87% of responses had negativeopinions and just 3% gave a positive response to Option A.

When looking at the different sub-categories, it should be noted that each respondent could mention the same sub-category multiple times, for example, if a respondent gave a positive response and they felt positively about cyclist safety and pedestrian safety, then the response would be marked as having a 'Positive'opinion, a 'Safety' subcategory and then 'Cyclist Safety' for the specific, and a 'Safety' subcategory with 'Pedestrian Safety' specific. Therefore, the counts for each sub-category includes the number of instances in which the sub-category was mentioned and not the number of respondents who mentioned it. However, general themes can be drawn from the numbers, with most respondents mentioning each sub-category once.

The instances of each sub-category being mentioned for Option A are shown below, ranked from most common theme to least common.

| Sub-Category                   | Count from 2742 Responses |
|--------------------------------|---------------------------|
| Negative Car Impacts           | 1991                      |
| Oppose PfP Altogether          | 852                       |
| Negative Pollution Impacts     | 725                       |
| Negative about the Design      | 467                       |
| Positive about the Design      | 231                       |
| Positive Environmental Impacts | 224                       |
| Positive about Safety          | 181                       |
| Negative about Safety          | 151                       |
| Public Transport Issues        | 66                        |
| Negative for Pedestrians       | 61                        |
| Want to Expand the Scheme      | 22                        |

Table 5-11: Option A general sub-categories

The most common response was that respondents felt that the impact for cars would be negative, with 1,991 instances of this being mentioned across the 2,742 responses. There were 852 instances where somebody raised an issuceut ining their opposition to the Places for People scheme, for example, deeming that the scheme isunfair or that they are opposed to roads closures under any circumstances. The most frequently mentioned positive responses were about the scheme design (231 mentions), such as positioning ofmodal filters, and positives about environmental impacts (224 mentions), such as reduced air pollution or reduced noise pollution.

Respondents also outlined their specific likes and dislikesregarding Option A, these are summarised in Table 5-12.

| Specifics   | Count (Total: 2742) |
|---|---------------------|
| Increased Traffic on Boundary Roads                                 | 891                 |
| Excessive Increae in Journey Time                                   | 483                 |
| Increased Traffic on High Street                                    | 268                 |
| Increased Pollution Overall   | 259                 |
| Increased Traffic Overall   | 240                 |
| Negative Business Impacts   | 237                 |
| Perceived favouritism-i.e. only benefits certain people,            | 235                 |
| disproportionate impacts across the area                            |                     |
| Negative about Modal Filters  | 230                 |
| Wants open roads  | 219                 |
| More pollution on roads within scheme area due to displaced traffic | 217                 |
| Negative Filter Placement   | 212                 |
| More Pollution on Boundary Roads and High Street                    | 212                 |
| Reduced Safety on Boundary Roads                                    | 138                 |
| Positive Filter Placement   | 118                 |
| Reduced Traffic   | 97                  |
| Positive about Modal Filters  | 82                  |
| Better Public Realm   | 76                  |
| Negative Emergency Vehicle Impacts                                  | 74                  |
| Increased Speeding  | 55                  |
| Improved Pedestrian Safety  | 52                  |
| Improved Cyclist Safety   | 52                  |
| Increased Public Transport Traffic                                  | 52                  |
| More Traffic on non-boundary roads outside of scheme area           | 39                  |
| Unsafe for Pedestrians  | 39                  |
| Opposed to Discouraging Cars  | 33                  |
| Negative Delivery Driver Impacts                                    | 33                  |
| More Noise Pollution  | 33                  |
| Improved Children Safety  | 29                  |
| Fewer Cars on Roads   | 28                  |
| Reduced Speeding  | 28                  |

#### Table 5-12: Option A Specifics

#### DRAFT ConsultationFeedback Summary Report

## Jacobs

| Specifics                                      | Count (Total: 2742) |
|--|---------------------|
| Less enjoyable walking                         | 27                  |
| Reduced Noise                                  | 22                  |
| Place more in King Heath                       | 21                  |
| Positive about One Way Streets                 | 19                  |
| Better Air Quality                             | 17                  |
| Improved Car Safety                            | 13                  |
| Negative about One Way Streets                 | 11                  |
| Unsafe for Cars                                | 11                  |
| Likes the Aesthetics(i.e. planters)            | 9                   |
| Dislikes the Aesthetics(i.e. planters)         | 9                   |
| Public transport inaccessible (have to usecar) | 9                   |
| Perceived Lack of Pedestrian Safety at Night   | 9                   |
| More Litter                                    | 4                   |
| Place more in Birmingham                       | 3                   |

As with the sub-categories, the most common issues raised by respondents related to cars, with worries over increased traffic on boundary roads being the most commonly raised specific issue, with 891 respondents raisingthis as a concern. When focusing on those living on a boundary road (452 respondents), 304 provided specifics asto what they liked or disliked about Option A. Of the 304 responses, 142 raised fears over increased traffic on boundary roads as a concern.

483 responsesraised an issue withthe potential for the scheme to excessively increase journey times with Option A either related to changing routes due to the positioning of the modal filters or because of concerns overincreased traffic/congestion on boundary roads increasing travel time. 268 of all respondents raised the issue of increased traffic on the High Street specifically, with 240 raising issues of increased traffic overall.

237 responses stated that Option A may have a negative impact on businesses in the area37 businesses/organisations out of the 44 provided specifics as to what they liked and disliked about Option A, with 7 outlining concerns regarding negative impact to businesses in the area

235 responseshighlighted concerns overfavouritism (perceived or not) within the scheme, i.e. where the filters had been placed, who benefits from the scheme and implications to residents on boundary roads being given less favourable treatment. 39 responses from individual respondents on boundary roads also raised this issue.

259 responsesraised the potential issue of air pollution overall in Kings Heath and Moseley, with 217 stating their concern about pollution on roads as a result of displaced traffic (within scheme area butnot boundary roads) and 212 mentioned concerns overpotential increases in air pollution on main roads (boundary roads, including the High Street). However, 17 responsesfelt that air quality would actually be improved under Option A.

In terms of design, 82 responses were positive about the inclusion of mod al filters in Option A, whereas 230 were negative about the measure. 19 responses outlined a positive opinion

about One Way Streets with 11 negativeopinions. 219 responses outlined opposition to closing roads at all, with 33 opposed to discouraging car use in any way.

On the issue of safety,52 responsesstated Option A would improve pedestrian safety, 52 also thought that it would improve cyclist safety, 13 thought that car safety would be improved, 29 thought that safety would be improved for children, and 28 stated that Option A could result in a reduction in speeding. However, 39 responsesstated that Option A would make roads less safe for pedestrians, with 138 stating that boundary roads would be less safe in general under this option. 55 responsesoutlined that the proposals may in fact increase the number of cars speeding, this was often related to negative feelings towards one-way streets.

In terms of positive specifics, 118 responses stated positive opinion on the location of one or more of the fil ters as part of Option A, with 97 also outlining that the proposals could lead to reduced traffic on one or more roads in the area. 76 responses outlined support for improvements to the public realm as a result of the proposals, with the majority of these related to the York Road measures, stating that it was a good place to socialise outdoors.

#### 5.2.2 What elements do you like or dislike about Option B?

2,575 respondents (59% of the total number of respondents) provided information on what they liked or disliked about the Option B. The overall opinions for Option B are shown below.

| Overall Opinion                                       | Count (Total: 2575) | %   |
|---|---------------------|-----|
| Positive  | 312                 | 12% |
| Negative  | 1818                | 71% |
| No Impact   | 7                   | 0%  |
| Non-specific response (neither positive nor negative) | 162                 | 6%  |
| Mixed response (both positive and negative)           | 127                 | 5%  |
| No Comment (i.e. N/A)                                 | 149                 | 6%  |
| No response   | 1811                | -   |

Table 5-13: Option B Overall Opinion

Overall, 71% of responses were negative about the scheme or solely negative about different aspects of the option with only a small number including some additional positives. 12% were positive towards Option B, with 5% offering a mixture of both positive and negative feelings towards the option without a clear consensus on balance. 6% were neither positive or negative on the option, with 6% stating 'no comment' (oftentimes being 'No' or 'N/A').

The instances of each subcategory being mentioned for Option B are shown below.

*Table 5-14: Option B Sub Categories* 

| Sub-Category               | Count from 2575 Responses |
|----------------------------|---------------------------|
| Negative Car Impacts       | 1592                      |
| Oppose PfP Altogether      | 774                       |
| Negative about the Design  | 664                       |
| Negative Pollution Impacts | 498                       |

| Sub-Category                   | Count from 2575 Responses |
|--------------------------------|---------------------------|
| Positive about the Design      | 490                       |
| Positive Environmental Impacts | 121                       |
| Negative about Safety          | 111                       |
| Positive about Safety          | 56                        |
| Negative for Pedestrians       | 52                        |
| Public Transport Issues        | 50                        |
| Want to Expand the Scheme      | 11                        |

Again, the most common response about the scheme involved perceived negative impacts for cars, with 1592 instances of this being mentioned, more than double the second most frequently mentioned. There were774 instances where somebody raised an issuœutlining their opposition to the Places for People scheme for example, being opposed to closing roads or discouraging cars. The most frequently mentioned positive response was about the scheme design (490 mentions), however there were more negative remarks about the design (664).

Respondents also outlined their specific likes and dislikesregarding Option B, these are summarised in Table 5-15.

| Specifics   | Count (Total: 2575) |
|---|---------------------|
| Increased Traffic on Boundary Roads                                 | 655                 |
| Excessive Increasing Journey Time                                   | 374                 |
| Negative Filter Placement   | 245                 |
| Wants open roads  | 237                 |
| Increased Traffic on High Street                                    | 237                 |
| Negative about Standard Modal Filters                               | 229                 |
| Perceived favouritism-i.e. only benefits certain people,            | 203                 |
| disproportionate impacts across the area                            |                     |
| Increased Traffic Overall   | 191                 |
| Increased Pollution Overall   | 187                 |
| Negative Business Impacts   | 185                 |
| Positive about One Way Streets                                      | 179                 |
| More Pollution on Boundary Roads and High Street                    | 157                 |
| More pollution on roads within scheme area due to displaced traffic | 134                 |
| Positive Filter Placement   | 133                 |
| Reduced Safety on Boundary Roads                                    | 105                 |
| Negative about One-Way Streets                                      | 101                 |
| Increased Speeding  | 89                  |
| Reduced Traffic   | 84                  |
| Positive about New Crossings  | 71                  |
| Positive about Diagonal Modal Filters                               | 65                  |
| Negative about Diagonal Modal Filters                               | 65                  |
| Negative Emergency Vehicle Impacts                                  | 57                  |
| Unsafe for Pedestrians  | 43                  |

Table 5-15: Option B Specifics



| Specifics   | Count (Total: 2575) |
|---|---------------------|
| Positive about Standard Modal Filters                         | 38                  |
| Opposed to Discouraging Cars                                  | 34                  |
| Increased Public Transport Traffic                            | 33                  |
| More Traffic on non-boundary roads outside of the scheme area | 30                  |
| Negative Delivery Driver Impacts                              | 28                  |
| Negative about New Crossings                                  | 19                  |
| Fewer Cars  | 18                  |
| Improved Children Safety                                      | 18                  |
| Improved Pedestrian Safety                                    | 17                  |
| More Noise Pollution  | 17                  |
| Better Public Realm   | 15                  |
| Improved Cyclist Safety                                       | 14                  |
| Unsafe for Cars   | 14                  |
| Public transport inaccessible (have to use the car)           | 14                  |
| Less enjoyablewalking   | 11                  |
| Place more in Kings Heath                                     | 10                  |
| Reduced Speeding  | 7                   |
| Improved Car Safety   | 6                   |
| Perceived Lack of Pedestrian Safety at Night                  | 5                   |
| Better Air Quality  | 4                   |
| Dislikes the Aesthetics                                       | 4                   |
| Reduced Noise   | 3                   |
| More Litter   | 3                   |
| Likes the Aesthetics  | 2                   |
| Place more in Birmingham                                      | 1                   |

As was the case for Option A, the most commonly raised specific negative of the scheme was the perception that traffic on the boundary roads would increase with the introduction of Option B. However, for Option A this was mentioned by 891 respondents, whereas for Option B it was mentioned as a concernby 655 respondents. A similar trend is seen when looking at worries relating to excessive increasing journey times, this issue was raised by 83 respondents for Option A and 374 for Option B.

When focusing on those living on a boundary road (452 respondents),277 provided specifics as to what they liked or disliked about Option B. Of these 277 responses,104 specifically raised concerns over increased traffic on boundary roads.185 responses stated that Option B may have a negative impact on businesses in the area31 businesses/organisations out of the 44 provided specifics as to what they liked and disliked about Option B, with 5 outlining concerns regarding negative impact to businesses in the area

In terms of positives, the most commonly mentioned positive of the scheme was about the one-way streets in Option B, with 179 respondents mentioning them, which is substantially more than 19 responses for Option A. However, 101 respondents felt negatively about one-way streets in Option B, again up from 11 in Option A.

Comparison tables on key themes of positive and negative responses for Option A and Option B are summarised below inTable 5-16 and Table 5-17 respectively.

| Specific                              | Option A (Total: 2742) | Option B (Total: 2575) |
|---------------------------------------|------------------------|------------------------|
| Positive about Standard Modal Filters | 82                     | 38                     |
| Positive about Diagonal Modal Filters | -                      | 65                     |
| Positive about One Way Streets        | 19                     | 179                    |
| Positive about New Crossings          | -                      | 71                     |
| Positive Filter Placement             | 118                    | 133                    |
| Likes the Aesthetics                  | 9                      | 2                      |
| Better Air Quality                    | 17                     | 4                      |
| Less Litter                           | 0                      | 0                      |
| Better Public Realm                   | 76                     | 15                     |
| Reduced Noise                         | 22                     | 3                      |
| Fewer Cars                            | 28                     | 18                     |
| Reduced Traffic                       | 97                     | 84                     |
| Improved Pedestrian Safety            | 52                     | 17                     |
| Improved Cyclist Safety               | 52                     | 14                     |
| Improved Car Safety                   | 13                     | 6                      |
| Reduced Speeding                      | 28                     | 7                      |
| Improved Children Safety              | 29                     | 18                     |
| Place more in Kings Heath             | 21                     | 10                     |
| Place more in Birmingham              | 3                      | 1                      |

Table 5-16: Comparison of number of responses or Option A and B Positive Specifics positive

Table 5-17: Option A and B Negative Specifics

| Specific                                   | Option A (Total: 2742) | Option B (Total: 2575) |
|--|------------------------|------------------------|
| Negative about Standard Modal Filters      | 230                    | 229                    |
| Negative about Diagonal Modal Filters      | -                      | 65                     |
| Negative about One-Way Streets             | 11                     | 101                    |
| Negative about New Crossings               | -                      | 19                     |
| Negative Filter Placement                  | 212                    | 245                    |
| Dislikes the Aesthetics                    | 9                      | 4                      |
| Perceivedfavouritism                       | 235                    | 203                    |
| Opposed to Discouraging Cars               | 33                     | 34                     |
| Wants open roads                           | 219                    | 237                    |
| Negative Emergency Vehicle Impacts         | 74                     | 57                     |
| Negative Business Impacts                  | 237                    | 185                    |
| Negative Delivery Driver Impacts           | 33                     | 28                     |
| Increased Traffic on Boundary Roads        | 891                    | 655                    |
| More Traffic on non-boundary roads outside | 39                     | 30                     |
| of the scheme area                         |                        |                        |
| Increased Traffic on High Street           | 268                    | 237                    |
| Increased Traffic Overall                  | 240                    | 191                    |
| Excessive Increasing Journey Time          | 483                    | 374                    |

| Specific   | Option A (Total: 2742) | Option B (Total: 2575) |
|--|------------------------|------------------------|
| Increased Speeding   | 55                     | 89                     |
| Unsafe for Cars  | 11                     | 14                     |
| Increased PublicTransport Traffic  | 52                     | 33                     |
| Public transport inaccessible (have to use car)                                | 9                      | 14                     |
| Unsafe for Pedestrians   | 39                     | 43                     |
| Less enjoyable walking   | 27                     | 11                     |
| More Noise Pollution   | 33                     | 17                     |
| More Pollution on Boundary Roads and High Street (boundary roads/high streets) | 212                    | 157                    |
| More pollution on roads within scheme area due to displaced traffic            | 217                    | 134                    |
| More Light Pollution   | 0                      | 0                      |
| IncreasedPollution Overall   | 259                    | 187                    |
| More Litter  | 4                      | 3                      |
| Reduced Safety on Boundary Roads   | 138                    | 105                    |
| Perceived Lack of Pedestrian Safety at Night                                   | 9                      | 5                      |

## 5.2.3 Is there anything else you would like to add or change to the proposals that hasn't already been said?

The respondents were asked if there was anything further they would like to add and change to the proposals that hasn't already been covered in their previous responses.

2263 respondents (52% of total number of respondents) provided information on further changes to the proposal. The overall opinions of these respondents are captured in Table 5-18 below.

The results show that 54% of responses were negative towards Options A and B, with 5% of responses providing a positive opinion. However, 617 respondents can be categorised as providing 'Alternatives', meaning that 28% of respondents would like to add or change to the proposal. These changes are presented in Table 5-19.

Table 5-18: Overall Opinion -anything further to add/change

| Overall Opinion                                      | Count<br>(2263) | %   |
|--|-----------------|-----|
| Positive   | 103             | 5%  |
| Negative   | 1199            | 54% |
| Alternatives   | 617             | 28% |
| Comments about consultation                          | 122             | 5%  |
| No comment (i.e. N/A)                                | 158             | 7%  |
| Non-specific comment (neither positive nor negative) | 34              | 2%  |
| No response  | 2123            | -   |

Table 5-19 presents a summary of the alternatives that respondents suggested to Places for People scheme proposals (for Options A and B). The alternatives are organised from highest to lowest, with the highest being the most popular amongst respondents and the lowest being the least. The most popular alternative suggested involved improvements to public transport with 174 respondents stating that this is something they would like to add and change to the proposals, closely followed by one-way roads at 141 responses. The alternatives with the lowest counts are grouped into other and are listed in the associated footnote.

| Alternatives                      | Count (Total: 617) |
|-----------------------------------|--------------------|
| Improvements to public transport  | 174                |
| One-way Roads                     | 141                |
| Improved cycling infrastructure   | 118                |
| Comments about the Council        | 106                |
| Build the railway station         | 89                 |
| Traffic calming measures          | 88                 |
| Measuring Success                 | 80                 |
| Provide better information        | 71                 |
| Introduce speed limits            | 59                 |
| Open up roads                     | 49                 |
| Introduce speed cameras           | 40                 |
| Additional crossings              | 34                 |
| Pedestrianised areas              | 31                 |
| Electric Vehicles                 | 29                 |
| Improve access to the High Street | 26                 |
| Resident parking pass             | 25                 |
| Speed bumps                       | 24                 |
| Better signage                    | 21                 |
| Other <sup>5</sup>                | 145                |

Table 5-19: Summary of alternatives suggested

#### 5.3 Summary

When analysing the preference of all respondents (4,386) regarding the Places for People proposals on the west of Kings Heath High Street (Options A and B), the most selected response was neither (60%), with no substantial difference in preference between Option A (12%) or Option B (12%).

These results change slightly when considering responses from those individuals who have identified themselves as living within the entire scheme area (both west and east side - 3,061). Results show there is a minor preference for Option A (15%), when compared to Option B

<sup>&</sup>lt;sup>5</sup> Fewer than 5 responses: Covid-19 impacts; Free parking; Changing location/ area of modal filters; Timed closures of modal filters; Bus gates; Ban pavement parking; Introduce park and ride; Additional green space; School Parking; APNR filters; Improve pavement conditions; CAZ extension; Bus lanes; Highway maintenance (potholes); Improve overall connectivity; Additional/ changes to traffic lights; and Education.

(13%), as well as a slight decrease in the number of respondents outlining that neither option is preferable (56%) when compared to all respondents.

Conversely there is an increase in those respondents preferring neither when considering those respondents living on boundary roads (452) and living outside the area (1280), up to 77% and 75% respectively from 60% for all respondents. Overall, 55% of businesses and organisations responded neither.

For both Option A and Option B respondents stated that negative impacts to cars was the main element that respondents disliked about the options, with regards to increased traffic on boundary roads and increased journey times for those in carsIn terms of positive comments, 12% of respondents outlined what they liked about both Option A and Option B, outlining improvements to environment (i.e. air quality) and the design of the scheme (i.e. reduced traffic along residential roads and improved environment for walking and cycling).

When respondents were given the opportunity to suggest anything that they would like to add or change to the proposal, the most common responses include: improvements to public transport; consideration of one-way roads and improvements to cycling infrastructure.

Further sensitivity analysis has used postcode information to identify those responses from individuals living within the west side of the Places of People proposed scheme(498 individual respondents). This isto understand how people specifically living within the Option A and Option B scheme area feel about the proposals. Table 5-20 summarises the results, which show that Option A (44%) is preferred by residents of the west side of the scheme area when compared to Option B (12%). Slightly more prefer neither option (44%), but this is less than when considering all individuals living within the entire scheme areas (both west and east).

| Out of the two options (Option A and Option B), which option do you think best helps reduce traffic and support walking and cycling? | Count (Total:<br>498) | %   |
|--|-----------------------|-----|
| Option A   | 199                   | 40% |
| Option B   | 59                    | 12% |
| Neither  | 219                   | 44% |
| Don't Know   | 16                    | 3%  |
| No response  | 5                     | -   |

Table 5-20: Option A and B- individuals living inside the west sideof the proposed scheme area

## 6. East of Kings Heath High Street Options

### 6.1 Quantitative responses - Options C and D

Respondents were asked out of the two options (Option C and Option D), which option best helps reduce traffic and support walking and cycling. Out of the total number of respondents (4,386), 4,342 answered this question, the percentages summarised in Table 6-1 below relate to those who answered the question.

Table 6-1 Option C and D Scheme Preference for Reducing Traffic and Supporting Walking and Cycling

| Out of the two options developed from ideas from the Kings Heath and<br>Moseley community, which option do you think best helps reduce traffic and<br>supports walking and cycling? | Count<br>(Total:<br>4386) | %   |
|---|---------------------------|-----|
| Option C  | 585                       | 13% |
| Option D  | 566                       | 13% |
| Neither   | 2729                      | 62% |
| Don't Know  | 378                       | 9%  |
| No response   | 128                       | -   |

The majority of respondents (62%) selected that neither option was preferred by them, with other respondents almost equally split between Option C and D (both with 13% and Option C having slightly more responses). 9% of respondents stated that they did not know which option they thought was best.

#### 6.1.1 Individ ual Responses

When considering responses from individuals, the results broadly show the same trends. Responses from those individuals who answered this questionare shown below.

Table 6-2: Option C and D Schene Preference for Reducing Traffic and Supporting Walking and Cycling - Individuals

| Out of the two options (Option C and Option D), which option do you think best helps reduce traffic and supports walking and cycling? | Count (Total:<br>4342) | %   |
|---|------------------------|-----|
| Option C  | 580                    | 13% |
| Option D  | 560                    | 13% |
| Neither   | 2703                   | 62% |
| Don't Know  | 375                    | 9%  |
| No response   | 124                    | -   |

The results differ slightly when focusing only on individuals living within the study area, the responses are shown below
*Table 6-3: Option C and D Scheme Preference for Reducing Traffic and Supporting Walking and Cycling - Individuals living in the scheme area* 

| Out of the two options (Option C and Option D), which option do you think best helps reduce traffic and supports walking and cycling? | Count (Total:<br>3061) | %   |
|---|------------------------|-----|
| Option C  | 501                    | 16% |
| Option D  | 467                    | 15% |
| Neither   | 1754                   | 57% |
| Don't Know  | 253                    | 8%  |
| No response   | 86                     | -   |

When comparing individuals living within the scheme area (3,061) compared to all individuals (4,342), individuals within the scheme area have aslightly higher preference for both Option C (16% compared to 13%) and D (15% compared to 13%), with fewer respondents choosing Neither (57% compared to 62%).

When only showing responses for individuals on boundary roads, the sentiment of the responses changes more so than when looking at individuals overall. These responses are shown below.

*Table 6-4: Option C and D Scheme Preference for Reducing Traffic and Supporting Walking and Cycling - Individuals living on boundary roads* 

| Out of the two options (Option C and Option D), which option do you think best helps reduce traffic and supports walking and cycling? | Count (Total:<br>452) | %   |
|---|-----------------------|-----|
| Option C  | 25                    | 6%  |
| Option D  | 32                    | 7%  |
| Neither   | 348                   | 77% |
| Don't Know  | 29                    | 6%  |
| No response   | 18                    | -   |

Substantially more respondents (77%, 348 respondents) chose neither option as being preferred, with the similar numbers of respondents split between Option C (6%, 25 respondents), D (7%, 32 respondents), and Don't Know (6%, 29 respondents).

The table below shows the responses of individuals living outside of the area.

*Table 6-5: Option C and D Scheme Preference for Reducing Traffic and Supporting Walking and Cycling - Individuals living outside of the scheme area* 

| Out of the two options (Option C and Option D), which option do you think best helps reduce traffic and supports walking and cycling? | Count (Total:<br>1280) | %   |
|---|------------------------|-----|
| Option C  | 79                     | 6%  |
| Option D  | 93                     | 7%  |
| Neither   | 949                    | 74% |
| Don't Know  | 122                    | 10% |
| No response   | 37                     | -   |

Residents living outside of the area seem to broadly have the same feelings as residents living on the boundary roads, with a similar proportion of respondents choosing neither option (74% compared to 77% on boundary roads). However, residents outside of the area did seem to slightly favour Option D more than Option C (93 responses for Option D compared to 79 for Option C), however more respondents did not know which option they preferred (122 responses).

#### 6.1.2 Business Responses

When considering responses from businesses and organisations, the results are as follows.

*Table 6-6: Option C and D Scheme Preference for Reducing Traffic and Supporting Walking and Cycling - Businesses and Organisations* 

| Out of the two options (Option C and Option D), which option do you think best helps reduce traffic and supports walking and cycling? | Count<br>(Total: 44) | %   |
|---|----------------------|-----|
| Option C  | 5                    | 11% |
| Option D  | 6                    | 14% |
| Neither   | 26                   | 59% |
| Don't Know  | 3                    | 7%  |
| No response   | 4                    | -   |

The majority of businesses and organisations selected neither' (59%), with more of a preference for Option D (14%) when compared to Option C(11%) and 7% stating they did not know.

The results differ slightly considering businesses and organisationslocated within the scheme area. The results are shown below.

*Table 6-7: Option C and D Scheme Preference for Reducing Traffic and Supporting Walking and Cycling - Businesses and rganisations inside the scheme area* 

| Out of the two options (Option C and Option D), which option do you think best helps reduce traffic and supports walking and cycling? | Count<br>(Total: 30) | %   |
|---|----------------------|-----|
| Option C  | 5                    | 17% |
| Option D  | 4                    | 13% |
| Neither   | 18                   | 60% |
| Don't Know  | 2                    | 7%  |
| No response   | 1                    | -   |

Over half of the businesses and organisations within the scheme area chose heither' option (60%), with 17% selecting Option C, and 13% selecting Option D.

Responses for businesses and organisations on boundary roads are shown below.

*Table 6-8: Option C and D Scheme Preference for Reducing Traffic and Supporting Walking and Cycling - Businesses and rganisations on boundary roads* 

| Out of the two options (Option C and Option D), which option do you think best helps reduce traffic and supports walking and cycling? | Count<br>(Total: 7) | %   |
|---|---------------------|-----|
| Option C  | 1                   | 14% |
| Option D  | 1                   | 14% |
| Neither   | 4                   | 57% |
| Don't Know  | 0                   | 0%  |
| No response   | 1                   | -   |

Of the 7 businesses and organisations on boundary roads to respond to the consultation, 1 selected Option C astheir preference, 1 selected Option D, 4 selectedneither option as being preferred, and 1 did not answer the question.

Finally, the results for businesses and organisations outside of the area are shown below.

*Table 6-9: Option C and D Scheme Preference for Reducing Traffic and Supporting Walking and Cycling - Businesses and rganisations outside the area* 

| Out of the two options (Option C and Option D), which option do you think best helps reduce traffic and supports walking and cycling? | Count<br>(Total: 12) | %   |
|---|----------------------|-----|
| Option C  | 0                    | 0%  |
| Option D  | 2                    | 17% |
| Neither   | 8                    | 67% |
| Don't Know  | 1                    | 8%  |
| No response   | 1                    | -   |

Of the 12 businesses and organisations outside of the area to respond this consultation, no one selected Option C as their preference, 2 selected Option D,8 selected Neither option as being preferred, 1 stated that they did not know which option they preferred, and 1 did not answer the question.

#### 6.1.3 Billesley Lane proposals in Options C and D

Additionally to the wider Option preference, respondents were asked a further question, as to what improvement they preferred along Billesley Lane specifically. Respondents were asked if they preferred Billesley Lane to be retained as a through route with traffic calming (Option C) or changed to a filtered road with no through traffic (Option D). Table 6-10 summarises the results.

Table 6-10: Billesley Lane Options- Overall Responses

| Do you think Billesley Lane should be a through route with traffi c calming (as in Option C) or a filtered road with no through traffic (as in Option D)? | Count<br>(Total:<br>4386) | %   |
|---|---------------------------|-----|
| Through route with traffic calming (Option C)   | 2282                      | 52% |
| Filtered road with no through traffic (Option D)  | 517                       | 12% |
| Don't know / no opinion   | 790                       | 18% |

# Jacobs

| Do you think Billesley Lane should be a through route with traffi c calming (as in Option C) or a filtered road with no through traffic (as in Option D)? | Count<br>(Total:<br>4386) | %   |
|---|---------------------------|-----|
| Not Answered  | 796                       | 18% |

The majority of respondents (52%) selected that they preferred the treatment of Billesley Lane in Option C, which is for the road to remain a through road with traffic calming, this was mention frequently in the qualitative responses to Option C as well, with many respondents worrying about the current speeding and late-night dangerous driving on Billesley Lane. Whilst Option D could mitigate issues of speeding and dangerous driving, by implementing a modal filter to remove through traffic, this was not a preferred solution (12%). 18% stated that they did not know or had no opinion, and another 18% did not answer the question.

The responses for individuals living in the area and businesses/organisationsbroadly mirror the same trends as all respondents, as shown belowin Table 6-11 and Table 6-12 respectively.

Table 6-11: Billesley Lane Options- Individuals inside the area

| Do you think Billesley Lane should be a through route with traffic calming (as in Option C) or a filtered road with no through traffic (as in Option D)? | Count<br>(Total:<br>3059) | %   |
|--|---------------------------|-----|
| Through route with traffic calming (Option C)  | 1635                      | 53% |
| Filtered road with no through traffic (Option D)   | 423                       | 14% |
| Don't know / no opinion  | 506                       | 17% |
| Not Answered   | 495                       | 16% |

| Do you think Billesley Lane should be a through route with traffic calming (as in Option C) or a filtered road with no through traffic (as in Option D)? | Count<br>(Total:<br>44) | %   |
|--|-------------------------|-----|
| Through route with traffic calming (Option C)  | 26                      | 59% |
| Filtered road with no through traffic (Option D)   | 1                       | 2%  |
| Don't know / no opinion  | 8                       | 18% |
| Not Answered   | 9                       | 20% |

The responses from individuals who identified they live on Billesley Lane(72 respondents) have also been analysed, a summary has been outlined in Table 6-13 below.

Table 6-13: Billesley Lane Optons - Billesley Laneresidents

| Do you think Billesley Lane should be a through route with traffic calming (as in | Count   |     |
|---|---------|-----|
| Option C) or a filtered road with no through traffic (as in Option D)?            | (Total: | %   |
|   | 72)     |     |
| Through route with traffic calming (Option C)                                     | 11      | 15% |
| Filtered road with no through traffic (Option D)                                  | 41      | 57% |
| Don't know / no opinion   | 7       | 10% |
| Not Answered  | 13      | 18% |

For all respondents (4,386), the majority of support (52%) was for the proposed treatment of Billesley Lane in Option C, with little support for Option D (12%). However, when looking only responses from Billesley Lane residents, the majority of support was for Option D which proposed to install a modal filter (57%). Only 15% of respondents selected Option C, which is substantially fewer than respondents overall.

## 6.2 Qualitative responses – Options C and D

#### 6.2.1 What elements do you like or dislike about Option C?

2,821 respondents (64% of the total number of respondents) provided information on what they liked or disliked about the Option C.

| Overall Opinion                                       | Count (Total: 2821) | %   |
|---|---------------------|-----|
| Positive  | 323                 | 11% |
| Negative  | 1945                | 69% |
| No Impact   | 7                   | 0%  |
| Non-specific response (neither positive nor negative) | 167                 | 6%  |
| Mixed (both Positive and Negative)                    | 258                 | 9%  |
| No Comment  | 121                 | 4%  |

Table 6-14: Option C OverallOpinion

Overall, 69% of responses were negative about the scheme or solely negative about different aspects of the option with only a small number including some additional positives. 11% were positive towards Option C, with 9% offering a mixture of both positive and negative feelings towards the option without a clear consensus on balance. 6% were neither positive or negative on the option, with 4% stating 'no comment' (oftentimes being 'No' or 'N/A'). Figures vary significantly when focusing only on residents living on boundary roads, where81% of responses had negativeopinions and just4% gave a positive response to OptionC.

The instances of each subcategory being mentioned for Option Care shown below, ranked from most common theme to least common .

| Sub-Category                   | Count from 2821 Responses |
|--------------------------------|---------------------------|
| Negative Car Impacts           | 1966                      |
| Negative about the Design      | 863                       |
| Oppose PfP Altogether          | 745                       |
| Positive about the Design      | 715                       |
| Negative Pollution Impacts     | 476                       |
| Negative about Safety          | 167                       |
| Positive Environmental Impacts | 149                       |
| Positive about Safety          | 134                       |
| Negative for Pedestrians       | 72                        |
| Public Transport Issues        | 53                        |

 Table 6-15: Option C SubCategories
 Image: Compare the second second

| Sub-Category              | Count from 2821 Responses |
|---------------------------|---------------------------|
| Want to Expand the Scheme | 25                        |

The most common response was that respondents felt that the impact for cars would be negative, with 1,966 instances of this being mentioned across the 2,821 responses. There were 863 instances where somebody raised a negative comment about one or more features of the design, often where a modal filter was positioned or the inclusion of certain features in the option. However the most frequently mentioned positive responses were about the scheme design (715 mentions), such as positioning of modal filters, and positives about environmental impacts (149 mentions), such as reduced air pollution or reduced noise pollution.

Respondents also outlined their specific likes and dislikes regarding Option C, these are summarised in Table 6-16.

| Specifics   | Count (Total: 2821) |
|---|---------------------|
| Increased Traffic on Boundary Roads                           | 810                 |
| Excessive Increasing Journey Time                             | 502                 |
| Negative opinion on filter placement                          | 420                 |
| Wants open roads  | 239                 |
| Perceived favouritism   | 219                 |
| IncreasedSpeeding   | 203                 |
| Increased Traffic on High Street                              | 196                 |
| Negative about Standard Modal Filters                         | 190                 |
| Positive about Traffic Calming Measures                       | 187                 |
| IncreasedPollution Overall                                    | 183                 |
| Positive Filter Placement                                     | 180                 |
| Increased Traffic Overall                                     | 175                 |
| More Pollution on Boundary Roads and High Street              | 174                 |
| Positive about One Way Streets                                | 168                 |
| Negative Emergency Vehicle Impacts                            | 146                 |
| Reduced Safety on Boundary Roads                              | 142                 |
| Reduced Traffic   | 105                 |
| Negative about Traffic Calming Measures                       | 83                  |
| Negative BusinessImpacts                                      | 78                  |
| More Pollution on Roads within Cells due to Displaced Traffic | 76                  |
| Positive about New Crossings                                  | 75                  |
| Negative about One-Way Streets                                | 72                  |
| Unsafe for Pedestrians  | 63                  |
| Negative about Diagonal Modal Filters                         | 61                  |
| Positive about Standard Modal Filters                         | 52                  |
| Reduced Speeding  | 51                  |
| More Noise Pollution  | 40                  |
| More Traffic on non-Boundary Roads Outside of Cells           | 39                  |

Table 6-16: Option C Specifics



| Specifics                                    | Count (Total: 2821) |
|--|---------------------|
| Unsafe for Cars                              | 39                  |
| Positive about Diagonal Modal Filters        | 38                  |
| Improved Pedestrian Safety                   | 37                  |
| Increased Public Transport Traffic           | 33                  |
| Opposed to Discouraging Cars                 | 32                  |
| Place more in KH                             | 24                  |
| Negative about Bus Gates                     | 23                  |
| Improved Cyclist Safety                      | 20                  |
| PT Inaccessible (Have to use Car)            | 20                  |
| Perceived Lack of Pedestrian Safety at Night | 19                  |
| Negative Delivery Driver Impacts             | 18                  |
| Negative about New Crossings                 | 17                  |
| Positive about Bus Gates                     | 15                  |
| Better Air Quality                           | 15                  |
| Improved Car Safety                          | 15                  |
| Fewer Cars                                   | 14                  |
| Reduced Noise                                | 9                   |
| Improved Children Safety                     | 9                   |
| Less enjoyable walking                       | 9                   |
| Better Public Realm                          | 5                   |
| Dislikes the Aesthetics                      | 2                   |
| More Litter                                  | 2                   |
| Likes the Aesthetics                         | 1                   |
| More Light Pollution                         | 1                   |
| Less Litter                                  | 0                   |
| Place more in Birmingham                     | 0                   |

As with the sub-categories, the most common issues raised by respondents related to cars, with worries over increased traffic on boundary roads being the most commonly raised specific issue, with810 respondents raising this as aconcern. When focusing on those living on a boundary road (452 respondents), 269 provided specifics as to what they liked or disliked about Option C. Of the 269 responses,99 raised fears over increased traffic on boundary roads as a concern.

502 respondents overall raised an issue withthe potential for the scheme to excessively increase journey times with Option Ceither related to changing routes due to the positioning of the modal filters or because of concerns overincreased traffic/congestion on boundary roads increasing travel time. 196 of all respondents raised the issue of increased traffic on the High Street specifically, with 175 raising issues of increased traffic overall.239 respondents stated that they were opposed to closing roads and therefore disagreed with any form of modal filter and the majority of the scheme proposals.

The most common positive response was around the inclusion of traffic calming measures on Billesley Lane in particular, with 187 mentions . 168 respondents were positive about the

inclusion and position of one-way streets within the scheme, with 72 respondents feeling negatively about them, many of which related to fear of increased speeding which was mentioned by 203 respondents. 51 respondents felt that it would in fact reduce speeding in the area.

#### 6.2.2 What elements do you like or dislike about Option D?

2,730 respondents (62% of the total number of respondents) provided information on what they liked or disliked about the Option D.

| Overall Opinion                                       | Count (Total: 2730) | %   |
|---|---------------------|-----|
| Positive  | 300                 | 11% |
| Negative  | 1936                | 71% |
| No Impact   | 3                   | 0%  |
| Non-specific response (neither positive nor negative) | 175                 | 6%  |
| Mixed (both Positive and Negative)                    | 196                 | 7%  |
| No Comment  | 119                 | 4%  |
| No response   | 10                  | -   |

Overall, 71% of responses were negative about the scheme or solely negative about different aspects of the option with only a small number including some additional positives. 11% were positive towards Option D, with 7% offering a mixture of both positive and negative feelings towards the option without a clear consensus on balance. 6% were neither positive or negative on the option, with 4% stating 'no comment' (oftentimes being 'No' or 'N/A').

The instances of each subcategory being mentioned for Option D are shown below.

Table 6-18: Option D Sub-Categories

| Sub-Category                   | Count from 2730 Responses |
|--------------------------------|---------------------------|
| Negative Car Impacts           | 1698                      |
| Negative about the Design      | 896                       |
| Oppose PfP Altogether          | 699                       |
| Positive about the Design      | 499                       |
| Negative Pollution Impacts     | 444                       |
| Positive about Safety          | 202                       |
| Positive Environmental Impacts | 164                       |
| Negative about Safety          | 141                       |
| Public Transport Issues        | 51                        |
| Negative for Pedestrians       | 39                        |
| Want to Expand the Scheme      | 18                        |

Again, the most common response about the scheme involved perceived negative impacts for cars, with 1698 instances of this being mentioned, more than double the second most frequently mentioned. There were 699 instances where somebody raised an issue utlining their opposition to the Places for People scheme for example, being opposed to closing roads

or discouraging cars. The most frequently mentioned positive response was about the scheme design (499 mentions), however there were more negative remarks about the design (896).

Respondents also outlined their specific likes and dislikesregarding Option D, these are summarised in Table 6-19.Table 5-15

| Specific  | Count (Total: 2730) |     |
|---|---------------------|-----|
| Increased Traffic on Boundary Roads                           | 722                 | 26% |
| Negative Filter Placement                                     | 538                 | 20% |
| Excessive Increasing Journey Time                             | 523                 | 19% |
| Wants open roads  | 214                 | 8%  |
| Perceivedfavouritism  | 192                 | 7%  |
| Increased Pollution Overall                                   | 189                 | 7%  |
| More Pollution on Boundary Roads and High Street              | 168                 | 6%  |
| Negative about Standard Modal Filters                         | 163                 | 6%  |
| Negative Emergency Vehicle Impacts                            | 159                 | 6%  |
| Increased Traffic on High Street                              | 155                 | 6%  |
| Positive about Cycle Lanes                                    | 153                 | 6%  |
| Increased Traffic Overall                                     | 151                 | 6%  |
| Positive Filter Placement                                     | 130                 | 5%  |
| Reduced Safety on Boundary Roads                              | 130                 | 5%  |
| Reduced Traffic   | 111                 | 4%  |
| Increased Speeding  | 78                  | 3%  |
| Negative Business Impacts                                     | 73                  | 3%  |
| More Pollution on Roads within Cells due to Displaced Traffic | 72                  | 3%  |
| Reduced Speeding  | 68                  | 2%  |
| Negative about Diagonal Modal Filters                         | 64                  | 2%  |
| Negative about Cycle Lanes                                    | 62                  | 2%  |
| Positive about One Way Streets                                | 59                  | 2%  |
| Improved Pedestrian Safety                                    | 47                  | 2%  |
| Improved Cyclist Safety                                       | 42                  | 2%  |
| Negative about One-Way Streets                                | 40                  | 1%  |
| Positive about Standard Modal Filters                         | 39                  | 1%  |
| Positive about New Crossings                                  | 39                  | 1%  |
| Positive about Diagonal Modal Filters                         | 36                  | 1%  |
| More Traffic on non-Boundary Roads Outside of Cells           | 36                  | 1%  |
| Increased PublicTransport Traffic                             | 33                  | 1%  |
| Unsafe for Pedestrians  | 33                  | 1%  |
| Unsafe for Cars   | 28                  | 1%  |
| Positive about Traffic Calming Measures                       | 27                  | 1%  |
| Opposed to Discouraging Cars                                  | 26                  | 1%  |
| Improved Children Safety                                      | 24                  | 1%  |
| Negative about Bus Gates                                      | 21                  | 1%  |
| Fewer Cars  | 20                  | 1%  |

Table 6-19: Option D Specifics

#### DRAFT ConsultationFeedback Summary Report

# Jacobs

| Specific                                     | Count (Total: 2730) |    |
|--|---------------------|----|
| Negative Delivery Driver Impacts             | 19                  | 1% |
| Better Air Quality                           | 17                  | 1% |
| PT Inaccessible (Have to use Car)            | 17                  | 1% |
| Improved Car Safety                          | 16                  | 1% |
| Place more in KH                             | 16                  | 1% |
| Positive about Bus Gates                     | 13                  | 0% |
| Negative about New Crossings                 | 13                  | 0% |
| More Noise Pollution                         | 12                  | 0% |
| Perceived Lack of Pedestrian Safety at Night | 12                  | 0% |
| Reduced Noise                                | 11                  | 0% |
| Less enjoyable walking                       | 7                   | 0% |
| Better Public Realm                          | 6                   | 0% |
| Negative about Traffic Calming Measures      | 4                   | 0% |
| More Light Pollution                         | 2                   | 0% |
| Place more in Birmingham                     | 1                   | 0% |
| Dislikes the Aesthetics                      | 1                   | 0% |
| More Litter                                  | 1                   | 0% |
| Likes the Aesthetics                         | 0                   | 0% |
| Less Litter                                  | 0                   | 0% |

As was the case for OptionC, the most commonly raised specific negative of the scheme was the perception that traffic on the boundary roads would increase with the introduction of Option D. However, for OptionC this was mentioned by 810 respondents, whereas for Option D it was mentioned as a concernby 722 respondents. A similar number of respondents to both Option C (502) and Option D (523) expressed concernsrelating to excessive increasing journey times.

When focusing on those living on a boundary road (452 respondents),262 provided specifics as to what they liked or disliked about Option D. Of these 262 responses,95 specifically raised concerns over increased traffic on boundary roads.

In terms of positives, the most commonly mentioned positive of the scheme was about the one-way streets in Option B, with179 respondents mentioning them, which is substantially more than 19 responses for Option A. However,101 respondents felt negatively about one-way streets in Option B, again up from 11 in Option A.

In terms of positives, 153 respondents mentioned positive feelings about the inclusion of cycle lanes in the option. 62 respondents felt negatively about the cycle lanes in Option D.

The one-way street provision in Option D seemed to attract both less opposition and less support than those in Option C. From Option Cresponses, 168 were positive about the one-way streets with 72 negative responses, whereas for Option D the positive responses dropped to 59 but the negative responses also dropped to 40.



Comparison tables on key themes of positive and negative responses for Option C an@ption D are summarised below inTable 6-20 and Table 6-21 respectively.

Table 6-20: Option C and D Specific Positives

| Specific                                | Option C (2821) | Option D (2730) |
|---|-----------------|-----------------|
| Positive about Standard Modal Filters   | 52              | 39              |
| Positive about Diagonal Modal Filters   | 38              | 36              |
| Positive about One Way Streets          | 168             | 59              |
| Positive about New Crossings            | 75              | 39              |
| Positive about Traffic Calming Measures | 187             | 27              |
| Positive about Bus Gates                | 15              | 13              |
| Positive about Cycle Lanes              | -               | 153             |
| Positive Filter Placement               | 180             | 130             |
| Likes the Aesthetics                    | 1               | 0               |
| Better Air Quality                      | 15              | 17              |
| Less Litter                             | 0               | 0               |
| Better Public Realm                     | 5               | 6               |
| Reduced Noise                           | 9               | 11              |
| Fewer Cars                              | 14              | 20              |
| Reduced Traffic                         | 105             | 111             |
| Improved Pedestrian Safety              | 37              | 47              |
| Improved Cyclist Safety                 | 20              | 42              |
| Improved Car Safety                     | 15              | 16              |
| Reduced Speeding                        | 51              | 68              |
| Improved Children Safety                | 9               | 24              |
| Place more in KH                        | 24              | 16              |
| Place more in Birmingham                | 0               | 1               |

Table 6-21: Option C and D Specific Negatives

| Specific                                | Option C (2821) | Option D (2730) |
|---|-----------------|-----------------|
| Negative about Standard Modal Filters   | 190             | 163             |
| Negative about Diagonal Modal Filters   | 61              | 64              |
| Negative about One-Way Streets          | 72              | 40              |
| Negative about New Crossings            | 17              | 13              |
| Negative about Traffic Calming Measures | 83              | 4               |
| Negative about Bus Gates                | 23              | 21              |
| Negative about Cycle Lanes              | -               | 62              |
| Negative Filter Placement               | 420             | 538             |
| Dislikes the Aesthetics                 | 2               | 1               |
| Perceived favouritism                   | 219             | 192             |
| Opposed to Discouraging Cars            | 32              | 26              |
| Wants open roads                        | 239             | 214             |
| Negative Emergency Vehicle Impacts      | 146             | 159             |
| Negative Business Impacts               | 78              | 73              |
| Negative Delivery Driver Impacts        | 18              | 19              |

# Jacobs

| Specific  | Option C (2821) | Option D (2730) |
|---|-----------------|-----------------|
| Increased Traffic onBoundary Roads                    | 810             | 722             |
| More Traffic on non-Boundary Roads Outside of Cells   | 39              | 36              |
| Increased Traffic on High Street                      | 196             | 155             |
| Increased Traffic Overall                             | 175             | 151             |
| Excessive Increasing Journey Time                     | 502             | 523             |
| Increased Speeding                                    | 203             | 78              |
| Unsafe for Cars                                       | 39              | 28              |
| Increased Public Transport Traffic                    | 33              | 33              |
| PT Inaccessible (Have to use Car)                     | 20              | 17              |
| Unsafe for Pedestrians                                | 63              | 33              |
| Less enjoyable walking                                | 9               | 7               |
| More Noise Pollution                                  | 40              | 12              |
| More Pollution on Boundary Roads and High Street      | 174             | 168             |
| More Pollution on Roads within Cells due to Displaced | 76              | 72              |
| Traffic   |                 |                 |
| More Light Pollution                                  | 1               | 2               |
| IncreasedPollution Overall                            | 183             | 189             |
| More Litter   | 2               | 1               |
| Reduced Safety on Boundary Roads                      | 142             | 130             |
| Perceived Lack of Pedestrian Safety at Night          | 19              | 12              |

## 6.2.3 Is there anything else you would like to add or change to the proposals that hasn't already been said?

The respondents were asked if there was anything further they would like to add and change to the proposals that hasn't already been covered in their previous responses.

2263 respondents (52% of total number of respondents) provided information on further changes to the proposal. The overall opinions of these respondents are captured in Table 6-22 below.

The results show that 53% of responses were negative towards Options C and D, with 5% of responses providing a positive opinion. However, 633 respondents can be categorised as providing 'Alternatives', meaning that 28% of respondents would like to add or change to the proposal. These changes are presented in Table 6-23.

| Overall Opinion                                      | Count (2263) | %   |
|--|--------------|-----|
| Positive   | 114          | 5%  |
| Negative   | 1194         | 53% |
| Alternatives   | 633          | 28% |
| Comments about the consultation                      | 153          | 7%  |
| No comment   | 127          | 6%  |
| Non-specific comment (neither positive nor negative) | 42           | 2%  |
| No response  | 2123         | -   |

Table 6-22: Overall Opinion -anything further to add/change

Table 6-23 presents a summary of the alternatives that respondents suggested Places for People scheme proposals (for Options C and D). The alternatives are organised from highest to lowest, with the highest being the most popular amongst respondents and the lowest being the least. The most popular alternative suggested involved improvements to public transport with 162 respondents stating that this is something they would like to add and change to the proposals, closely followed by improvements to cycle infrastructure at 119 responses The alternatives with the lowest counts are grouped into other and are listed in the associated footnote.

| Alternatives                            | Count (Total: 633) |
|---|--------------------|
| Improvements to public transport        | 162                |
| Improved cycling infrastructure         | 119                |
| Traffic calming measures                | 111                |
| Comments about the council              | 97                 |
| Build the train station                 | 96                 |
| Provide better information              | 90                 |
| One-way roads                           | 86                 |
| Open up roads                           | 80                 |
| Measuring success                       | 79                 |
| Improve overall connectivity            | 52                 |
| More Police enforcement                 | 44                 |
| Changing location/area of modal filters | 43                 |
| Enforce speed limits                    | 42                 |
| Additional crossings                    | 41                 |
| Speed bumps                             | 37                 |
| Resident parking pass                   | 33                 |
| Introduce speed cameras                 | 32                 |
| Electrical Vehicles                     | 27                 |
| Pedestrianised areas                    | 21                 |
| Other <sup>6</sup>                      | 135                |

Table 6-23: Summary of alternatives suggested

## 6.3 Summary

When analysing the preference of all respondents (4,386) regarding the Places for People proposals on the east of Kings Heath High Street (Options C and D), the most selected response was neither (62%), with no substantial difference in preference between Option C (13%) or Option D (13%). These percentages are retained when considering responses from

<sup>&</sup>lt;sup>6</sup> Fewer than 5 responses: COVID 19 impacts; Free parking; Timed closures of modal filters; Bus gates; Better signage; Ban parking on pavements; Introduce Park and Ride; Improve access to High Street; Additional green space; School Buses; APNR filters; Improve pavement conditions; CAZ extension; Bus Lanes; Potholes; Additional/changes to traffic lights; Education; Vote; Weight Limits.

those individuals who have identified themselves as living within the entire scheme area (both west and east side- 3,061).

Conversely there is an increase in those respondents preferring neither when considering those respondents living on boundary roads (452) and living outside the area (1280), up to 77% and 74% respectively from 62% for all respondents. Overall, 59% of businesses and organisations responded neither.

For both Option C and Option D respondents stated that negative impacts to cars was the main element that respondents disliked about the options, with regards to increased traffic on boundary roads and increased journey times for those in cars. In terms of positive comments, 12% of respondents outlined what they liked about both Option A and Option B, outlining improvements to environment (i.e. air quality) and the design of the scheme (i.e. reduced traffic along residential roads and improved environment for walking and cycling).

In addition, when considering the measures for Billesley Lanespecifically, the total number of respondents preferred Option C (52% - 2,282) which proposes traffic calming, however residents of Billesley Lane favourOption D (57% - 41) which proposes to implement a modal filter.

When respondents were given the opportunity to suggest anything that they would like to add or change to the proposal, the most common responses include: improvements to public transport; improvements to cycling infrastructure; and implementation of further traffic calming measures.

Further sensitivity analysis has used postcode information to identify those responses from individuals living within the east side of the Places of People proposed scheme (762 individual respondents). This is to understand how people specifically living within the Option C and Option D scheme area feel about the proposals.Table 6-24 summarises the results, which show that there is minimal difference between Option C (22%) and Option D (21%) for residents of the east side of the scheme area.More residents selected neither option (52%), but this is less than when considering all individuals living within the entire scheme areas (both west and east).

| Out of the two options (Option C and Option D), which option do you think best helps reduce traffic and support walking and cycling? | Count (Total:<br>1737) | %   |
|--|------------------------|-----|
| Option C   | 383                    | 22% |
| Option D   | 366                    | 21% |
| Neither  | 909                    | 52% |
| Don't Know   | 79                     | 4%  |
| No response  | 25                     | -   |

Table 6-24: Option Cand D - individuals living inside the east side of the proposed schene area

## 7. About the consultation

### 7.1 Participation in previous engagement and consultations

Respondents were asked if they had taken part in previous consultations about the Places for People scheme in Kings Heath and Moseley, the responses are shown below.

Table 7-1: Respondents' participation in previous consultations about this scheme

| Have you taken part in previous consultations about this scheme? | Count (Total: 4386) | %   |
|--|---------------------|-----|
| Yes  | 1358                | 31% |
| No   | 2634                | 60% |
| Unsure   | 346                 | 8%  |
| No response  | 48                  | 1%  |

60% of respondents said that they had not taken part in any previous consultations, with 31% stating that they had been involved in consultations prior to this one, and 8% were unsure on their involvement up to now.

## 7.2 Participation in this consultation

Similarly, respondents were asked if they hadattended any online or face to face consultation events about the Places for Peopleproposals. The responses are shown below.

Table 7-2: Respondents' attendance at events relating to the consultation for these proposals

| Have you attended, or do you intend to attend an online or face to face consultation event about these proposals? | Count (Total: 4386) | %   |
|---|---------------------|-----|
| Yes   | 1483                | 34% |
| No  | 2015                | 46% |
| Unsure  | 827                 | 19% |
| No response   | 106                 | 2%  |

46% stated that they had not attended an online or face-to-face event as part of this consultation, with 34% saying that they had attended an event, and 19% being unsure.

Respondents were also asked if they felt that the information provided had enabled them to make an informed comment on the proposals. The responses are shown below.

Table 7-3: Respondents' opinions on the provision of onsultation information

| Do you feel that the information provided has enabled you to make an informed comment on the proposals? | Count (Total: 4386) | %   |
|---|---------------------|-----|
| Yes   | 2981                | 68% |
| No  | 1307                | 30% |
| No response   | 98                  | 2%  |

<sup>&</sup>lt;sup>7</sup> Due to rounding, the percentages do not add up to 100.

68% felt that they had been given sufficient information to make an informed comment on the proposals, with 30% saying that they felt they were not given enough information to make an informed comment.

# 7.3 What additional information would have helped you comment on the proposals?

Respondents were asked about what additional information would have helped them to comment on the proposals. These were open questions that allowed for written responses, and the analysis of these responses is shown below.

#### 7.3.1 Overall Opinion

Respondents were asked what additional information would have helped them comment on the proposals. Of the 2129 responses to this question (49% of total number of respondents), only 2% stated that they were happy with the consultation, whilst 53% stated that they were unhappy with the consultation, summarised below in Table 7-4.

| Opinion                   | Count (Total: 2129) | %   |
|---------------------------|---------------------|-----|
| Happy with consultation   | 46                  | 2%  |
| Unhappy with consultation | 1116                | 52% |
| Other comments            | 840                 | 39% |
| No Major comments         | 99                  | 5%  |
| No response               | 2257                | -   |

#### 7.3.2 Specific Negatives

As more than half of the respondents were unhappy with the consultation, Table 7-5 highlights the specific negatives that the respondents felt towards the consultation. Measuring success and the need for more datahas 366 responses making it the most referenced negative option. This is followed by poor explanations at 11% and maps at 8%. Therefore, increased data availability to help measure success alongside better explanations would have helped respondents comment on the proposals.

Table 7-5: Specific negatives about the consultation.

| Specific Negative                           | Count (Total: 1311) |
|---|---------------------|
| Measuring Success / Data availability       | 366                 |
| More explanation                            | 228                 |
| Maps  | 170                 |
| Was not informed                            | 91                  |
| Dialogue from the council                   | 73                  |
| Modelling outputs                           | 72                  |
| Consult with local people                   | 72                  |
| Justification and reasoning for the council | 69                  |



| Specific Negative        | Count (Total: 1311) |
|--------------------------|---------------------|
| Consultation dates/times | 46                  |
| In person meetings       | 36                  |
| Use of internet          | 26                  |
| Leaflets                 | 19                  |
| Online Questions         | 19                  |
| Vote                     | 16                  |
| COVID 19 impacts         | 6                   |
| Formatting               | 2                   |

In addition to the overall opinions and specific negatives identified, 405 respondents suggested alternative schemes and 459 expressed additional concerns. These are presented in Table 7-6 and Table 7-7 respectively.

Table 7-6: Alternatives Schemes

| Alternative Schemes                          | Count (Total: 405) |
|--|--------------------|
| Additional options                           | 83                 |
| Public Transport                             | 77                 |
| Photographs and Videos of consultation       | 43                 |
| Wait for Train station                       | 37                 |
| Traffic calming                              | 25                 |
| Active mode infrastructure                   | 23                 |
| One-way streets                              | 23                 |
| Plans showing diversions round modal filters | 21                 |
| Enforcement                                  | 6                  |
| Speed Awareness                              | 3                  |
| Electrical vehicles                          | 3                  |
| Additional crossings                         | 2                  |
| Education                                    | 1                  |

| Additional concerns                             | Count (Total: 459) |
|---|--------------------|
| Feeling ignored                                 | 110                |
| Congestion                                      | 67                 |
| Environment (pollution)                         | 66                 |
| Issues for the high street                      | 55                 |
| More consideration for people with disabilities | 35                 |
| Displacement of traffic                         | 22                 |
| Safety  | 20                 |
| Social inequality                               | 19                 |
| Emergency services                              | 17                 |
| Understanding how certain roads were chosen     | 17                 |
| Mental Health                                   | 9                  |
| Issues for schools                              | 6                  |
| Timescale                                       | 6                  |
| Wanting to leave the area                       | 5                  |



| Additional concerns   | Count (Total: 459) |
|-----------------------|--------------------|
| Location of filters   | 2                  |
| Post COVID 19 impacts | 2                  |
| Issues with parking   | 1                  |

## 8. Demographic breakdown of responses

Respondents were asked several demographic questions, with their responses shown below.

| Which age group applies to you? | Count (Total: 4140) | %   |
|---------------------------------|---------------------|-----|
| 0 - 4                           | 1                   | 0%  |
| 5 - 9                           | 3                   | 0%  |
| 15 - 17                         | 14                  | 0%  |
| 18 - 19                         | 26                  | 1%  |
| 20 - 24                         | 112                 | 3%  |
| 25 - 29                         | 242                 | 6%  |
| 30 - 34                         | 364                 | 9%  |
| 35 - 39                         | 410                 | 10% |
| 40 - 44                         | 500                 | 12% |
| 45 - 49                         | 430                 | 10% |
| 50 - 54                         | 476                 | 11% |
| 55 - 59                         | 356                 | 9%  |
| 60 - 64                         | 342                 | 8%  |
| 65 - 69                         | 343                 | 8%  |
| 70 - 74                         | 286                 | 7%  |
| 75 - 79                         | 147                 | 4%  |
| 80 - 84                         | 44                  | 1%  |
| 85+                             | 28                  | 1%  |
| No response                     | 246                 | -   |

Table 8-1: Age of all respondents

*Table 8-2: Genderidentity of all respondents* 

| What is your gender? | Count (Total: 4386) | %   |
|----------------------|---------------------|-----|
| Male                 | 1967                | 45% |
| Female               | 2047                | 47% |
| Other                | 12                  | 0%  |
| Prefer not to say    | 196                 | 4%  |
| Not Answered         | 164                 | 4%  |

Table 8-3: Sexual orientation of all respondents

| What is your sexual orientation? | Count (Total: 4386) | %   |
|----------------------------------|---------------------|-----|
| Bisexual                         | 91                  | 2%  |
| Gay or Lesbian                   | 133                 | 3%  |
| Heterosexual or Straight         | 2875                | 66% |
| Not Answered                     | 351                 | 8%  |
| Other                            | 41                  | 1%  |
| Prefer not to say                | 895                 | 20% |

The table below shows the ethnic groups of all respondents. It should be noted that respondents were able to make multiple selections, therefore some selected more than one, resulting in the count below totalling larger than the total number of respondents.

| Table 8-4: Respondents' Ethnic Group | 2 |
|--------------------------------------|---|
|                                      |   |

| What is your ethnic group?                           | Count |
|--|-------|
| White: English/Welsh/Scottish/Northern Irish/British | 3035  |
| Other White background                               | 237   |
| Asian/Asian British                                  | 532   |
| Black African/Caribbean/Black British                | 367   |
| Mixed/multiple ethnic groups                         | 118   |
| Other ethnic group                                   | 83    |
| Not Answered   | 414   |

Table 8-5: Religion/b eliefs of all respondents

| What is your religion or belief?                                  | Count (Total: 4386) | %   |
|---|---------------------|-----|
| Buddhist  | 31                  | 1%  |
| Christian (including church of England, Catholic, Protestant, and | 1159                | 26% |
| all other Christian denominators)                                 |                     |     |
| Hindu   | 51                  | 1%  |
| Jewish  | 19                  | 0%  |
| Muslim  | 302                 | 7%  |
| Sikh  | 45                  | 1%  |
| Any other religion (please specify below)                         | 36                  | 1%  |
| No Religion   | 1687                | 38% |
| Not Answered  | 324                 | 7%  |
| Prefer not to say   | 732                 | 17% |

## 9. Overview of email correspondence

An email address was advertised for any queries (<u>connected@birmingham.gov.uk</u>) related to the Places for People consultation. This section provides an overview of the correspondence and key themes of the emails received during the consultation.

It should be noted that anyone who emailed were also encouraged to respond via Be Heard.

Birmingham City Council received 203<sup>8</sup> emails during the consultation period. Table 9-1 summarises the source of emails received.

Table 9-1: Source of email correspondence received

| Source                             | Count (Total: 203) | %   |
|------------------------------------|--------------------|-----|
| Member of Parliament (MP)          | 2                  | 1%  |
| Local Councillor                   | 5                  | 2%  |
| Member of public or business       | 192                | 95% |
| Birmingham City Council (internal) | 3                  | 1%  |
| Other                              | 0                  | 0%  |

The majority of emails were from members of the public or representatives of businesses/organisations, with a small number of emails from local councillors and MPs with representations from constituents.

The correspondence has been categorisedby key sentiment in Table 9-2.

Table 9-2: Key sentiments of the correspondence

| Source                       | Count (Total: 203) | %   |
|------------------------------|--------------------|-----|
| Positive                     | 13                 | 6%  |
| Negative                     | 73                 | 36% |
| Mixed                        | 24                 | 12% |
| Request for more information | 84                 | 41% |
| Proposes alternatives        | 8                  | 4%  |
| Other                        | 1                  | 0%  |

The main themes have been outlined below:

- Consultation requests for more information, concerns of consultation process, issues with consultation materials and events.
- Features of the proposals requests for further information on proposals, positives or issues with locations of modal filters or proposals.
- Increases in traffic concerns over congestion, displacement of traffic onto other roads, increases in distance travelled.

<sup>&</sup>lt;sup>8</sup> Correspondence with 203 individuals logged. 3 were resent from prior correspondence to the consultation period and 2 logs included more than one email from the same individual during the consultation period.

- Data requests for data and more information, concerns of lack of data collection (traffic, air quality, before and after monitoring, inadequate data).
- Proposals for other schemes or measures railway station, one-way streets, better public transport, improved cycle links
- Request for further information about proposals modal filters, diagonal filters, pedestrian crossings, etc.
- Safety concerns over safety in evenings, safety of cyclists, increased traffic concerns
- Providing further information on features problems with existing features (bollards, access/turning), location of modal filters.

## 10. Summary

Bringing together the results of our review, and the further local feedback received since then, BCC consulted on the next phase of Places for People in Kings Heath and Moseley.

BCC presented concept designs, meaning that the plans show where a measure might be placed, but do not include the detailed design of exactly how it would be arranged. There were two options for each side of the High Street. The consultation was not to decide on whether the Places for People project should go ahead, it was about finding the best design for the next stage of the project.

The consultation was held between **30 September and 05 November 2021**. Respondents were able to feedback online (via BeHeard) and via paper survey (if required), as well as attend a number of in-person and virtual events, which aimed to present consultation information and to enable conversations with the project team.

The online form received 4,321 responses, with an additional 65 paper survey responses. These responses were analysed alongside each other, therefore going forward the combined total number of 4,386 responses has been used for analysis. Of these responses, 44 came from a representative of a group, business or organisation, with the remaining 4,342 coming from individuals.

## 10.1 Summary of results

#### 10.1.1 West side of Kings Heath High Street (Options A and B)

When analysing the preference of all respondents (4,386) regarding the Places for People proposals on the west of Kings Heath High Street (Options A and B), the most selected response was neither (60%), with no substantial difference in preference between Option A (12%) or Option B (12%).

Individuals and businesses/ organisation were able to select whether they lived within the scheme area, on a boundary road or outside of the scheme area. This information has been used to analyse responses to understand the level of support across these different groups.

Additionally respondents were asked to provide their postcode. This information has been used as a further sensitivity to identify those responses from individuals living within the west side of the Places of People proposed scheme, as well as those living within the east side of the proposed scheme, within the entire scheme area (both east and west) and external to the scheme area.

The graph below show the different levels of support for Options A and B from respondents based on their location (using postcode data).

#### 100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0% All Responses Internal CD Internal to Scheme External to Scheme Internal AB Areas Areas Option A Option B Neither Don't Know

Jacobs

Figure 10.1: Option A and Bsupport split by location (using postcode data)

When looking only at respondents living inside the proposed scheme area covered by Option A and Option B, whilst 'Neither' remains the most popular response (44%), it is reduced when compares to all responses (60%) and it is closely followed by a preference for Option A (40%). With Option B only receiving 12% of selection, there is a clearer preference for Option A for those individuals living within the west side of the scheme area

For both Option A and Option B respondents stated that negative impacts to cars was the main element that respondents disliked about the options, with regards to increased traffic on boundary roads and increased journey times for those in cars. In terms of positive comments, 12% of respondents outlined what they liked about both Option A and Option B, outlining improvements to environment (i.e. air quality) and the design of the scheme (i.e. reduced traffic along residential roads and improved environment for walking and cycling).

#### 10.1.2 East side of Kings Heath High Street (Options C and D)

When analysing the preference of all respondents (4,386) regarding the Places for People proposals on the east of Kings Heath High Street (Options C and D), the most selected response was neither (62%), with no substantial difference in preference between Option C (13%) or Option D (13%). These percentages are retained when considering responses from those individuals who have identified themselves as living within the entire scheme area (both west and east side - 3,061).

Individuals and businesses/organisation were able to select whether they lived within the scheme area, on a boundary road or outside of the scheme area. This information has been used to analyse responses to understand the level of support across these different groups.

Additionally respondents were asked to provide their postcode. This information has been used as a further sensitivity to identify those responses from individuals living within the east side of the Places of People proposed scheme, as well as those living within the east side of the proposed scheme, within the entire scheme area (both east and west) and external to the scheme area.

The graph below show the different levels of support for Options C and D from respondents based on their location (using postcode data).



Figure 10.2: Option C and Dsupport split by location (using postcode data)

Unlike with west side of the scheme area where individuals located in the west of the scheme area outlined a clear preference for Option A over Option B In the case of individuals located in the east side of the scheme there is no differentiation between preference for either Option C(22%) or Option D (21%), however there seems to be a slight increase in support for Places for People proposed scheme when compared to all responses (6% and 15% respectively). 'Neither' remains the most popular selection at 52%.

## 11. Appendix A.1. Consultation Questionnaire

## Kings Heath & Moseley Places for People Questionnaire

If you are able to access the internet, please respond to this consultation using the online survey at:

www.birminghambeheard.org.uk/economy/kingsheathpfp

If you do not have internet access, please complete this paper form and place it in the box provided in Kings Heath library.

#### **Consultation closes Friday 5 November 2021**

Your responses will be used solely for this consultation and will be kept confidential. Any comments used will be kept anonymous and individuals will not be identified. Your personal data will be held by Birmingham City Council as the data controller and by Jacobs UK Limited as data processors. Personal data will not be shared with any other organisation. This survey is being conducted in accordance with the Data Protection Act 2018 and General Data Protection Regulations (GDPR) and if you would like to know more about our Data Protection Policy please visit www.birmingham.gov.uk/privacy.

By filling out the survey you are giving permission for Birmingham City Council to use the data for the purposes outlined above.

## **Consultation Questionnaire**

#### Section 1: About you

1. Are you responding as an individual or on behalf of a business or organisation?

Individual On behalf of a business/organisation (including elected members)

NB: If you are responding as an individual please skip to section 3.

## Section 2: About your business/organisation (Businesses or Organisations only)

- 2. What is the name of your business or organisation?
- 3. What is the postcode of your business or organisation?
- **4.** What is your name?
- 5. Can we contact you via email about Kings Heath in the future?
  - Yes I No
- 6. What is your email address?



7. Please confirm you are authorised to respond on behalf of your business or organisation.

I am authorised to respond on behalf of my group or organisation

#### Section 3: About you (Individuals only)

| 8.   | What road do you live on?   |
|------|---|
| 9.   | What is your home postcode?   |
| 10.  | Can we contact you via email about Kings Heath in the future?   |
| 11.  | What is your email address?   |
| 12.  | How do you usually travel in the area? <i>(please select all that apply)</i>  |
|      | Walk   Cycle   Car or van   |
|      | Bus Train Motorcycle  |
|      | Taxi or private hire       Other       Not applicable         If you selected 'Other' please provide details       If you selected 'Other' please provide details |
| 13.  | What is your connection to the area? (please select all that apply)   |
|      | □ I live here □ I work here □ I study here  |
|      | I live nearby   |
|      | I do the school run here I commute through here I do my shopping here   |
|      | □ I make deliveries here □ I have family and friends here □ Other   |
|      | If you selected 'Other' please provide details  |
|      |   |
| 11   | Do you consider yourself to have a disability? (By "disability" we mean a physical or   |
| 1-4. | mental impairment which has a substantial and long-term adverse effect on a person's  |
|      | ability to carry out normal day-to-day activities)  |
|      |   |
| 4 5  |   |
| 10.  | If you answered no to question 14 then please skip to question 19. If you answered yes  |

to question 14, does your disability affect how you travel?

Yes No

**16**. Please tell us how your disability affects how you are able to travel

17. Please tell us how your travel is / will be affected by the Places for People proposals

**18.** Do you hold a blue badge for disabled parking?

| Yes |
|-----|
|-----|

#### **Section 4: Principles of Places for People**

| •   | e  | th and Mo  | seley being part of   | of the Places fo  | or People               |
|---|--|--|---|---|-------------------------|
| 0,  | ••   |  | Mostly posi   | itive / tend to s   | support                 |
|   | -  |  | Negative / str  | ongly oppose  |                         |
| 20. What type of intervention do you think works best to reduce traffic and improve safety for cycling and walking? <i>(please select all that apply)</i> |  |  |   |   | ·                       |
| ling, but not l   | by car)  |  | -   | ,   | , ,                     |
| • •   | e.g. speed hi  |  | •   | n / cycle cross   | ings<br>20mph           |
|   | One-way  | y streets  |   | Public tra  | ansport                 |
|   | <i>c (please tick</i><br>tive / strongly<br>tral / don't kno<br>tly negative /<br>pe of interver<br>ng and walkin<br>al filters <i>(a si</i><br>cling, but not i | <i>c (please tick one box)</i><br>tive / strongly support<br>tral / don't know / no respect<br>tly negative / tend to oppo<br>pe of intervention do you<br>ng and walking? <i>(please s</i><br>al filters <i>(a simple bollard</i><br><i>cling, but not by car)</i><br>fic calming <i>(e.g. speed hu</i><br>e facilities<br>mits One-way | <ul> <li><i>p</i> (<i>please tick one box</i>)</li> <li>tive / strongly support</li> <li>tral / don't know / no response</li> <li>tly negative / tend to oppose</li> <li>pe of intervention do you think work</li> <li>ng and walking? (<i>please select all t</i></li> <li>al filters (<i>a simple bollard or plantel</i></li> <li><i>cling, but not by car</i>)</li> <li>fic calming (<i>e.g. speed humps</i>)</li> <li>e facilities</li> <li>Pedes</li> <li>mits</li> <li>One-way streets</li> </ul> | P (please tick one box)         tive / strongly support       Image: Mostly positive / strongly support         tral / don't know / no response       Image: Mostly positive / strongly negative / tend to oppose         ty negative / tend to oppose       Image: Mostly positive / strongly negative / tend to oppose         pe of intervention do you think works best to reduce         ng and walking? (please select all that apply)         al filters (a simple bollard or planter through which plants, but not by car)         fic calming (e.g. speed humps)       Image: More pedestria         e facilities       Image: Pedestrian only areas         mits       Image: One-way streets | tive / strongly support |

#### Section 5: West of Kings Heath High Street Options

In 2020 we began delivering some measures to the west of Kings Heath High Street (Option A). We would like to collect your feedback on these measures as well as the alternative option that we have developed (Option B).

Plans and information about Options A and B can be found in the consultation leaflet and in information held in Kings Heath library.

**21.** Out of the two options (Option A and Option B) developed from ideas from the Kings Heath community, which option do you think best helps reduce traffic and support walking and cycling? *(please select one box)* 

| Option A                    | Option B                 |
|-----------------------------|--------------------------|
| Don't know                  | Neither                  |
| M/hat alamaanta da wax lika | an diality a have Ontion |

**22.** What elements do you like or dislike about Option A?

23. What elements do you like or dislike about Option B?

**24.** Is there anything else you would like to add or change to the proposals that hasn't already been said?

#### Section 6: East of Kings Heath High Street Options

In 2020, we delivered some measures to the east of the High Street in Moseley. We have since developed to options (Option C and Option D) which we would like to collect your feedback on.

Plans and information about Options C and D can be found in the consultation leaflet and in information held in Kings Heath library.

- **25.** Out of the two options (Option C and Option D) developed from ideas from the Kings Heath community, which option do you think best helps reduce traffic and support walking and cycling? *(please select one box)* 
  - Option COption DDon't knowNeither
- 26. What elements do you like or dislike about Option C?
- 27. What elements do you like or dislike about Option D?
- 28. Do you think Billesley Lane should be a through route with traffic calming (as in Option C) or a filtered road with no through traffic (as in Option D)? (please select one option)
  - Through route with traffic calming (Option C)
  - Filtered road with no through traffic (Option D)

Don't know / no opinion

**29.** Is there anything else you would like to add or change to the proposals that hasn't already been said?

#### Section 7: About the consultation

30. Have you taken part in previous consultations about this scheme? (please tick one box)

|  | Unsure |
|--|--------|
|--|--------|

**31.** Have you attended, or do you intend to attend an online or face to face consultation event about these proposals? *(please tick one box)* 

| □ Yes | No | Unsure Unsure |
|-------|----|---------------|
|-------|----|---------------|

 $\square$  No

**32.** Do you feel that the information provided has enabled you to make an informed comment on the proposals? *(please tick one box)* 







**33.** What additional information would have helped you comment on the proposals?

#### Section 8: About you

These optional questions will help us to identify any patterns or trends, particularly ones that show that there might be a potential negative impact on a particular group or groups.

**34.** Age: which age group applies to you?

| □0-4<br>□25-29<br>□55-59<br>□85+  | □ 5-9<br>□ 30-34<br>□ 60-64<br>□ Prefer ne | ☐ 10-14<br>☐ 35-39<br>☐ 65-69<br>ot to say | □ 15-17<br>□ 40-44<br>□ 70-74 |            | □20-24<br>□50-54<br>□80-84 |  |
|---|--|--|-------------------------------|------------|----------------------------|--|
| <b>35.</b> Wha  | t is your gen                              | der?                                       |                               |            |                            |  |
| Male  | Female                                     | Other                                      | Prefer r                      | not to say |                            |  |
| <b>36</b> . Wha   | t is your eth                              | nic group?                                 |                               |            |                            |  |
| <ul> <li>White: English/Welsh/Scottish/Northern Irish/British</li> <li>Other white background (please specify):</li></ul>   |  |  |                               |            |                            |  |
| <ul> <li>□Black African/Caribbean/Black British</li> <li>□Other ethnic group (please specify):</li> <li>□Prefer not to say</li> </ul>   |  |  |                               |            |                            |  |
| <b>37.</b> What is your sexual orientation? Bisexual Gay or lesbian Heterosexual or straight Other Prefer not to say  |  |  |                               |            |                            |  |
| <ul> <li>38. Religion: What is your religion or belief?</li> <li>No religion Buddhist Hindu Jewish Muslim Sikh</li> <li>Christian (including Church of England, Catholic, Protestant, and all other Christian denominations)</li> <li>Any other religion (please specify):</li> </ul> |  |  |                               |            |                            |  |
| <u> </u>  |  |  |                               |            |                            |  |

Prefer not to say

# Jacobs

## 11.1 Appendix A.2. Post-event briefing notes

## 11.2 Kings Heath Public Consultation - Teams: 5/10/2021

#### 11.2.1 Data:

- Why is the survey data limited to 2 small samples taken during lockdowns? This reduces the validity and is an inaccurate representation.
- Are there plans for monitoring in place?
- Before and after data- will it be provided? How will it be done? Is there a success criteria for Phase 1? Why was it not done for Phase 1?
- Requesting more recent data about the 25% of journeys under a mile statistic as 2011 Transport Survey is outdated
- Will the modelling use realistic data for through traffic and not just short journeys made by residents?
- What data does the Council have about how far people live from where they work and from where they have their leisure activities?
- Metrics are needed to support statements. How much increase in active travel?

#### 11.2.2 Consultation:

- Why is there no option to object/oppose?
- Why is the Council not listening to the feedback from the 'trial' scheme?
- Why has the experimental element of the previous scheme changed into a definite one?
- Where is the data from the full consultations up to the 22<sup>nd</sup> of April?
- Need to listen to people with disabilities and the elderly

#### 11.2.3 Pollution:

- How is the Council going to address the extra fumes and pollution being forced upon the residents of these roads?
- Is there going to be any monitoring of air quality around schools?
- How does placing a modal filter reduce pollution? It is just being moved onto other roads.
- Pedestrian crossings make cars slow down, stop, idle and then move on slowly therefore producing more pollution. This will make our area subject to more pollution and traffic noise. Do we have the right to appeal?

#### 11.2.4 Routes:

• Under the new proposals my only exit from my local road will be via the High Street. Why has this been changed?



- Have reports from other LTNs been considered?
- How about making parking on the High Street for disabled people?
- Need to improve disabled access not just walking and cycling
- What is the Council doing to make sure buses will not be caught in extra traffic moved from the LTN streets onto bus routes?

#### 11.2.5 Safety:

- What are BCC doing to protect women's safety? BCC need to do more and not just focus on lighting.
- School safety issue with drivers on footpaths
- What measures will be taken to improve access and safety at junctions onto 'main' roads?

## 11.3 Teams Business Briefing notes 6 Oct 2021

- Will traffic be on one way system up the High Street? (No). One of her main concerns was traffic at junction of Valentine Rd (no longer relevant).
- Is Kings Heath Primary on Poplar Road going to be a part of Car Free School Streets? (No)
- They have lost a lot of footfall on Poplar Road, they don't have a parklet etc. They are achieving 30% of regular footfall.
- No explanation for why we are doing what we're doing.
- Do we have evidence for pollution?
- London travel system is excellent, completely different from transport system in Bham.
- KH and Moseley are not well connected.
- Train line is taking too long to complete. Moving people into public transport that 'doesn't exist yet'.
- Public transport difficult to manage for big families.
- Admission policy for her business priority given to walkers, but most come by car.
- Those travelling from KH and Moseley are experiencing problems due to current LTN system- 40 mins to get to her business.
- Harborne, Edgbaston clients not coming due to traffic.
- LTN causing difficulty around Swanshurst school roundabout- road closures causing congestion around this roundabout.
- Swanshurt school has particular issues with traffic and pupils arriving by car.
- Everyone coming to KH by car from the East- there is no way for them to get into KH now which is impacting businesses.
- Would be nice to create some marketing to reinforce the message to come to KH.
- There is still ample car parking space within the area, would it be possible to put up localised signs to direct people to car parks so people know where they can go when they get here.
- Deliveries are done by large vehicles; Balaclava Rd is very difficult to get down and option B would make it even more difficult.
- Some companies are refusing to deliver to them.
- Silver St bollard is the largest issue, perhaps should move- if it does remain then something to explain to people how to get to the business would be helpful.
- Will there be any other business meetings? (yes)
- Look at automating the bollards or providing delivery drivers with a code or key.
- Potential to move the bollard to west of Fairfield rd.
- Need to get into York rd and have a meeting with businesses there, they can come up with a solution. They cannot unlock bollards there.
- There are lots of places that are not on bus routes these people need to use cars to get around if they live further than walking distance.

- "Local neighbourhood" and "commercial town" are two heavily conflicting concepts for the same area.
- Lack of participation from York rd businesses. They have people parking vans. Need to better create a protocol for how space is used on York rd.
- Springfield and Brook Lane are highly congested with on street parking clearly not originally designed to be main roads.

## 11.4 Places for People in Kings Heath & Moseley Public drop in event Tuesday 12 October, 3.30pm -6pm, York Road

The event was very busy and the seven members of staff present were talking with members of the public throughout the session. It is therefore difficult to judge how many members of the public attended, but it is estimated at 200-250. The majority of these were residents, but a small number of businesses/ organisation made themselves known.

People attending the drop in session were asked to also complete the consultation questionnaire, online or on paper to ensure that their views were accurately captured. However, the following key points were raised and recorded by officers:

#### 11.4.1 General issues

- Many people highlighted a specific journey that they currently undertook by car and how the distance would become much greater under the proposals, should they continue to drive for that trip.
- Some people were expecting to be able to speak with local councillors at this event (although the consultation materials do not advertise councillor presence, ward councillors will be attending drop in sessions where possible, but none were available on this occasion).
- The cells in area C/D are much larger than A/B, but some options/ cells have fewer access points, so some access roads may remain a little busier.
- Children should be involved in the consultation.
- Issues specific to wheelchair users, including poor provision of dropped kerbs throughout Birmingham, speed limitations on mobility aids which are not comparable to other active travel modes, and impact of longer car journeys on people's freedom and independence.
- General concern for safety at the junction of High St / Wheelers Lane and Wheelers Lane / Howard Road
- A number of residents spoke about the need for enforcement as problems on the High St are exacerbated by illegal parking etc. Never any money put aside for mitigations to problems created as a result of the scheme.

#### 11.4.2 Specific issues

#### Area A/B

- Idling vehicles on Waterloo Road visitors to York Road (e.g. takeaways) and residents of rental properties smoking in their cars. Could there be anti-idling posters threatening fines, and enforcement activity?
- Under option B, concerns the roads in the blue area would return to high levels of visitor parking for the High Street.
• Traffic signals and pedestrian crossing at junction of Vicarage Road, Avenue Road and Abbots Road was proposed in 2018 and rejected by residents due to concerns it would increase congestion.

### Area C/D

- Option D, the green area has only one access point, is this sufficient? If this was a new development, how would this conform to BCC's standards for developers? Would BCC require developers to undertake junction improvements?
- Option C, concern about space to turn around at modal filter on Woodville Road. When told there would be double yellow lines at the planter to ensure space, resident felt it would be unacceptable to lose any parking space on this road.
- Option D, the red area has potential for drivers to avoid a section of High Street by cutting through Valentine, Poplar, Woodville, Heathfield, Melton and Institute Roads. Problem possibly reduced by one way look on Heathfield, Melton and Institute Roads.
- Option D, will drivers use Billesley Lane and Oxford Road to avoid junction on Wake Green Road and Yardley Wood Road?
- Options C and D, will drivers use Oxford Road and Cotton Lane to avoid a section of Wake Green Road?
- Options C and D, concern this will push most trips by residents in purple area through Moseley Village, which is already busy.
- Right turn is currently not permitted from A435 Alcester Road into St Marys Row. Could this be opened up to allow for vehicles which would previously have got around by cutting through in the area to the south, and may now try to cut through on residential roads in the area to the north.
- Is Coldbath Road a suitable boundary road. Although it has a number (B4146), it is narrow, with homes very close to the road and narrow footways often blocked by parked cars. Could Brook Lane and Yardley Wood Road be used instead where there are wide grassed areas and footways are set well back from the road?
- Option C, the traffic calming on Billesley Lane needs to be right putting in a type which doesn't work would be a waste of money and opportunity.
- Bus 34 serves Oxford Road, Billesley Lane, Springfield Road, Poplar Road and Addison Road and is an important service for older people in the area who cannot walk to the High Street. Its current route would not be possible under options C or D.
- Option C, Mossfield Road would have to be used by large vehicles accessing Wheelers Lane Schools, and the road is not suitable for this.
- If a one way loop is introduced on Heathfield/Melton/Institute Roads, large vehicles making deliveries to businesses such as Iceland, as well as all traffic for the off street car parks and Bishop Challoner School would have to use these roads and Heathfield and Melton Roads could become busier than they are now.

- The exact location of a modal filter on Melton Road is important. Residents would also like to know whether the informal parking area on the roundabout with Springfield Road would be retained.
- A number of residents were concerned at proposals as they thought Billesley Lane was closed completely. Wording in the leaflet says it is closed to through traffic but for people who are unsure what that means, they interpreted it as closed to all vehicles.
- One resident suggested the idea of a bypass to the west of Kings Heath.

## 11.5 Places for People in Kings Heath & Moseley Public drop in event Tuesday 19 October, 11am-2pm, Kings Heath Community Centre

The event was attended by approximately 120 people. A small number of people came to the session but were not able to wait to speak with a member of staff. Nine members of staff were present in total, with six at tables to speak with consultees and three managing arrivals and answering shorter questions.

Most people were understanding about the need to queue and wait to speak with someone, but a few suggestions were received about how to improve the event.

The majority of attendees were residents, but a small number of businesses/ organisations made themselves known.

People attending the drop in session were asked to also complete the consultation questionnaire, online or on paper to ensure that their views were accurately captured. However, the following key points were raised and recorded by officers:

#### 11.5.1 General issues

- Many people highlighted a specific journey that they currently undertook by car and how the distance would become much greater under the proposals, should they continue to drive for that trip.
- Some people were expecting to be able to speak with local councillors at this event (although the consultation materials do not advertise councillor presence, ward councillors will be attending drop in sessions where possible, but none were available on this occasion).
- Several people felt that they had no choice or no say as the scheme would be going ahead to phase 2 regardless of their feelings.
- Some people were concerned about how the scheme could be monitored without clear baseline data from pre-COVID.
- Some residents felt that the scheme was unfair and made some streets quieter and more pleasant at the expense of others.
- Several people within the green area on the eastern side of the High Street felt that they were being trapped in their homes (particularly option D as Brook Lane is the only exit to the area).
- Some residents are concerned about the impacts this scheme has caused the community and created division between the community and neighbours.
- No references for the data included in the pie charts on the consultation document
- A few people questioned how an 18 month ETRO had led to a permanent scheme
- A number of residents wanted to know what type of Traffic Calming (Horizontal, Vertical or Optical) would be installed, concern that existing 'speed humps' were dangerous.

- Some residents were unsure what a 'Bus Gate' was.
- Some residents were expecting large scale Concept Designs on boards at the entrance to the room so that they could study them before asking any questions.
- The PfP scheme is going to cause SEN pupil transport to get held up which isn't ideal for some of those pupils being transported. There are 500 SEN pupils taken by mini bus or taxi from the Kings Heath area special schools.
- Doesn't feel safe on public transport as a lone female
- Emergency services have to log incidents where problems with access, have to do U turn etc on a call after they finish their shift on a system called datix. They often don't have the time or inclination to do this at the end of a shift so these issues won't be reported/logged
- Feels there may be more antisocial behaviour on roads that are blocked off at 1 end.
- Billesley Lane shouldn't be marked on the plan as a main road as it isn't designated as one.
- Has anyone looked at crashes on the roads pre and post LTN going in, particularly on the external roads?
- Directing all traffic onto the High Street will reduce Air Quality
- Open the train station and improve public transport before implementing the measures
- Could the modal filters incorporate public seating?

### 11.5.2 Specific issues

### Area A/B

- Request for one way streets through the green area and no modal filters
- Silver Street close to High Street sees high levels of visitor parking.
- Vicarage Road still see frequent traffic queues and poor air quality. However, the proposed crossing would be more appropriate on Avenue Road to assist children travelling to school.
- No right turn from Howard Road to Vicarage Road could make egress difficult from properties in yellow/ orange areas.
- Resident of Whiteside Croft on Silver Street said the car park residents use is on other side of barrier. Also claimed there was now an issue with illegal parking on yellow lines as people don't use Lidl car park
- Why has Tenbury Road been dropped? Was in original plans
- Concerns on Tenbury around speeding and anti social parking across drives / on pavements concerns could be made worse by CFSS for Colmore
- Option B proposals for top half of All Saints Rd mean won't be able to get through to Abbots Rd and on to Vicarage Rd.
- This section of All Saints Rd is heavily parked on both sides. Not suitable for 2 way traffic
- On leaving the Sainsbury's car park, motorists won't be able to make a right turn onto Vicarage Road due to queuing traffic on Vicarage Road already

### Area C/D

- Planning permission has been granted for a nursery on corner of Ascot Road/Oxford Road, concerns about parents dropping off/ collecting children.
- Residents in blue and red areas will be forced to use High Streets for all car trips and would prefer to avoid it.
- Springfield Road/Billesley Lane residents welcome proposals, varied views on Cvs D
- Green area large and very east facing. Could the purple area be extended to increase the number of properties whose vehicles would be released to the north?
- No need for internal filters in green area would prefer Cambridge Road and Woodfield Road filters not be included to avoid sending more traffic down Blenheim Road.
- Will there be no through road signs on the ends of all roads? Specifically in the pruple area to discourage use of Oxford Road and Cotton Lane to avoid a section of Wake Green Road?
- Right turn is currently not permitted from A435 Alcester Road into St Marys Row. Could this be opened up to allow for vehicles which would previously have got around by cutting through in the area to the south, and may now try to cut through on residential roads in the area to the north.
- Is Coldbath Road a suitable boundary road. Although it has a number (B4146), it is narrow, with homes very close to the road and narrow footways often blocked by parked cars. Could Brook Lane and Yardley Wood Road be used instead where there are wide grassed areas and footways are set well back from the road? Also, lots of parents park on Coldbath Road for pick-up/drop-off at Swanhurst School
- A few people asked why there are so many crossings proposed around Addison Road when there would be a reduction in traffic? Concerns as more crossings may result in loss of parking.
- Concerns raised around Melton Road and Goldsmith Road with a large number of vehicles parking up and dropping off for St Dunstan's and Bishop Challenor.
- Springfield Road residents appreciate the addition of filter as road has been used as a 'bypass' for high street
- Residents of Greenhill Road delighted by new plans think D is more 'equitable'
- C is still open to speeding
- Several residents of Greenend / Elmfield Crescent feel filter should be moved to other side of Greenhill to enable them to exit towards Moseley and not always have to drive down to Billesley lane etc when using their vehicles
- Is there opportunity for a diagonal on School / Greenhill to enable Greenend residents to have above?
- Billesley lane is a bus route number 34 used by elderly
- C and D still leave possibility of using Dyott / Billesley as a cut through to avoid lights on Wake Green Road
- Has any monitoring been done on Dyott? Subject to very high speeds wide road. Aware of monitoring on Oxford but not Dyott

- Line of sight on Billesley Lane is obscured by trees the stretch between Greenhill and Oxford. Dangerous and multiple accidents.
- If C is preferred option will Billesley residents have further opportunity to comment on the traffic calming?
- Crossing points on Addison Rd will mean loss of parking for residents
- Traffic calming also needed on the section of Billesley Lane between Wake Green Rd and Oxford Rd in Option C
- With Option D traffic will use St Agnes Rd as a rat-run instead
- As resident of Ashfield Ave how can residents travel to Moseley without having to drive a very long way round (if turn right out of the bottom of Valentine Rd towards Moseley, get to main junction at Salisbury Rd/ St Mary's Row and can't turn right at the lights
- Diagonal filter at the junction of Melton Rd/Institute Rd. Could this not be the other way round as how it's currently arranged, means only way in and out for residents of Heathfield/Melton/Institute 1 way in Option C is from the High St. Usual direction usually leaves her section of Melton Rd is either via other end of Heathfield Rd or Addison Rd as travelling this direction to work.
- Not marked on plans that currently access from High St onto Drayton Rd is only for the first few metres of the road. After that it's no entry.
- Dyott Rd is a wide rd with speeding vehicles, and the arrangement directing traffic along here is going to make this worse.
- With Bishop Challoner, Swanshurst and Kings Heath Boys traffic using Billesley Lane, if it was used as a cycle route, it would help students cycling to these schools.
- Existing traffic calming on Billesley lane and Oxford Rd needs looking at as currently completely ineffective in slowing vehicles down.
- If Drayton Rd is used as 2 way, will be an issue in particular for delivery drivers as road so narrow due to parked cars.
- Can only turn left out of Drayton Rd onto High St and left in to Drayton Rd from High St due to central reservation preventing right in and right out manoeuvres.
- Concerned about routes out of the area when needing to use car to access the city centre for spaghetti junction means using peripheral route that are narrow (Coldbath Rd).
- The four existing pedestrian refuges on Billesley Lane need to be made more substantial
- Too many filters along School Road and Springfield Road blocking access into the pink and purple cells
- Concerns raised about the indicative locations of pedestrian crossings on narrow pavements (Addison Road)

## 11.6 Places for People in Kings Heath & Moseley Public drop in event Tuesday 26 October, 3.30am-6.30pm, Kings Heath Community Centre

The event was attended by approximately 90 people. A small number of people came to the session but weren't able to wait to speak with a member of staff. Nine members of staff were present in total, with six at tables to speak with consultees and three managing arrivals and answering shorter questions. One Councillor (Kerry Jenkins, Moseley) also joined for some of the session.

Most people were understanding about the need to queue and wait to speak with someone, but a few complaints were received.

The majority of attendees were residents, but a small number of businesses/ organisations made themselves known.

People attending the drop in session were asked to also complete the consultation questionnaire, online or on paper to ensure that their views were accurately captured. However, the following key points were raised and recorded by officers:

### 11.7 General issues

- Many people highlighted a specific journey that they currently undertook by car and how the distance would become much greater under the proposals, should they continue to drive for that trip.
- Several people felt that they had no choice or no say as the scheme would be going ahead to phase 2 regardless of their feelings.
- One resident reported that friends on Paton Grove had not received the leaflet.
- Four complaints that consultation was poor Two when pressed this was more of a concern about phase 1 than the current consultation. Two felt that both phases had been poorly consulted, and that the Council appeared subversive in its approach to consulting on LTNs.
- Suggestion that widespread traffic calming would be preferable to modal filters, which were felt to be a 'crude solution'. Resident felt the scheme had been drawn up with no 'local knowledge' or understanding of the area. (Further five residents all cited specific concerns with modal filters and confirmed they would much prefer systemic traffic calming instead, citing that modal filters are causing driver (and resident) frustration, resulting in increased (dangerous?) vehicle speeds and making Kings Heath a difficult place to live (I.e impacting on deliveries and ability to undertake 'essential' car trips, such as transporting elderly persons to hospital appts). One resident said he is planning to put his house on the market next year to move away, and he is aware of at least another four who are either considering moving or have now put their houses up for sale as a direct/indirect result of the LTN implementation.

- A number of comments citing that the LTNs had actually made conditions worse for cyclists, as frustrated drivers were now behaving more aggressively on treated streets, and the traffic uplift on the main routes now serves to make these more hostile environments to cycle along or cut across.
- Concerns that investment in alternative modes is sadly lacking and unattractive. Bus service operational reliability as a result of LTN has deteriorated through Kings Heath, no rail services yet, local cycling infrastructure in poor condition, no cycle hire or scooter hire in Kings Heath to provide travel choice alternatives, so effectively the LTN proposals will reduce transport modal choice as it limits residents' realistic choices to walking.
- Two comments that cycle parking infrastructure in Kings Heath remains poor and should have been extensively improved before the LTN was implemented.
- Signage needs improving. Mostly to make drivers aware they are turning into no through roads, although some directional signage may help (e.g. on Avenue Road approach to Vicarage Road drivers need to know to turn right for access to Kings Heath local centre).
- Funding should be spent on on-street electric charging points and/or insulation for housing.
- No traffic modelling has been done on the existing situation, so how can you compare the situation before to after to see if any benefit?
- What will be seen as a success if no before data?
- There is no option in the consultation to scrap the scheme
- Need to re-engineer the Vicarage Rd/Howard Rd junction to allow vehicles to turn rgt out of Howard Rd into Vicarage Rd to take pressure off Grove Rd
- Barriers down High St are an issue for cyclists as they stick out into the road.
- Scheme shouldn't be put in until rail station
- Lack of info from the start
- How will large lorries make deliveries and then get back out?
- One way systems are indicated as being a series of right turns, left turns would be better and safer
- Feedback that people were not using the library although unsure whether this was due to the LTN or to the pandemic
- Too much emphasis on online consultation
- A number of residents were concerned that there was not enough traffic data to be able to model/ base the designs on.
- The pie charts illustrated on the leaflet did not reference how many people had responded to the survey
- Residents asked if a document would be available which provides background on the how the concept designs were developed and details of the modelling and traffic data used.
- One resident complained that the first link (to a spreadsheet?) on the website is broken.

• A number of residents were asking as these are concept designs, will there be further consultation once proposed designs have been finalised.

## 11.8 Specific issues

### 11.8.1 Area A/B

- Significant issues experienced around parking on Westfield Road. High levels of car ownership among residents lead to crowding and parking on corners which obstructs access for large vehicles delivering to businesses (resident suggested marked parking bays may help). In addition the Mosque attracts many visitors every evening and for Friday prayers and problems of double parking and idling engines are frequent. Cllr Trickett is aware and trying to work with Mosque community.
- No right turn from Howard Road to Vicarage Road and from Vicarage Road to A435 were felt to be too restrictive when accompanied by proposed measures.
- Concern over the access to Sainsburys in option B and access back to main road from the store.
- Concern over increased traffic on Institute Road with people accessing the school and church.
- Double yellow lines on Institute Road not enforced at present. Visability is impaired by parked cars.
- Taxi rank on Institute Road is used by normal cars.
- Concern about speeding on Alcester Rd past Howard Rd jcn once traffic has passed through busy High Street.
- Concern about excessive traffic/standing traffic on Vicarage Road
- Concern about high volume of traffic Howard Road.
- Bus stops on Vicarage Road near the High Street close together and cause issues when buses are at stops.
- Concern about access to/ from All Saints Road, current scheme has made conditions/manoeuvres more dangerous.
- Within Option B can not turn around at closure point of All Saints Road, not physically possible.
- Abbots Road/Vicarage Road junction is more congested with current arrangement.
- High Street/Howard Rd jcn lights need to be re-phased.
- Red Lion jcn traffic lights have been amended but need further alterations as have not made much difference.
- Feels would be better to have traffic 1 way on Colmore Rd/Hazelhurst Rd
- Concern regarding the filter on Abbots Road/ Vicarage Road and the implications on Hazelhurst Road.

### 11.8.2 Area C/D

- Green area large and very east facing. In particular resident of Elm field Crescent and Greenend Road felt very cut off from both Kings Heath and Moseley in the proposal. Spoke about possible inclusion in purple or red area instead and generally the purple area seemed preferred, although some were not happy that this would be at the expense of connection to green area.
- Generally positive feedback from resident of yellow area, feels scheme will improve problems around Wheelers Lane Primary School.
- Woodville Road resident concerned about loss of parking under option C prefer current arrangement with filter on Poplar Road.
- Positive feedback from Springfield Road residents, although they felt that internal filters in green area were not needed.
- Positive feedback from Addison Road resident, although they would prefer a standard modal filter to a bus gate, with buses re-routed to Wheelers Lane feel this would also benefit Wheelers Lane schools with improved bus provision.
- Suggestion that some modal filters be implemented but scheme should leave some 'cut through' options.
- Right turn is currently not permitted from A435 Alcester Road into St Marys Row. Could this be opened up to allow for vehicles which would previously have got around by cutting through in the area to the south, and may now try to cut through on residential roads in the area to the north.
- Some concern about access to rear access of shops off Heathfield Road (Cash Convertors, Vodafone) in option C/D.
- Some concern about access to Iceland car park/ delivery via in option C/D, concern over increase traffic on Heathfield Road.
- Concern about increase in traffic speeds along Oxford Road in option C/D due to width of road being more attractive to speeding vehicles. Already see speeding along street.
- Concern about increase in traffic/ congestion at Wheelers Lane/ Brook Lane roundabout.
- Request for more crossing points at the edge of the PfP area as those roads around circumference will become busier.
- Keep Billesley Lane open, but more traffic calming needed along the whole length from Wake Green Rd to rbt at Springfield Rd, but there is a bus route on Billesley Lane so needs to be appropriate traffic calming.
- One Stop a lot of passing trade. Would be affected if Billesley Lane closed.
- More traffic will be pushed on to Yardley Wood Rd. Pedestrians walking along here will be worse off.
- Parking may be an issue on Addison Rd not able to go round the block to find a parking space
- Child at local nursery and drop off/pick up on way to/ from work. Maybe problems getting to/ from the nursery to home (Addison Rd).

- To get out of Moseley will have to drive down Greenhill Rd (from Elmfield Crescent) difficult road to drive down because of all the parked cars.
- Filter needs to be at other end of Mossfield Rd just past the entrance/exit to the gym
- Could residents parking permits be considered on Addison Rd?
- Current traffic calming measures on Billesley Lane are not working the speed humps need to be continuous across the whole width of the road.
- Resident (Springfield Road) concerned that there could be a pedestrian crossing outside their house, will they get to see any further designs or be informed before any crossing is installed?

## 11.9 Places for People in Kings Heath & Moseley Public drop in event Saturday 30 October, 10am-1pm, Cambridge Road Methodist Church

The event was attended by approximately 110 people. A small number of people came to the session but weren't able to wait to speak with a member of staff. Seven members of staff and two Councillors (Kerry Jenkins, Moseley and Martin Straker-Welds, Moseley) were present, with six people at tables to speak with consultees and three managing arrivals and answering shorter questions.

Most people were understanding about the need to queue and wait to speak with someone, but a few suggestions for improvements were received.

The majority of attendees were residents.

People attending the drop in session were asked to also complete the consultation questionnaire, online or on paper to ensure that their views were accurately captured. However, the following key points were raised and recorded by officers and Councillors:

### 11.10 General issues

- Many people highlighted a specific journey that they currently undertook by car and how the distance would become much greater under the proposals, should they continue to drive for that trip.
- Several people felt that they had no choice or no say as the scheme would be going ahead to phase 2 regardless of their feelings and that the information distributed from the Council was very disingenuous and misleading (particularly as no formal decision has been taken to date which contradicts the leaflet)
- Questions were raised about success factors/monitoring, the time period over which that would apply/be reported and the lack meaningful data to inform scheme design.
- Several comments that public transport needs to be improved (including stations opening) before this scheme is implemented. Especially as we are still in the middle of a pandemic and confidence to use public transport is still low (for a lot of elderly people).
- Will WMCycle Hire and Voi scooters be extended to Kings Heath? That would help people to use cars less.
- Some people felt that people simply would not give up driving, so the scheme was pointless. When asked what they would do to reduce vehicle use, on resident suggested rationing petrol/diesel.
- A resident with positive feedback for the scheme still felt more could be done to improve public transport between neighbourhoods (i.e. not just to city centre), and co-ordination of roadworks. They felt that the levels of on-street parking meant cycling was not made easier within the scheme.

- Concern about impact on elderly and disabled people who feel cut off from their community as they are solely dependent on their car.
- Concern about impact on High Street businesses.
- Concern about impact on community who have very divided opinions on the scheme.
- Car ownership and on-street parking is excessive.
- General feeling that the scheme creates quiet streets/reduces pollution in places where people don't spend much time outside, and puts traffic/pollution in places where people do want to spend time High Street, around schools etc.
- Feeling that the scheme has been imposed with no real reason for choosing Kings Heath and Moseley; only KH&M people are being asked to reduce their car use, not everyone else.
- Would like more trees and cycle lanes to be added to boundary roads. On Kings Heath High Street, on-street parking should be removed and replaced with planters to absorb pollution. Bus pull ins should be provided, and pinch points for traffic flow should be examined/ improved.
- Request for air quality monitoring on all boundary roads.
- Issues with HGVs using unclassified roads.
- More creative solutions are needed for journeys to schools drop off points away from school, walking buses, electric bikes, bike storage.
- Question raised about whether the scheme will improve safety for cyclists.
- Concerns raised by a few residents that by removing a lot of the traffic from inside the LTN, the roads became so quiet that people then felt unsafe walking in the dark as there is nobody about.
- Very little 20mph signage in the green area particularly on Billesley Lane
- Generally, people want to see positive improvement in the area but don't feel that this scheme will deliver that as people will not change attitudes until appropriate alternatives are in place. They also feel that this scheme is particularly divisive as some people are winners (clean air) and others get more vehicles and worse AQ.
- A couple of people asked about residents parking schemes especially if some parking will be lost for the turning area behind planters. Specifically Woodville / Heathfield / Institute which are often used by shoppers and are already under pressure for parking for residents
- Several people had concerns about having to reverse up their road to get out as too narrow to do a 3 point turn. Specifically All Saints and Woodvillle. Concerns were allayed when shown a picture of the turning area behind planters.
- Consultation documents in English only. Could we have done promotion on community radio. Unity FM etc
- The dotted line for Billesley Lane is confusing on the consultation doc
- Any plans for tree planting? Could some sort of 'green wall' be put in place on high street to absorb some of pollution for shoppers
- Could the number of bus stops on the high st be looked at?

#### 11.10.1 Specific issues

### Area A/B

- A resident who was opposed to road closures in general praised the changes on York Road.
- Could right turn from Vicarage Road to A435 be reinstated for general traffic?
- Seat added to planter on School Road is excellent real help for elderly people. Could planters be sponsored so more things like this can be done?
- Problems of congestion on Vicarage Road and Colmore Road. Difficult to get to church (presume All Saints). Also problem of buses congregating on Vicarage Road.
- Could right turn in to Kingsfield Road be banned hazardous for pedestrians crossing and holds up traffic. May pose issue for church access?
- Could there be a right turn out of Drayton? Currently no right turn out of either Drayton or Addison

### Area C/D

- Concerns that vehicles may cut through St Agnes Road to avoid junction of Yardley Wood Road and Wake Green Road.
- Positive feedback from a Springfield Road resident, although they would have liked the consultation to include more of an idea of what the proposals will look like on street.
- Two residents of Ashfield Avenue highlighted that traffic on the A435 makes it very difficult to turn out of Valentine Road, and this would become their only exit route.
- Several comments that Coldbath Road may not be a suitable boundary road. One suggestion that it could be one way.
- Anti-social driving is a major problem on Billesley Lane so traffic calming is welcomed. But concern of displacement to Clarence Road unless there is a modal filter to prevent this (noted by two residents).
- Under option D, Brook Lane (which is narrow) is the only access point to a large area. The footway is also very narrow along here and therefore not suitable for large volumes of pedestrians (noticeably at school drop-off/ pick-up times)
- Could Billesley Lane traffic calming (option C) be extended further north that shown on plan?
- St Agnes Road also experiences significant anti-social driving, including racing and 'doughnuts' around St Agnes Church.
- Anti-social driving and other behaviours was noted by every resident spoken to (Lucy) within the green area of the plan. Billesley Lane and St Agnes Road in particular.
- A Greenhill Road resident asked if it would be possible to create a roundabout at the junction of Greenhill Dyott and Billesley Roads, feeling this would reduce speeding.
- On street parking on Howard Road East causes congestion could this be looked at as part of area wide study?

- Green area large and very east facing. Spoke about possible inclusion of some roads in purple or red area with a few residents of roads in the north of the green area.
- Concerns that due to increase of traffic on Wake Green Road, it is going to become increasingly more difficult to turn right out of School Road, Grove Avenue onto the main road would support a keep clear or yellow box to help pull out.
- Current traffic calming on Billesley Lane is ineffective. Need signal controlled pedestrian crossing which actually stops the traffic. Need speed camera. Proposed crossing of Billesley Lane is in the wrong place, should be close to shops (at Blenheim Road).
- Billesley Lane traffic calming should extend the whole way up the road and be regardless of which option is chosen. Speed bumps don't work as it is and are noisy, so chicanes would be supported as would address the 'racetrack' that currently exists.
- Drayton Road shown as two way in proposals, would like it to be one way (currently two way with no entry at one end). Further problems will arise with the Car Free School Streets Scheme.
- Request for air quality monitoring within the green zone of option D.
- Cotton Lane resident concerned that they will see increased traffic due to Oxford Road residents exiting on to Wake Green off Cotton. Already tails back at peak time so concerned about idling traffic.
- No traffic calming on Cotton there is on all other neighbouring roads
- Concern about Cotton being used as a cut through via Oxford to avoid sitting traffic on Wake Green
- A resident made alternative suggestions, including changes to Billesley Lane and adding more crossing points. They will email their proposals.
- Residents of Blenheim Road feel it particularly unfair that neighbouring residents on Cambridge Road and Woodfield Road have planters (that do not restrict through movement of vehicles). All roads should have a filter or none of them rather than preferential treatment.
- Dyott and St Agnes used as a 'race track' with speeds over 60mph plans still would enable this and haven't addressed. Needs a filter or traffic calming.
- Billesley lane issue with motorcyclists speeding too
- No right turn from A435 northbound into St Mary's Row
- Scheme results in poor access into the High Street generally
- Would prefer to modal filter on Ashfield

## 11.11 Places for People in Kings Heath & Moseley Business drop in event Monday 1 November, 4pm-6pm, Kings Heath Community Centre

The event was attended by 14 people from 11 businesses, plus one individual (not from a business or organisation). Five members of staff were present in total along with Matt Powell from Kings Heath BID.

People attending the drop in session were asked to also complete the consultation questionnaire, online or on paper to ensure that their views were accurately captured. Key points were raised and recorded by officers. These are not included in this report as the content of the comments would identify the individual.

## 11.12 Appendix A.3 Coding Matrices

#### 11.12.1 Option A Coding Matrix

- Positive
  - Positive about the design
    - Positive about modal filters
    - Positive filter placement
    - Positive about one-way streets
    - Likes the aesthetics
  - Positive environmental impacts
    - Better air quality
    - Less litter
    - Better public realm
    - Reduced noise
    - Fewer cars
    - Reduced traffic
  - Positive about Safety
    - Improved pedestrian safety
    - Improved cycle safety
    - Improved car safety
    - Reduced speeding
    - Improved children safety
  - Want to expand the scheme
    - Place more in KH
    - Place more in Birmingham
- Negative
  - Negative about the design
    - Negative about modal filters

- Negative filter placement
- Dislikes the aesthetics
- Oppose PfP altogether
  - Perceived favouritism
  - Opposed to discouraging cars
  - Wants open roads
  - Negative emergency vehicle impacts
  - Negative business impacts
  - Negative delivery driver impacts
- Negative car impacts
  - Increased traffic on boundary roads
  - More traffic on non-boundary roads outside of cells
  - Increased traffic on high street
  - Increased traffic overall
  - Excessive increasing journey time
  - Increased speeding
  - Unsafe for cars
- Public transport for issues
  - Increased public transport traffic
  - PT inaccessible (have to use car)
- Negative for pedestrians
  - Unsafe for pedestrians
  - Less enjoyable walking
- Negative pollution impacts
  - More noise pollution
  - More pollution on boundary roads and high street
  - More pollution on roads within cells due to displaced traffic

- More light pollution
- Increased pollution overall
- More litter
- Negative about safety
  - Reduced pedestrian safety on boundary roads
  - Perceived lack of pedestrian safety at night
- No impact
- Non-specific response (neither positive nor negative)
- Mixed response (both positive and negative)
- No comment

#### 11.12.2 Option B Coding Matrix

- Positive
  - Positive design
    - Positive about standard modal filters
    - Positive about diagonal modal filters
    - Positive about one-way streets
    - Positive about new crossings
    - Positive filter placement
    - Likes the aesthetics
  - 0 Environmental
    - Better air quality
    - Less litter
    - Better public realm
    - Reduced noise
    - Fewer cars
    - Reduced traffic
  - 0 Safety

#### DRAFT ConsultationFeedback Summary Report

- Improved pedestrian safety
- Improved cyclist safety
- Improved car safety
- Reduced speeding
- Improved children safety
- Expand the scheme
  - Place more in KH
  - Place more in Birmingham
- Negative
  - Negative design
    - Negative about standard modal filters
    - Negative about diagonal modal filters
    - Negative about one-way streets
    - Negative about new crossings
    - Negative filter placement
    - Dislikes the aesthetics
  - PfP altogether
    - Perceived favouritism
    - Opposed to discouraging cars
    - Wants open roads
    - Negative emergency vehicle impacts
    - Negative business impacts
    - Negative delivery driver impacts
  - o Cars
    - Increased traffic on boundary roads
    - More traffic on non-boundary roads outside of cells
    - Increased traffic on high street

#### DRAFT ConsultationFeedback Summary Report

# Jacobs

- Increased traffic overall
- Excessive increasing journey time
- Increased speeding
- Unsafe for cars
- o PT
- Increased public transport traffic
- PT inaccessible (must use car)
- Pedestrians
  - Unsafe for pedestrians
  - Less enjoyable walking
- $\circ$  Pollution
  - More noise pollution
  - More pollution on boundary roads and high street
  - More pollution on roads with cells due to displaced traffic
  - More light pollution
  - Increased pollution overall
  - More litter
- o Safety
  - Reduced safety on boundary roads
  - Perceived lack of pedestrian safety at night
- No impact
- Non-specific response (neither positive nor negative)
- Mixed response (both positive and negative)
- No comment

#### 11.12.3 Option C Coding Matrix

- Positive
  - Positive design

- Standard modal filters
- Diagonal modal filters
- One-way streets
- New crossings
- Traffic calming measures
- Bus gates
- Filter placement
- Aesthetics
- Environmental
  - Air quality
  - Litter
  - Public realm
  - Reduced noise
  - Fewer cars
  - Reduced traffic
- o Safety
  - Pedestrian safety
  - Cyclist safety
  - Car safety
  - Reduced speeding
  - Children safety
- Expand the scheme
  - Place more in KH
  - Place more in Birmingham
- Negative

- Negative design
  - Standard modal filters
  - Diagonal modal filters
  - One-way streets
  - New crossings
  - Traffic calming measures
  - Bus gates
  - Filter placement
  - Aesthetics
- Pfp altogether
  - Perceived favouritism
  - Opposed to discouraging cars
  - Wants open roads
  - Business impacts
  - Emergency vehicle impacts
  - Delivery driver impacts
- o Cars
  - Traffic on boundary roads
  - Traffic on other roads
  - Traffic on high street
  - Traffic overall
  - Excessive increasing journey time
  - Speeding
  - Unsafe for cars
- o PT

- Traffic
- PT inaccessible (have to use car)
- Pedestrians
  - Unsafe for pedestrians
  - Less enjoyable walking
- Pollution
  - Noise pollution
  - Pollution on main road
  - Pollution on new roads
  - Light pollution
  - Increased pollution overall
  - Litter
- o Safety
  - Safety on boundary roads
  - Perceived safety at night
- No impact
- Non-specific response (neither positive nor negative)
- Mixed response (both positive and negative)
- No comment

#### 11.12.4 Option D Coding Matrix

- Positive
  - Positive design
    - Standard modal filters
    - Diagonal modal filters
    - One-way streets

- New crossings
- Traffic calming measures
- Bus gates
- Cycle lanes
- Filter placement
- Aesthetics
- Environmental
  - Air quality
  - Litter
  - Public realm
  - Reduced noise
  - Fewer cars
  - Reduced traffic
- o Safety
  - Pedestrian safety
  - Cyclist safety
  - Car safety
  - Reduced speeding
  - Children safety
- Expand the scheme
  - Place more in KH
  - Place more in Birmingham
- Negative
  - Negative design
    - Standard modal filters
    - Diagonal modal filters
    - One-way streets

- New crossings
- Traffic calming measures
- Bus gates
- Cycle lanes
- Filter placement
- Aesthetics
- PfP altogether
  - Perceived favouritism
  - Opposed to discouraging cars
  - Wants open roads
  - Business impacts
  - Emergency vehicle impacts
  - Delivery driver impacts
- o Cars
  - Traffic on boundary roads
  - Traffic on other roads
  - Traffic on high street
  - Traffic overall
  - Excessive increasing journey time
  - Speeding
  - Unsafe for cars
- o PT
- Traffic
- PT inaccessible (have to use car)
- Pedestrians
  - Unsafe for pedestrians
  - Less enjoyable walking

- Pollution
  - Noise pollution
  - Pollution on main road
  - Pollution on new roads
  - Light pollution
  - Increased pollution overall
  - Litter
- Safety
  - Safety on boundary roads
  - Perceived safety at night
- No impact
- Non-specific response (neither positive nor negative)
- Mixed response (both positive and negative)
- No comment