SETA Mobility Questionaire responses

Use of Technology……

Q1. Do you own a smartphone?   **If yes, which OS?**

	Responses	%
Yes	33	100
No	0	0

	Responses
iPhone	12
Android (i.e HRC, Samsung)	21

Q2. How often do you do the following things?

Internet (e.g. browsing articles, news, buying products online etc.)

	Responses	%
Never	1	3.03
Every few weeks	0	0.00
Every few days	5	15.15
Few times a day	15	45.45
Hourly	12	36.36

Social Networks (e.g. Facebook, LinkedIn, Reddit, Tumblr, Twitter, Instagram, What'sApp, Snapchat

	Responses	%
Never	2	6.06
Every few weeks	4	12.12
Every few days	2	6.06
Few times a day	12	36.36
Hourly	12	36.36
No Answer	1	3.03

Post to public forum, image sharing sites (e.g. blogs, community forums, Wordpress)

	Responses	%
Never	10	30.30
Every few weeks	12	36.36
Every few days	4	12.12
Few times a day	6	18.18
Hourly	0	0.00
No Answer	1	3.03

Transport and Mobiltiy Experience…….

Q3. On average, how far do you travel every day?

Distance (miles)	Responses	%
1 to 5	9	27.27
6 to 10	14	42.42
10 to 15	3	9.09
15 to 20	2	6.06
21 to 25	1	3.03
26 to 30	1	3.03
50	1	3.03
70	1	3.03
90	1	3.03

Time spent (Hours/ Minutes)	Responses
Up to 30 Minutes	12
Up to 1 Hour	10
Up to 1 Hour 30	8
Up to 2 Hours	2
Up to 3 Hours	1

Q4. Which of the following modes of transport do you use

Responses

	Never	Every few weeks	Every few days	Daily	Several times every day	No answer
Car	5	3	11	7	2	5
Motor Bike	28	0	0	1	0	4
Public Transport	5	11	5	6	4	2
Bicycle	15	3	3	4	4	4
Taxi	11	14	2	0	0	6
Walking	4	1	4	14	8	2

%

	Never	Every few weeks	Every few days	Daily	Several times every day	No answer
Car	15.15	9.09	33.33	21.21	6.06	15.15
Motor Bike	84.85	0.00	0.00	3.03	0.00	12.12
Public Trans	15.15	33.33	15.15	18.18	12.12	6.06
Bicycle	45.45	9.09	9.09	12.12	12.12	12.12
Taxi	33.33	42.42	6.06	0.00	0.00	18.18
Walking	12.12	3.03	12.12	42.42	24.24	6.06

Q5. What are the main challenges you face daily when moving around your local area?

	Responses	%
Long waiting times for public transport	7	21.21
Delays in travelling (signals, queues, traffic congestion)	17	51.52
Avoiding inaccessible areas (de-tours due to blocked paths)	6	18.18
Unclean travel paths (illegal dumping of waste)	6	18.18
Safety concerns in local areas (anti-social behaviour in areas)	6	18.18
Inappropriate paths for travel choices (route not appropriate for cycling/walking)	12	36.36

Irregular service (public transport not adhering to schedules)	9	27.27
Continued disruption in travel (roadworks, route maintenance)	10	30.30
Travelling along polluted zones (walking through smoke, noisy areas)	7	21.21
Unsuitable terrain for travel at adverse weathers (walking along slippery areas during rain/snow)	8	24.24

Q6. How interested are you in transport and mobility in your area?
(On the scale below please select one number from 1 'not at all interested' to 5 'very intereste

	Responses	%
1	0	0.00
2	0	0.00
3	3	9.09
4	5	15.15
5	25	75.76

Q7. Thinking about preparing for a journey in your local area. What level of useful informatior
currently able to access that you plan your journey?
(On the scale below please select one number from 1 'none at all' to 5 'all required')

	Responses	%
1	2	6.06
2	4	12.12
3	7	21.21
4	12	36.36
5	7	21.21

Q8. Now thinking about how transport and mobility is managed in your local area. How much
do you feel you have in decisions that are made?
(On the scale below please select one number from 1 'no influence' to 5 'strong influence')

	Responses	%
1	20	60.61
2	7	21.21
3	4	12.12
4	0	0.00
5	2	6.06

Q9. By which of the following ways do you get mobility information in your local area?

	Responses
Road signs and letters/leaflets from transport companies or council	17
Transport company website – journey planner	18

Local council website	8
Social Media accounts – transport companies	7
Social Media accounts – local council	5
Text Message alerts – transport companies	2
Text Message alerts - Local Council	0
Online Forum	2
Mobile App – transport companies	9
Mobile App – city council	1
Mobile App - navigation	6
Friends and family	9
Other	3

Q10. If you were given support, would you be willing to contribute toward helping your comm

"I would download a mobile app to report information about mobility in the local area."

	Responses	%
Yes	12	36.36
No	4	12.12
Don't know	16	48.48
Not Answered	1	3.03

"I would use Social Media to report mobility information. "   ***If yes, please***

	Responses	%
Yes	15	45.45
No	7	21.21
Don't know	9	27.27
Not Answered	2	6.06

Twitter
Facebook
Instagram
Pinterest
Email List
Whatsapp
Youtube
Google Plus

"I would carry a sensor in-person that automatically reports useful information."

	Responses	%
Yes	11	33.33
No	9	27.27
Don't know	12	36.36
Not Answered	2	6.06

"I would carry a sensor in my vehicle (car, bike etc.) that automatically reports useful information."

	Responses	%
Yes	15	45.45
No	10	30.30
Don't know	7	21.21
Not Answered	1	3.03

"I would download a mobile app to keep updated about mobility in the local area."

	Responses	%
Yes	24	72.73
No	5	15.15
Don't know	4	12.12
Not Answered	0	0.00

"I would use Social Media to keep updated about mobility in the local area. "

	Responses	%
Yes	22	66.67
No	7	21.21
Don't know	2	6.06
Not Answered	2	6.06

Q11. When addressing mobility and travel improvements in your local area what aspects do y

Responses	Very Low Priority
Improving information about traffic and travel options to make informed choices (including real-time and digital)	1
Reducing pollution related to travel	0
Improving travel times where possible	0
Reducing risk/safety concerns in or concerning travel	0
Reduction of travel waiting	1
Reducing travel costs	1
Improving public waiting spaces	1
Improving connectivity between services	1
Improving disabled access to transport	0
Improving means to communicate to transport operators	2
Other	3

%	Very Low Priority
Improving information about traffic and travel options to make informed choices	3.03
Reducing pollution related to travel	0.00
Improving travel times where possible	0.00
Reducing risk/safety concerns in or concerning travel	0.00
Reduction of travel waiting	3.03
Reducing travel costs	3.03
Improving public waiting spaces	3.03
Improving connectivity between services	3.03

Improving disabled access to transport	0.00
Improving means to communicate to transport operators	6.06
Other	9.09

Q12. Would you be happy to share mobility information to help improve local services (e.g. to

	Responses	%
Yes, for helping any traffic and mobility improvements.	12	36.36
Yes, for helping some traffic and mobility improvements.	14	42.42
No	6	18.18
Not Answered	1	3.03

Individual Information

Q13. What is your age group?

	Responses	%
Under 20 years	0	0.00
21-30 years	7	21.21
31-40 years	10	30.30
41-50 years	9	27.27
51-60 years	6	18.18
60-70 years	0	0.00
71+ years	0	0.00
Not answered	1	3.03

Q14. What is your gender?

	Responses	%
Male	22	66.67
Female	10	30.30
Not Answered	1	3.03

Q15. Are you currently employed?

	Responses	%
Yes	30	90.91
No	1	3.03
Not Answered	2	6.06

Q16. What is your ethnic group?

	Responses	%
White: English/Welsh/Scottish/Northern Irish/British	26	78.79
Other White background - Polish	1	3.03
Asian/Asian British	2	6.06
Black African/Caribbean/Black British	2	6.06

Not Answered	2	6.06

Q17. What is your household composition?

Adults	Responses	%
1	10	30.30
2	19	57.58
3	1	3.03
4	1	3.03
Not Answered	2	6.06

Children	Responses
0	12
1	3
2	3
3	3
No Answered	12

Q18. Do you have any physical or mental health conditions or illnesses lasting or expected to

	Responses	%
Yes	8	24.24
No	24	72.73
Not Answered	1	3.03

Disabilties

Dexterity (e.g. lifting and carrying
Electric wheelchair user
Mental Health
Mobility (e.g. walking short distan
Stamina or breathing or fatigue
Type 1 Diabetes
Vision (e.g. blindness or partial si
Osteoarthritis/no cartilage in both

Q19. Which of the following statements apply to you and/or other people in your household?

	Responses	%
A member of a local community group dealing with a variety of mobility issues	0	0.00
A member of a transport action group	2	6.06
A member of an action group about a specific issue other than mobility/transport	0	0.00
Has given up time on a voluntary basis, to raise funds or work in some other way	6	18.18
Has contacted the authorities about local issues	15	45.45
Regularly do exercise in the local area (games, running, walking, etc.)	17	51.52
Regularly do outdoor hobbies in the local area (nature watching, fishing, local conservation, etc.)	1	3.03

Q20. Further Comments

It should be made easier to travel by bus. Bus stops should be numbered so passengers know where services . There should be information terminals that allow passengers to travel between two addres information. These terminals could also dispense tickets. Passengers could be informed which buse which stops they need to pick up bus services . Visitors to the city should be able to travel by bus wit Smart/swipe card payment facilities need to be introduced to speed up travel for all. passengers sc correct change should be made a thing of the past.

The key issue in the city is huge congestion as soon as some event occurs, such as wet weather las delay or cancellation. The city feels so precariously balanced transport wise that it is actually stressfu huge hassle getting to and from where you may be. The significant delays at rush hour are a major h on holiday the difference on the roads is huge and there must be something about the distances pec kids to schools. We need smaller, local schools so kids can walk. We need way more people car sha

Train service is insufficient on Sundays, and Friday-Saturday evenings.
No joined up transport thinking.
Swift card needs to be rolled out across all transport options (on a single card).
Reopen suspended local train lines (i.e. camp hill line).
Improve connectivity between local services and cross country services (i.e. see route from Worcest Birmingham).
Improve bus routes and services.
Take action against ticket evaders and reduce transport costs.
Speed up delivery of Metro delivery, and incorporate into train tickets.
Action against antisocial behaviour (i.e. smoking on buses is common).

Until there is increased cycling infrastructure and car drivers are not the only people considered ther in mobility or sustainability. Public transport needs to be made cheaper and more reliable.

Cycling infrastructure needs to be improved in Birmingham to encourage more people to cycle. Look design.

Training for bus drivers in braking less suddenly.
Free wifi on buses.

if i ride to work i can be there in 20 minutes. Due to appalling bus connections it can take up to two h people do shift work. where are the regular bus services in a morning to get people to work for 7am 10pm. we don't all have 9-5 jobs. I shouldn't have to wait in town for nearly 45 minutes just because evening. Its bad enough I have to wait 20 minutes for a bus then as the people in charge don't realiz finished work yet. Stop penalizing shift workers.

%
36.36
63.64

etc.)

%
36.36
30.30
24.24
6.06
3.03

d')

are you

influence

%
51.52
54.55

24.24
21.21
15.15
6.06
0.00
6.06
27.27
3.03
18.18
27.27
9.09

nunity by doing the following?

select the Social Media platform you would prefer:

Responses	%
19	57.58
8	24.24
0	0.00
0	0.00
3	9.09
4	12.12
1	3.03
1	3.03

If yes, please select the Social Media platform you would prefer:

	Responses	%
Twitter	20	60.61
Facebook	7	21.21
Instagram	1	3.03
Pinterest	0	0.00
Email List	2	6.06
Whatsapp	4	12.12
Youtube	0	0.00
Google Plus	0	0.00

ou currently think should be prioritised in each of the following:-

Low Priority	Medium Priority	High Priority	Very High Priority
2	10	10	6
2	3	17	9
0	10	8	12
2	6	5	18
0	11	12	6
2	11	9	8
4	11	6	7
1	7	9	11
3	7	12	7
5	9	8	5
1	3	1	5

Low Priority	Medium Priority	High Priority	Very High Priority
6.06	30.30	30.30	18.18
6.06	9.09	51.52	27.27
0.00	30.30	24.24	36.36
6.06	18.18	15.15	54.55
0.00	33.33	36.36	18.18
6.06	33.33	27.27	24.24
12.12	33.33	18.18	21.21
3.03	21.21	27.27	33.33

9.09	21.21	36.36	21.21
15.15	27.27	24.24	15.15
3.03	9.09	3.03	15.15

improve road pollution, congestion, etc.)

%
36.36
9.09
9.09
9.09
36.36

last for 12 months or more? - Physical or mental health

and carrying objects, using a keyboard)	1
	1
	2
ces or climbing stairs)	3
	3
	1
ght)	1
knees, lower back problem and chronic asthma	1

e to catch and depart bus
ses using post code
s they need to take and
hout getting lost.
rabbling about for the

t week, a traffic accident, a
il wondering if you will have
hassle. When schools are
ople must travel to get their
aring or on public transport.

er to Redditch, via

e will not be improvement

to London for good

ours coming home at night.
and getting people home at
I finish work at 9.30 of an
e people may not have