

The way that we deliver children's centres, health visiting and parenting support services in Birmingham is changing. Have your say on our updated proposals for Erdington, Perry Barr and Sutton Coldfield that will bring these services together, for you, in your local area.

**4 December 2017 –  
14 January 2018**

# Early Years

## Health and Wellbeing Consultation



Birmingham Community Healthcare **NHS**  
NHS Foundation Trust

**spurgeons**  
children's charity

**A great city** to grow up in

 **Birmingham**  
City Council

# Early Years Health and Wellbeing Consultation

**4 December 2017 – 14 January 2018**

## **1. Introduction**

We have been working hard over the last few years to look at how services can be improved and to change the way that we deliver children's centre, health visiting and parenting support services in Birmingham.

We know that every parent wants the best for their children and Birmingham City Council wants to support parents and families by offering every child living in Birmingham an equal chance to have a really good start in life.

The proposals within this consultation will not affect early education provision to include those provided within nursery schools; these will continue to be available.

## **2. Why do we need to change early years services?**

Currently, fewer children in Birmingham have a good level of development just before they start school (known as the foundation stage) than the national average.

One of the reasons for this is, in the past, services such as health, education and social care have not worked well together in all areas of the city, but we have been working to improve this.

The funds received by the council to provide these services have been significantly reduced. Despite this we feel that our proposals will improve the services for children and families.

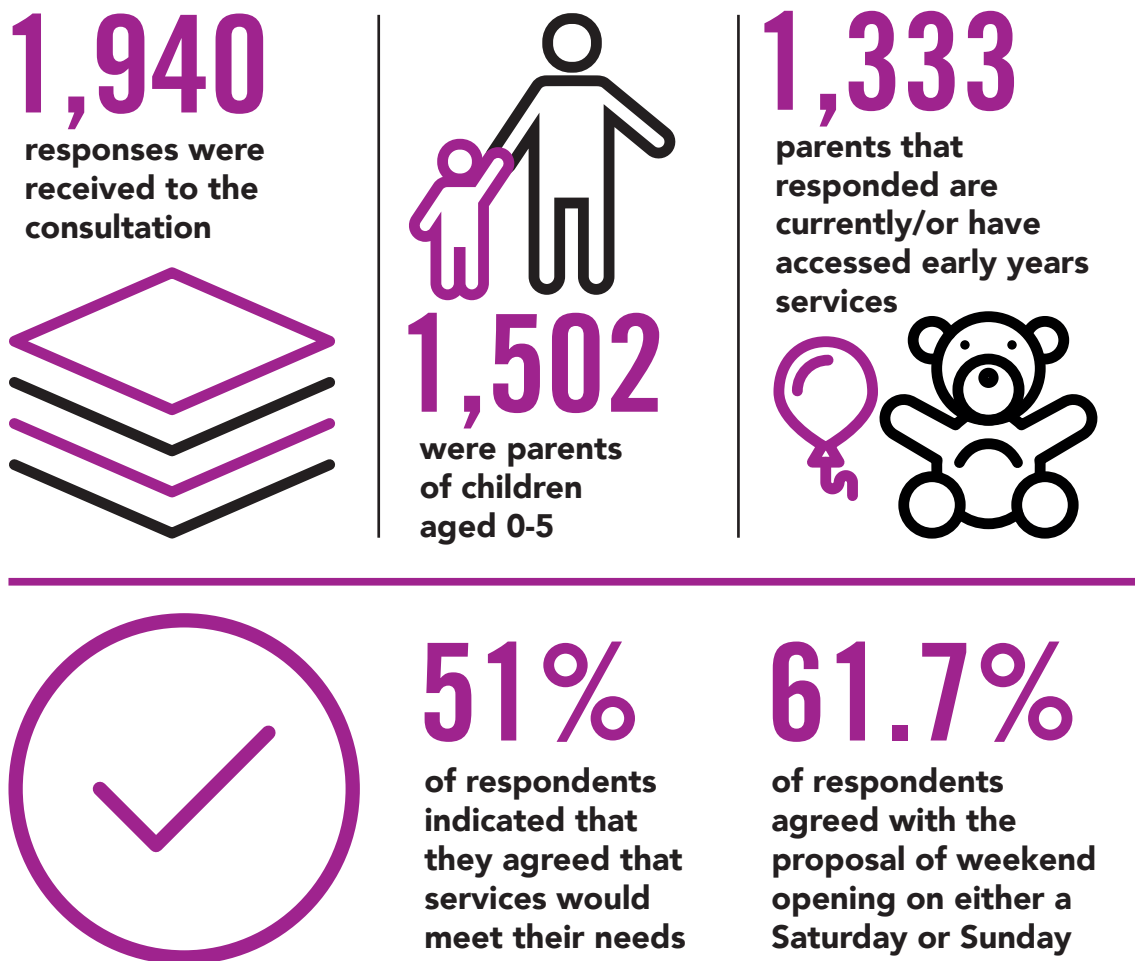
## **3. What you told us during the last consultation (19 June 2017 – 17 August 2017)**

On 19 June 2017 Birmingham City Council launched a consultation on the proposed changes to services and detailed how services would be delivered in the future. This was our opportunity to hear your views and comments on the proposals for service delivery in the future.

The outcomes of the consultation were presented to Cabinet on 24 October 2017 with recommendations for each district based on what you told us (all reports can

be found on the following link <https://birmingham.cmis.uk.com/birmingham/Meetings/tabid/70/ctl/ViewMeetingPublic/mid/397/Meeting/10027/Committee/2/SelectedTab/Documents/Default.aspx>).

All recommendations in the Cabinet report were approved and the delivery locations for the various districts are now being implemented. The report included three specific children's centres that would require follow-on consultation as the original proposals have now changed as a result of what you told us.



#### 4. Why are we consulting with you now?

The proposals we are now consulting you on are in line with the service delivery model we recommended to Cabinet on the 24 October 2017.

We have used what you told us during the last consultation to make changes to our proposals. We now need to get your views on our updated proposals to make sure the services will continue to meet your needs.

There are three children's centres that require follow-on consultation as our proposals have changed:

- **Erdington** – Story Wood Children’s Centre
- **Perry Barr** – Cherry Tree Children’s Centre
- **Sutton Coldfield** – New Hall Children’s Centre

## 5. Next steps in our journey

When this consultation ends on 14 January 2018 we will consider what you have told us. We will listen to the comments you have made and we will take these into account. Using your views we will make a recommendation on how services will be delivered for these districts. Once the decision has been made the outcome will be shared with you and we will tell you more about how and when services will change. Until this point you can continue to access services as usual.

## 6. Our revised service model

Services will be delivered across the 10 districts in Birmingham. You will be able to access the services in any of the districts in locations that are convenient for you and your family and not just based on where you live.

Below, is a description of the types of services that will be available in every district. These services will offer parents greater flexibility because they are able to access a range of services, in a number of convenient locations, at a time that suits them. Parents will not be expected to attend a Hub building to access Children’s Centres services – the aim is that any services a parent may need will be accessible in their local community.

### 6.1. Children's Wellbeing Services (Hub) will offer parents access to a wide range of services:

- Health visitors
- Well-baby clinics
- Information, advice and guidance
- Breastfeeding support
- Stay and play
- Access to training and employment support
- Parenting support groups and sessions
- Onward referrals to other services as required, i.e. speech and language

The level of services a family receives will vary and be reflective of their particular needs at that time.

Children's Wellbeing Services will be open from 9am – 5pm Monday to Friday. Extended opening hours from 5pm – 8pm in the evening will take place at least once a week and one weekend a month, either Saturday or Sunday, where local parents need and use them most.

## **6.2. Children's Community Wellbeing Services (Community) will offer parents the full range of services listed below:**

- Health visitors
- Well-baby clinics
- Information, advice and guidance
- Breastfeeding support
- Stay and play
- Access to training and employment support
- Parenting support groups and sessions
- Onward referrals to other services as required i.e. speech and language etc.

These services will be delivered on a sessional basis (i.e. once a week for three hours) in a number of other locations within the local community. Local parents will help to identify convenient locations for these sessions which could include places like churches, mosques, community centres or health centres. The sessions will be well advertised and will be held at regular times each week.

## **6.3. Well-baby clinics will be run by Health Visitors at a number of GP practices and health centres across the city**

Clinics will provide parents with additional opportunities to access support on a number of issues; for example breastfeeding and the health and development of babies, and children.

## **6.4. Easy and instant access to advice and Information**

There will also be a number of other ways that parents can access accurate advice and information which will provide flexible and instant access, when and where they need it. These will be in addition to the face-to-face services not instead of.

- Baby Check App – contains 19 simple checks which test for different symptoms or signs of illness, the app will help parents to decide whether your baby needs to visit a doctor
- Phone line – a telephone helpline to provide instant advice to those who cannot, or do not need to, travel to a centre for help and advice. This will operate from 9am to 5pm Monday – Friday and will be manned by a trained health visitor
- Facebook page – providing parents with a useful resource of information with links to the website, as well as promoting public health messages
- Website – will provide information on the services available for each district as well as providing information messages

## **7. Follow-on Consultation by district**

To reflect the outcomes of the summer 2017 consultation, we have identified that there are three site specific proposals that we now need your views on. These proposals are in Erdington, Perry Barr and Sutton Coldfield.

## Erdington

During the last consultation you told us:

- Services at Lakeside Children's Centre were crucial to ensure children and families could access services
- You agreed that the other locations detailed would meet the needs of local children and families

As a result of what we learnt through the consultation we therefore propose:

- Change Story Wood Children's Centre from a Hub location delivering provision

five days per week to a Community location delivering services on a sessional basis.

- This change will mean that the levels of services provided at Story Wood Children's Centre will not increase as the centre will not become a full Hub. It does however mean that the sessions currently delivered at Story Wood Children's Centre would continue.

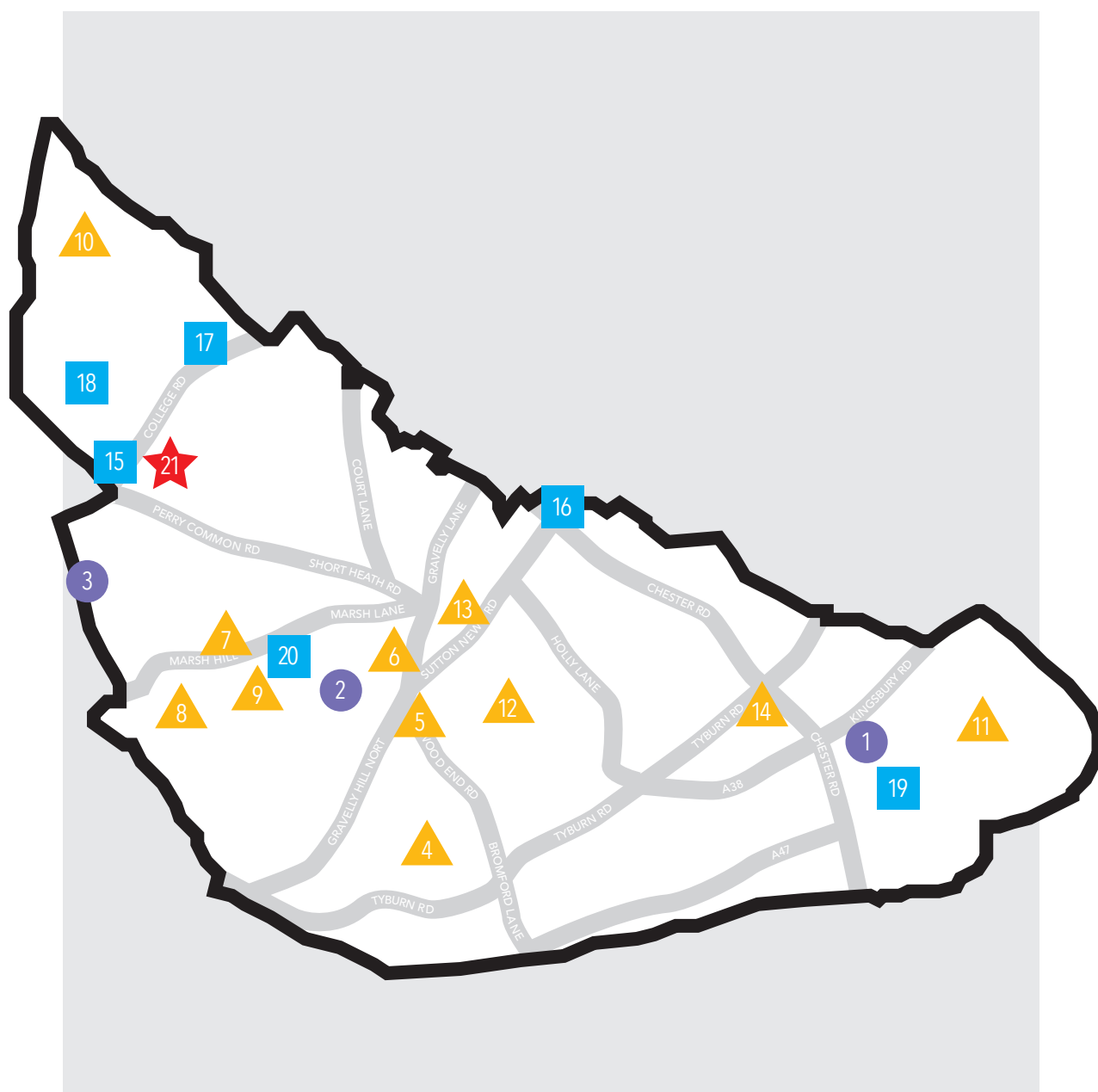
To help you decide how you feel about this a complete list of venues from which services would be provided is shown here.

### Venues to be utilised\*

Children's Health and Wellbeing Services (Hub)		
1	Castle Vale Children's Centre	Yatesbury Avenue
2	Featherstone Children's Centre	Highcroft Road
3	Lakeside Children's Centre	Lakes Road
Children's Community Health and Wellbeing Services (Community)		
4	Erdington Hall Children's Centre	Ryland Road
5	Erdington Six Ways Baptist Church	Wood End Road
6	Bethany Pentecostal Church	South Road
7	St Mark's Church Hall	Bleak Hill Road
8	George Road Baptist Church	George Road
9	Stockland Green Methodist Church	Slade Road
10	Kingstanding Methodist Church	Kings Road
11	St Cuthbert of Lindisfarne Church	St Cuthbert Place
12	Barney's Children's Centre	Spring Lane
13	Osborne Children's Centre	Station Road
14	Pyke Hayes Children's Centre	Gunter Road
Well-baby clinic		
15	College Road Surgery	College Road
16	Dr M E Bhatti Surgery	Sutton Road
17	Hillcrest Surgery	Twickenham Road
18	Warren Farm Urgent Care Centre	Warren Farm Road
19	Castle Vale Primary Care Centre	Tangmere Drive
20	Stockland Green Primary Care Centre	Reservoir Road
Propose to change from a Hub to a Community location		
21	Story Wood Children's Centre	Hastings Road

## Erdington

\* Venues to be utilised



- Children's Health and Wellbeing Services
- ▲ Children's Community Health and Wellbeing Services
- Well-baby Clinic
- ★ Propose to change from a Hub to a Community location
- Roads

## Perry Barr

During the last consultation you told us:

- You were in agreement with the proposed service locations for Perry Barr
- You agreed that the proposals would ensure services are able to meet the needs of local children and families.

As a result of what we learnt through the consultation we therefore propose:

- To not deliver children's centre services from Cherry Tree as part of the new

mode. This is mainly due to the fact the building is not suitable to deliver these services.

To help you decide how you feel about this a complete list of venues from which services would be provided is shown above.

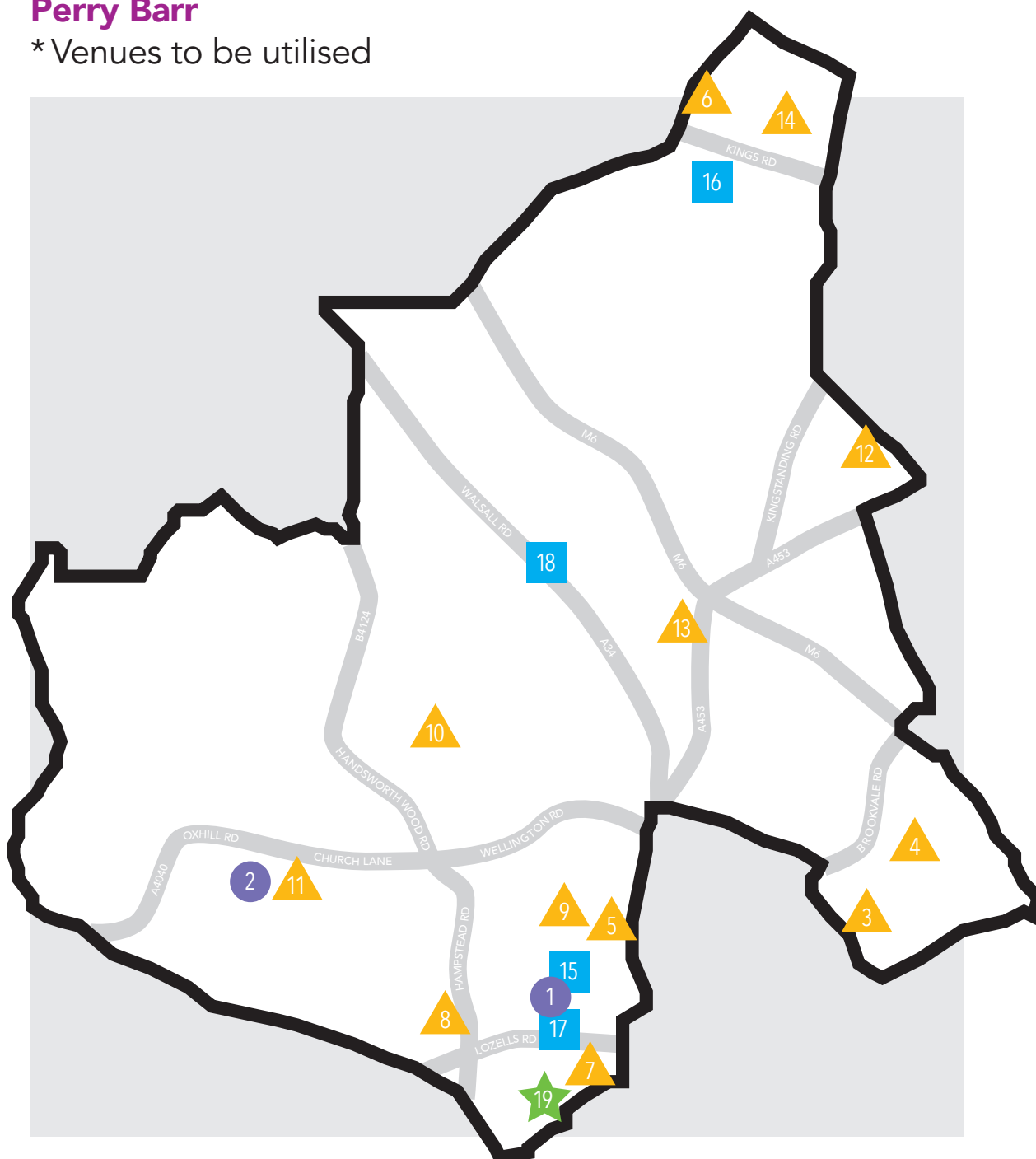
### Venues to be utilised\*






Children's Health and Wellbeing Services (Hub)		
1	Lime Tree Children's Centre	Heathfield Road
2	Rookery Children's Centre	Rookery Road
Children's Community Health and Wellbeing Services (Community)		
3	Yew Tree Community Junior and Infant School (NC)	Yew Tree Road
4	Deykin Avenue Junior and Infant School	Deykin Avenue
5	Birchfield Children's Centre	Haughton Road
6	Sundridge Children's Centre	Queslett Road
7	Lozells Methodist Church	Gerrard Street
8	Welford Primary School	Welford Road
9	Westminster Primary School	Stamford Road
10	Cherry Orchard Primary School	Cherry Orchard Road
11	Laurel Road Community Sports Centre	Laurel Road
12	The Elim Church	Warren Road
13	St John The Evangelist	Church Road
14	St Marks Kingstanding Church	Bandywood Crescent
Well-baby clinic		
15	Heathfield Family Centre	Heathfield Road
16	The Oaks Medical Centre	Shady Lane
17	Finch Road Primary Care Centre	Finch Road
18	Tower Hill Partnership Medical Practice	Walsall Road
Propose to change from a Community location to not used		
19	Cherry Tree Children's Centre	Graham Street



## Perry Barr

\* Venues to be utilised



-  Children's Health and Wellbeing Services
-  Children's Community Health and Wellbeing Services
-  Well-baby Clinic
-  Propose to change from a Community location to not used
-  Roads

## Sutton Coldfield

During the last consultation you told us:

- That New Hall Children's Centre was not easily accessible and that a different location would be better as the Hub location.

As a result of what we learnt through the consultation we therefore propose:

- Change New Hall Children's Centre from a Hub location delivering provision five days per week to a Community location delivering services on a sessional basis.

- This change would mean that the level of services provided at New Hall Children's Centre would not increase as the centre will not become a full Hub. It does however mean that the sessions currently delivered at New Hall Children's Centre would continue.

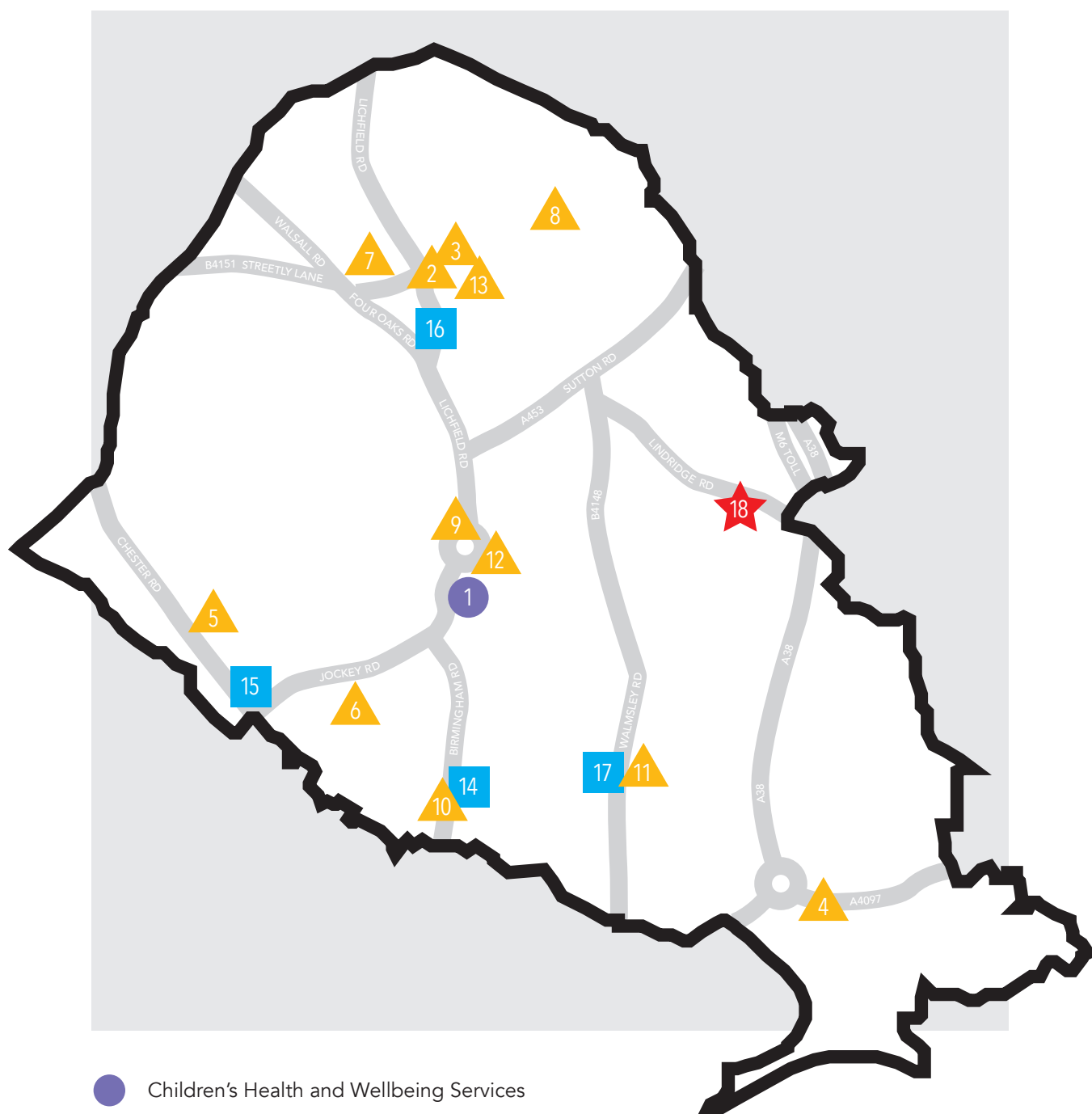
To help you decide how you feel about this a complete list of venues from which services would be provided is shown below.






### Venues to be utilised\*

Children's Health and Wellbeing Services (Hub)		
1	Holland House Children's Centre	Holland Road
Children's Community Health and Wellbeing Services (Community)		
2	The Hub	Mere Green Road
3	St James Church Hall	Mere Green Road
4	Minworth Primary School	Water Orton Lane
5	New Oscott Primary School	Markham Road
6	Boldmere Library	Boldmere Road
7	Arthur Terry School	Kittoe Road
8	Harvest Fields Centre	Harvest Fields Way
9	Sutton Coldfield United Reform Church	Brassington Avenue
10	Emmanuel Church	Little Green Lane
11	St Johns Church	Walmley Road
12	South Parade Methodist Church	South Parade
13	Mere Green Community Centre	Mere Green Road
Well-baby clinic		
14	Hawthorns Surgery	Birmingham Road
15	Jockey Road Medical Centre	Jockey Road
16	Ley Hill Surgery	Lichfield Road
17	Walmley Health Centre	Walmley Road
Propose to change from Hub to Community location		
18	New Hall Children's Centre	Langley Hall Drive

## Sutton Coldfield

\* Venues to be utilised



-  Children's Health and Wellbeing Services
-  Children's Community Health and Wellbeing Services
-  Well-baby Clinic
-  Propose to change from a Hub to a Community location
-  Roads

## Have your say...

The way that we deliver children's centre, health visiting and parenting support services in Birmingham is changing. Have your say on our updated proposals for Erdington, Perry Barr and Sutton Coldfield.

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### Public consultation events

Come along to one of our public consultation events to hear about our proposals and tell us your views:

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#### Erdington

**Date:** Thursday  
7 December 2017

**Location:** Story Wood  
Children's Centre,  
Hastings Road, Perry  
Common,  
Birmingham B23 5AJ

**Time:** 1.00pm – 2.00pm

#### Perry Barr

**Date:** Thursday 14  
December 2017

**Location:** Lime Tree  
Children's Centre,  
Heathfield Road,  
Handsworth,  
Birmingham B19 1HJ

**Time:** 1.00pm – 2.00pm

#### Sutton Coldfield

**Date:** Monday 11  
December 2017

**Location:** New Hall  
Children's Centre,  
Langley Hall Drive,  
Sutton Coldfield  
B75 7NQ

**Time:** 1.30pm – 2.30pm

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You are welcome to visit any of these sessions regardless of where you live. Places do not have to be booked.

**This consultation runs between 4 December 2017 and 14 January 2018.**

To find out more and give us your views, please visit <http://bit.ly/2Br58Fj>

If you want to discuss this consultation with us please email [earlyyears@birmingham.gov.uk](mailto:earlyyears@birmingham.gov.uk) or telephone **0121 303 4255**.



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## Notes

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# Taking part in this consultation

## How long does this consultation last?

This consultation starts on **4 December 2017** and ends on **14 January 2018**.

## How do I take part?

You can complete the questionnaire online or complete a printed questionnaire by the deadline.

- **Completing using a computer/tablet/mobile phone**

You can complete an online questionnaire on the Be Heard website:  
**<http://bit.ly/2Br58Fj>**

- **Completing a printed questionnaire**

You can pick up a printed copy of the questionnaire from any one of Birmingham's children's centres or request a copy to be sent to you by emailing **[earlyyears@birmingham.gov.uk](mailto:earlyyears@birmingham.gov.uk)**

- **Returning your completed printed questionnaire**

Please complete the questionnaire by **14 January 2018** and return to any of Birmingham's children's centres or by Freepost to the address below:

**Birmingham City Council**  
**FREEPOST RTKR-ARHJ-AZLA**  
**PO Box 16732**  
**Birmingham**  
**B2 2GF**

Should you have views that you wish to make us aware of but do not wish to complete the full questionnaire you may either complete a section or send your views to us by email or post.

## Any questions about this consultation?

If you have any questions about this consultation please email **[earlyyears@birmingham.gov.uk](mailto:earlyyears@birmingham.gov.uk)** or telephone **0121 303 4255**.

