

# Early Years Health and Wellbeing Consultation



**19 June - 17 August 2017**

The way that we deliver children's centres, health visiting services and parenting support services in Birmingham is changing.

Have your say on our proposals for a new service model that will bring these services together, for you, in your local area.



A great city to grow up in



# Early Years Health and Wellbeing Consultation

19 June – 17 August 2017

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## 1. Introduction

The way that we deliver children's centres, health visiting services and parenting support services in Birmingham is changing. Have your say on our proposals for a new service model that will bring these services together, for you, in your local area.

Every parent wants the best for their children and Birmingham City Council supports parents and families by offering every child, living in Birmingham, an equal chance to have a really good start in life.

We feel that, one way that this can be achieved is if every child has reached a good level of development by the time they start school.

Early years services offer support to families from the point that a child is conceived up until they start school. These services are available to everyone and are a key component in building healthy and happy families.

Birmingham's early years services offer support to around 100,000 parents and 80,000 children at any one time.

The proposal within this consultation will not effect nursery services or early education provision.

## 2. Why do we need to change early year's services?

Currently, fewer children in Birmingham have a good level of development just before they start school (known as the foundation stage) than the national average.

This is because, in the past, services such as health, education and social care have not worked well together and we have been improving this.

We have some examples of services that are working well together, providing a good service, and when this happens, more children do well. We want to develop this approach, so that every child has the best chance of a good start in life.

The funds received by the council to provide these services have been significantly reduced, but despite this we feel that our proposals will improve the services for children and families.

### 3. What has been done so far?

Over the last two years, we have been rethinking the way we deliver support to families and their children during a child's early years.

Between November 2015 and February 2016, we received 3,428 people's views about our plans for the future of early years' services.

We listened to the views of parents, professionals and other residents and have used these to design a description of the service we want to provide in the future (a service specification).

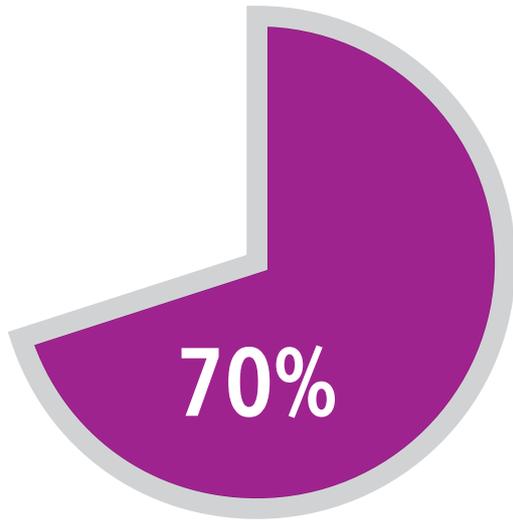
We have followed a formal process to decide who will lead on the delivery of our new proposed service model and this has enabled us to award the contract for the delivery of these services to Birmingham Community Healthcare NHS Foundation Trust in partnership with Barnardo's, Spurgeons Children's Charity (Spurgeons), St Paul's Community Development Trust and The Springfield Project.

### 4. What you told us during the first consultation

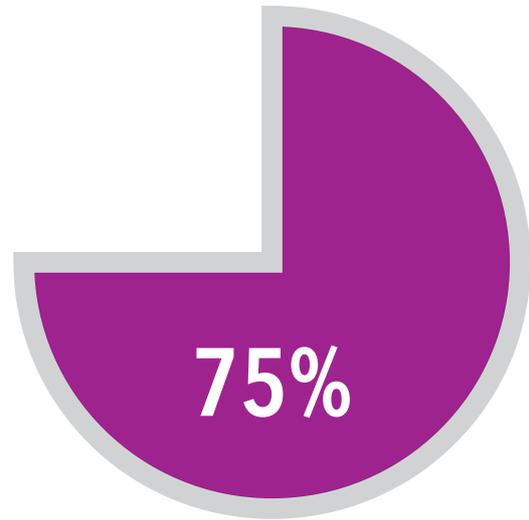


The following services were viewed to be the most important:

- High quality advice and information
- Help to access services
- A range of services to meet the needs of local children



70% said parents could help to run services at a local level



75% agreed with our proposal to deliver services in the places that children and families use the most

People told us it was important to:

- Continue to deliver services of this type in the future
- keep stay and play services
- Make services welcoming for all, highlighting problems with access for disabled people and fathers, and commenting on the limited opening hours for working parents
- Find ways of better promoting services and enable families to choose where and how they accessed the support they wanted
- keep the best of the current services and ensure that staff are well trained and knowledgeable

## **5. Why are we consulting with you now?**

We have used the feedback we received, during the first stage of consultation, to help us design our new proposed service model. We now have a lot more detail about what this will mean for the way that services are delivered locally and we would like to ask for your opinions on these proposals. Information is provided below about the way we are proposing to deliver services.

## **6. Next Steps in our Journey**

Following the end of this consultation on 17 August 2017 we will consider what you have told us. We will listen to the comments you have made and we will take these into account. Using your views we will make a recommendation to Cabinet in September 2017 on how services will be delivered. Once the Cabinet decision has been made the outcome will be shared with you and we will tell you more about how and when services will change. Until this point you can continue to access services as usual.

## **7. Our proposed new service model**

We are proposing that services are delivered across the 10 districts within the city, because we know that there are differences between the needs of children and families that live in different parts of the city. You will be able to access the services in any of the districts in locations that are convenient for you.

We are also proposing that the number of services and locations for each district is tailored to meet the needs of local parents and children.

Below, is a description of the types of services that we are proposing will be available in every district in Birmingham. We believe our proposals for these services would offer parents greater flexibility and by offering a range of services, in a number of convenient locations, at a time that suits them.

**7.1 Children's Health and Wellbeing Services** will offer parents access to the following wide range of services:

- Health Visitors
- Well-baby clinics
- Information, advice and guidance
- Breastfeeding support
- Stay and play
- Access to training and employment support
- Parenting support groups and sessions
- Targeted support for families that need it
- Support to access Early Education Entitlement and childcare
- Onward referrals to other services as required i.e. speech and language etc.

The level of services a family receives will vary and be reflective of their needs at that time.

Children's Health and Wellbeing Services will be open from 9am-5pm Monday to Friday. Extended opening hours from 5pm-8pm in the evening be available at least once a week and one weekend a month, either Saturday or Sunday, where local parents need and use them most.

**7.2 Children's Community Health and Wellbeing Services** can offer parents the full range of services listed below:

- Health Visitors
- Well-baby clinics
- Information, advice and guidance
- Breastfeeding support
- Stay and play
- Access to training and employment support
- Support to access Early Education Entitlement and childcare
- Targeted support for families that need it
- Parenting support groups and sessions
- Onward referrals to other services as required i.e. speech and language etc.

These services will be delivered on a sessional basis (i.e. three hour weekly sessions) in a number of other locations within the local community. Local parents will help to identify convenient locations for these sessions which could include places like churches, mosques, community centres or health centres. The sessions will be well advertised and will be held at regular times each week.

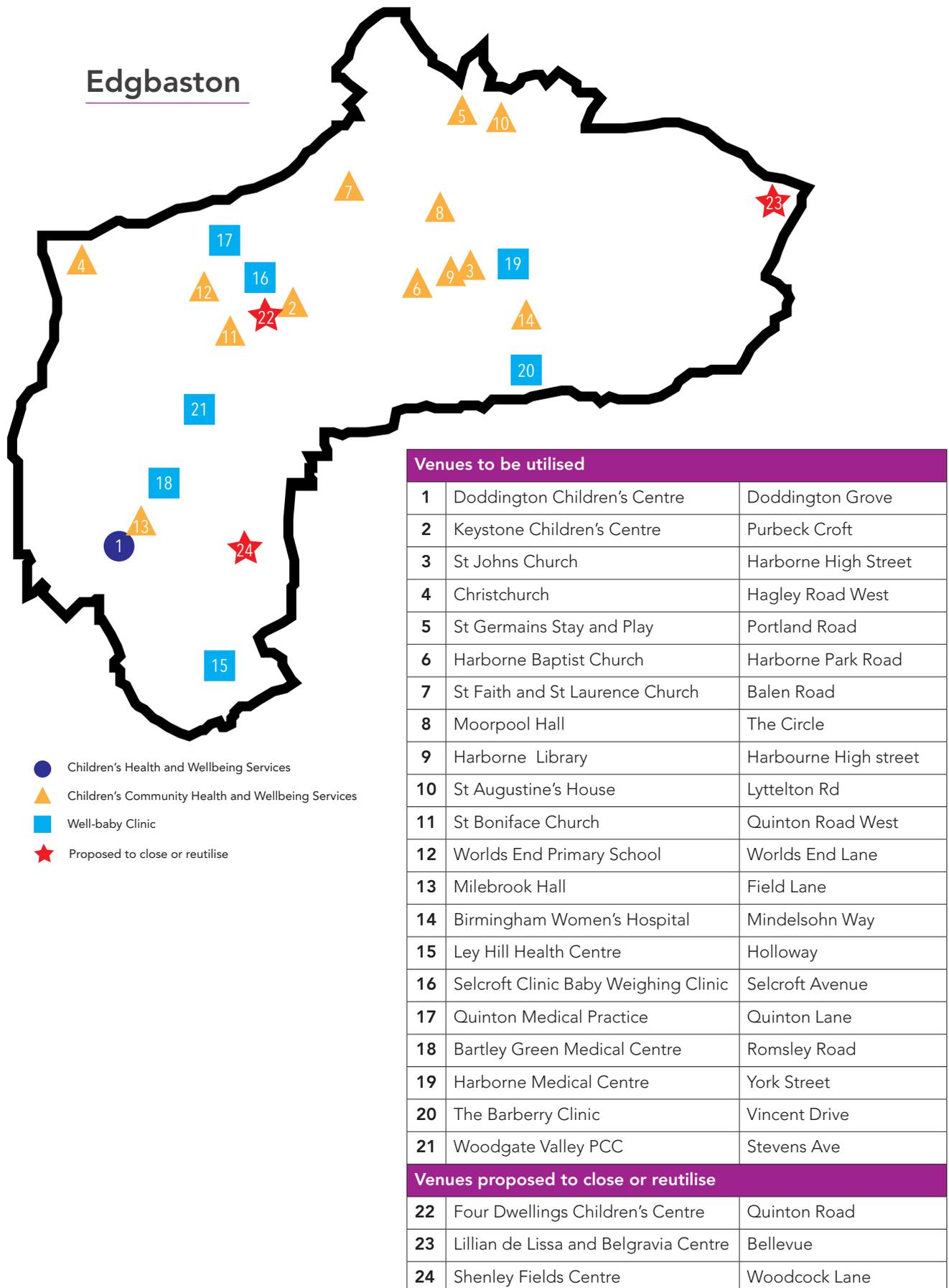
**7.3 Well-baby Clinics** will be run by Health Visitors at a number of GP practices and health centres across the city. These clinics will provide parents with additional opportunities to access support on a number of issues; for example the health and development of babies, and children.

#### **7.4 Easy and instant access to advice and information**

We are proposing developing alternative ways that parents can access accurate advice and information which will provide flexible and instant access, when and where they need it.

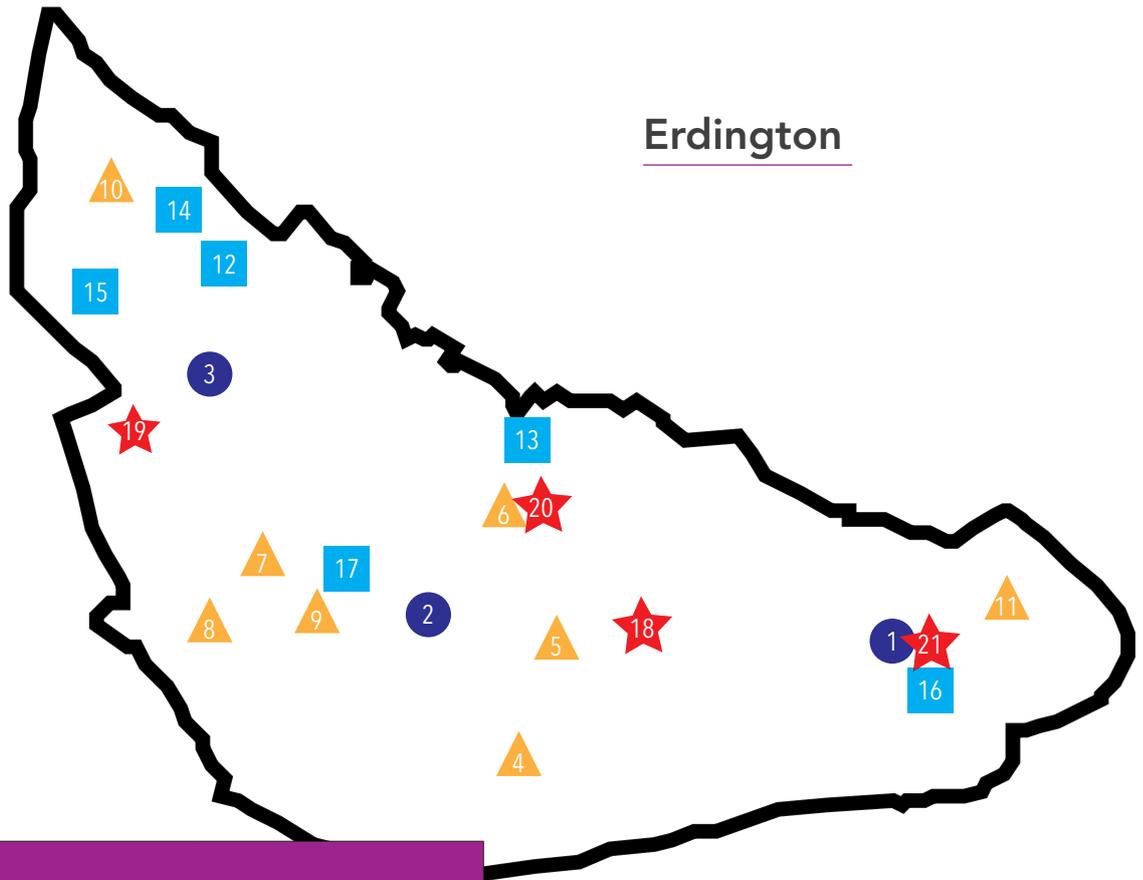
- Baby Check App – contains 19 simple checks which test for different symptoms or signs of illness, the app will help parents to decide whether their baby needs to visit a doctor
- Phone line – a telephone helpline to provide instant advice to those who cannot, or do not need to, travel to a centre for help and advice. This will operate from 9am to 5pm Monday-Friday and will be staffed by a trained Health Visitor
- Facebook page – providing parents with a useful resource of information with links to the website, as well as promoting public health messages
- Website – will provide information on the services available for each district as well as providing information and promoting public health messages

## 8. Proposed delivery locations by district



## 8. Proposed delivery locations by district

### Erdington



- Children's Health and Wellbeing Services
- ▲ Children's Community Health and Wellbeing Services
- Well-baby Clinic
- ★ Proposed to close or reutilise

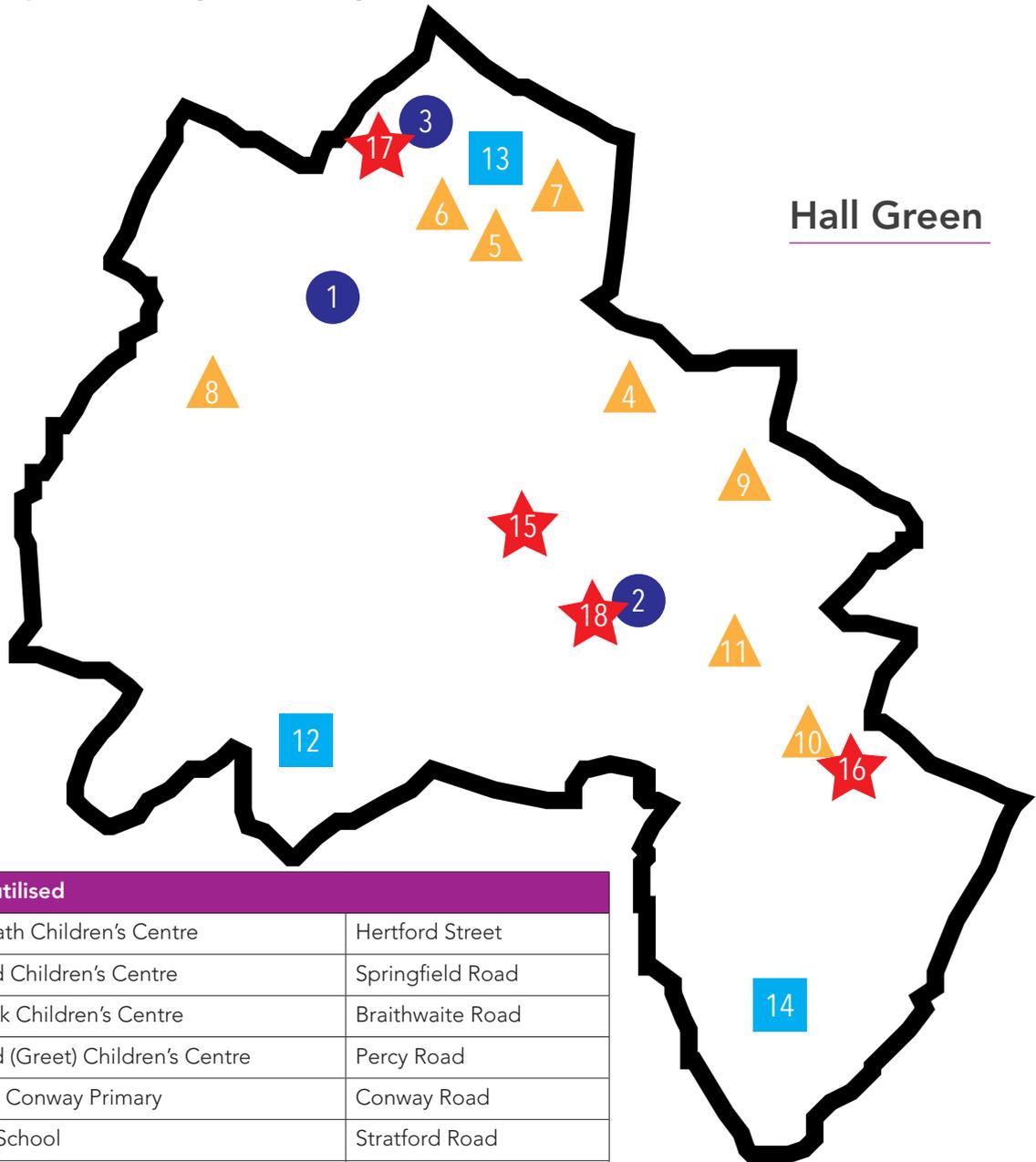
#### Venues to be utilised

1	Castle Vale Children's Centre	Yatesbury Avenue
2	Featherstone Children's Centre	Highcroft Road
3	Storywood Children's Centre	Hastings Road
4	Erdington Hall Children's Centre	Ryland Road
5	Erdington Six Ways Baptist Church	Wood End Road
6	Bethany Pentecostal Church	South Road
7	St Marks Church Hall	Bleak Hill Road
8	George Road Baptist Church	George Road
9	Stockland Green Methodist Church	Slade Road
10	Kingstanding Methodist Church	Kings Road
11	St Cuthbert of Lindisfarne Church	St Cuthbert Place
12	College Road Surgery	College Road
13	Dr M E Bhatti Surgery	Sutton Road
14	Hillcrest Surgery	Twickenham Raod
15	Warren Farm Health Centre	Warren Farm Road
16	Castle Vale Primary Care Centre	Tangmere Drive
17	Stockland Green Primary Care Trust	Reservoir Road

#### Venues proposed to close or reutilise

18	Barney's Children's Centre	Spring Lane
19	Lakeside Children's Centre	Lakes Road
20	Osborne Children's Centre	Osborne Nursery School
21	Pype Hayes Children's Centre	Gunter Road

## 8. Proposed delivery locations by district



### Venues to be utilised

1	Balsall Heath Children's Centre	Hertford Street
2	Springfield Children's Centre	Springfield Road
3	Sparkbrook Children's Centre	Braithwaite Road
4	Springfield (Greet) Children's Centre	Percy Road
5	Little Stars Conway Primary	Conway Road
6	Ladypool School	Stratford Road
7	Gracelands Nursery	Grace Road
8	Park Hill School	Alcester Road
9	St Edmunds Church	Readings Lane
10	Hall Green (Gospel Oak) Children's Centre	Redstone Farm Road
11	Hall Green United Church	Reddings Lane
12	Poplar Road Primary Care Centre	Poplar Road
13	Sparkbrook Community and Health Centre	Grantham Road
14	Baldwins Lane Surgery	Baldwins Lane

### Venues proposed to close or reutilise

15	Anderton Park Childrens Centre	Dennis Road
16	Job Marston Children's Centre	School Road
17	Muath Childrens Centre	Stratford Road
18	Park Road Childrens Centre	Park Road

- Children's Health and Wellbeing Services
- ▲ Children's Community Health and Wellbeing Services
- Well-baby Clinic
- ★ Proposed to close or reutilise

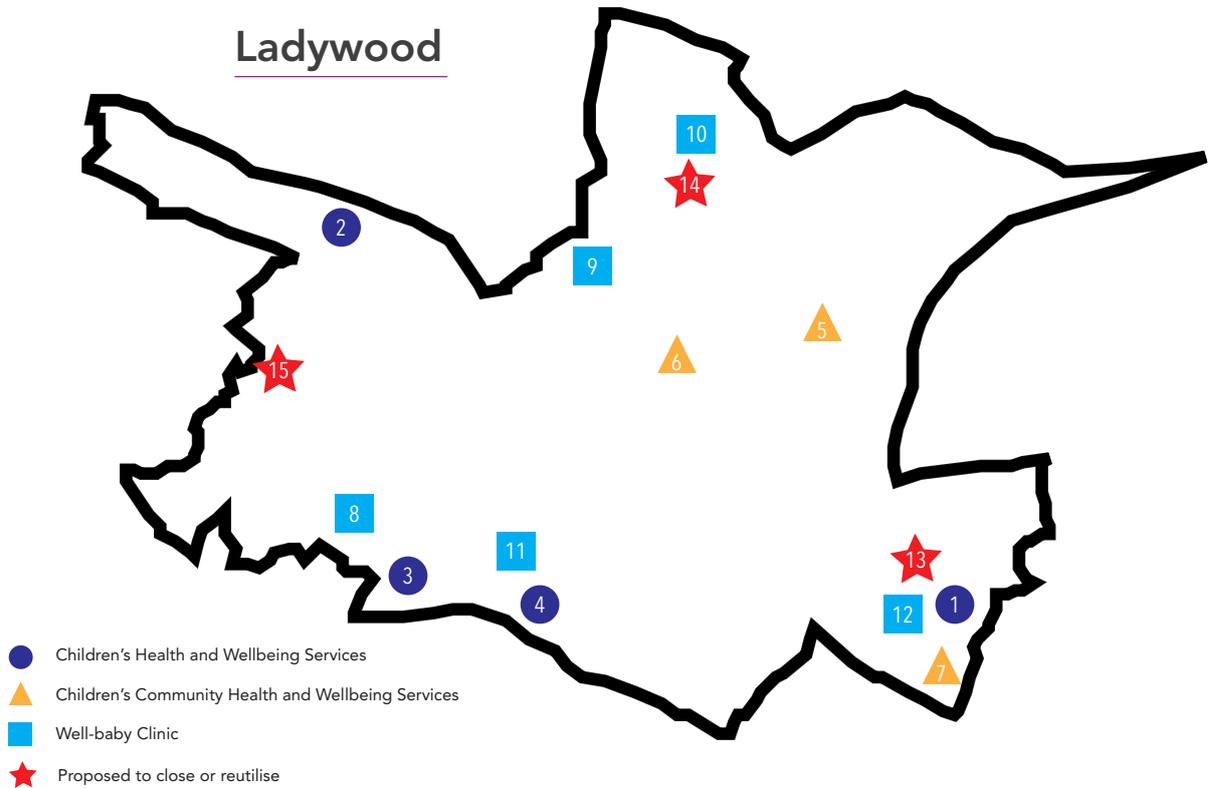
## 8. Proposed delivery locations by district

### Hodge Hill



Venues to be utilised		
1	Kitts Green and Shard End Children's Centre	Ridpool Road
2	Anthony Road Children's Centre	Anthony Road
3	Highfield (Dyson Gardens) Children's Centre	Highfield Road
4	Tame Valley Children's Centre	Chillinghome Road
5	Ward End Children's Centre (Sunshine End)	Ingleton Road
6	Saltley Well Being Centre	Broadway Avenue
7	Community Lodge Children's Centre	Heather Road
8	Khidmat Centre	Heather Road
9	Welcome Change Community Centre	Ownall Road
10	Shard End Library	All Saints Square, Shard End Crescent
11	Starbank School	Starbank Lane
12	Blue Cross Church	Coleshill Road
13	St Wilfred's Community Centre	Shawsdale Road
14	Fernbank Medical Centre	Alum Rock Road
15	Greenfield Medical Practice	Havelock Road
16	Omnia Practice, Yardley Green Medical Centre	Yardley Green Road
17	Washwood Heath Health & Wellbeing Centre	Clodeshall Road
Venues proposed to close or reutilise		
18	Adderley Children's Centre	St Saviours Road
19	Washwood Heath Children's Centre	Sladefield Road

## 8. Proposed delivery locations by district

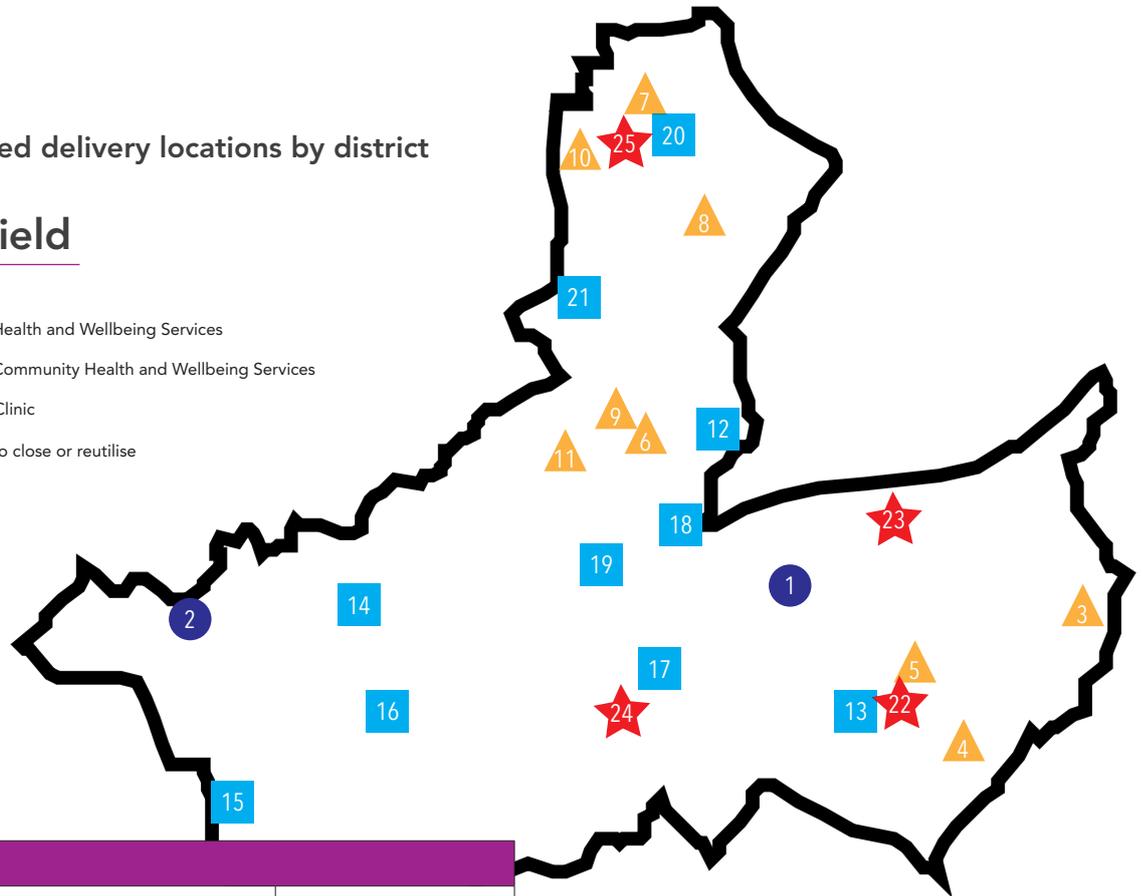


Venues to be utilised		
1	Bertram Children's Centre	Bertram Road
2	Soho Children's Centre	Louise Road
3	Ladywood Children's Centre	Plough and Harrow Road
4	St Thomas Children's Centre	Bell Barn Road
5	Bloomsbury Children's Centre	Bloomsbury Street
6	Brearley Children's Centre	Brearley Street
7	Golden Hillock Children's Centre	Golden Hillock Road
8	Karis Medical Centre	Waterworks Road
9	Newtown Health Centre	Melbourne Avenue
10	Aston Health Centre	Trinity Road
11	Attwood Green Health Centre	Bath Row
12	Small Heath Medical Centre	Great Wood Road
Venues proposed to close or reutilise		
13	Bordesley Village Children's Centre	Emmeline Street
14	Six Ways Children's Centre	Albert Road
15	Summerfield Children's Centre	Cape Street

## 8. Proposed delivery locations by district

### Northfield

- Children's Health and Wellbeing Services
- ▲ Children's Community Health and Wellbeing Services
- Well-baby Clinic
- ★ Proposed to close or reutilise



#### Venues to be utilised

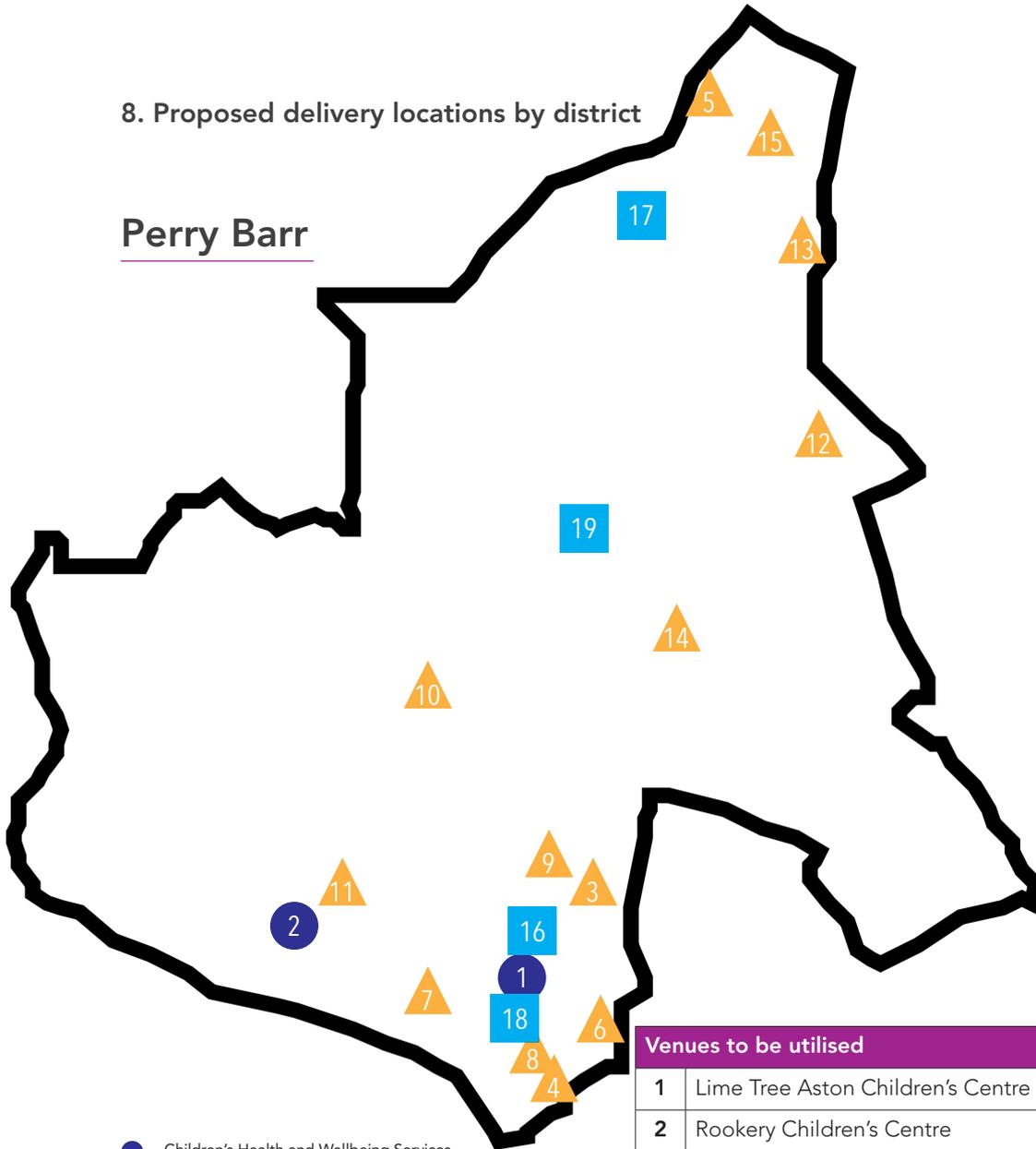
1	Wychall Primary School - Children's Centre	Middle Field Road
2	Frankley Plus Children's Centre	New Street
3	Greaves Hall	Greaves Square
4	Hawksely Community Centre	Edgewood Road
5	Primrose Hill Community Project	Teviot Grove
6	Northfield Baptist Church	Bristol Road South
7	Weoley Castle Library	Beckbury Road
8	Northfield Manor Primary School	Swarthmore Road
9	Holloway Hall	Ley Hill
10	St Gabriel's Church	Marston Road
11	Northfield Health Centre	St Heliers Road
12	Bunbury Road Surgery	Bunbury Road
13	Hawkesley Health Centre	Shannon Road
14	Hollymoor Health Centre	Manor Park Grove
15	Leach Health Medical Centre	Leach Heath Lane
16	Longbridge Methodist Church	Bristol Road South
17	West Heath Primary Care	Rednal Road
18	Woodland Road Surgery	Woodland Road
19	Northfield Health Centre	Quarry Lane
20	Millenium Medical Centre	Weoley Castle Road
21	Shenley Green Surgery	Shenley Green Lane

#### Venues proposed to close or reutilise

22	Kings Norton Children's Centre	Teviot Grove
23	Kings Norton Camp Lane Children's Centre	Westhill Road
24	Merrishaw Children's Centre	Merrishaw Road
25	Weoley Castle Children's Centre	Weoley Castle Road

## 8. Proposed delivery locations by district

### Perry Barr

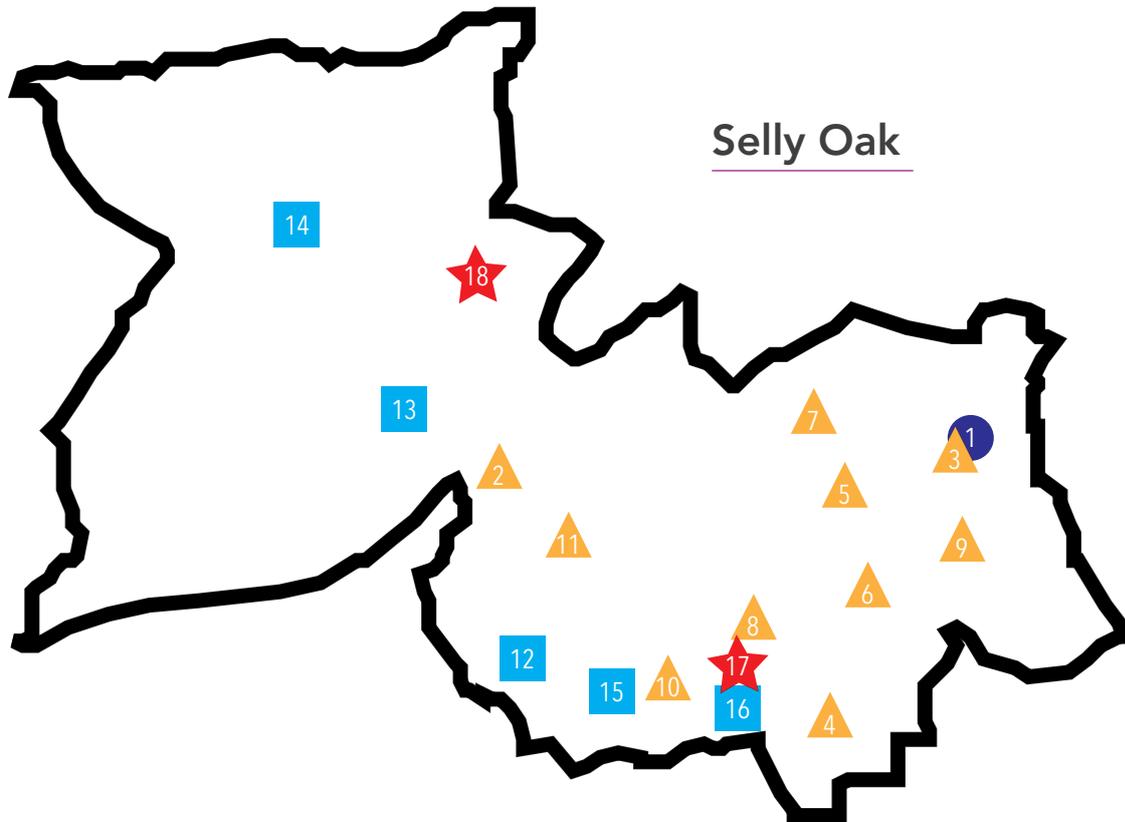


- Children's Health and Wellbeing Services
- ▲ Children's Community Health and Wellbeing Services
- Well-baby Clinic
- ★ Proposed to close or reutilise

#### Venues to be utilised

1	Lime Tree Aston Children's Centre	Heathfield Road
2	Rookery Children's Centre	Rookery Road
3	Birchfield Children's Centre	Haughton Road
4	Cherry Tree Children's Centre	Graham Street
5	Sundridge Children's Centre	Queslett Road
6	Lozells Methodist Church	Gerrard Street
7	Welford Primary School	Welford Road
8	Anglesley Primary School	Anglesley Street
9	Westminster Primary School	Stamford Road
10	Cherry Orchard Primary School	Cherry Orchard Rd
11	Laurel Road Community Sports Centre	Laurel Road
12	The Elim Church	Warren Road
13	The Circle Nursery	Kingstanding Road
14	St John The Evangelist	Church Road
15	St Marks Kingstanding Church	Bandywood Cres
16	Heathfield Family Centre	Heathfield Road
17	The Oaks Medical Centre	Shady Lane
18	Finch Road Primary Care Centre	Finch Road
19	Tower Hill Partnership Medical Practice	Walsall Road

## 8. Proposed delivery locations by district

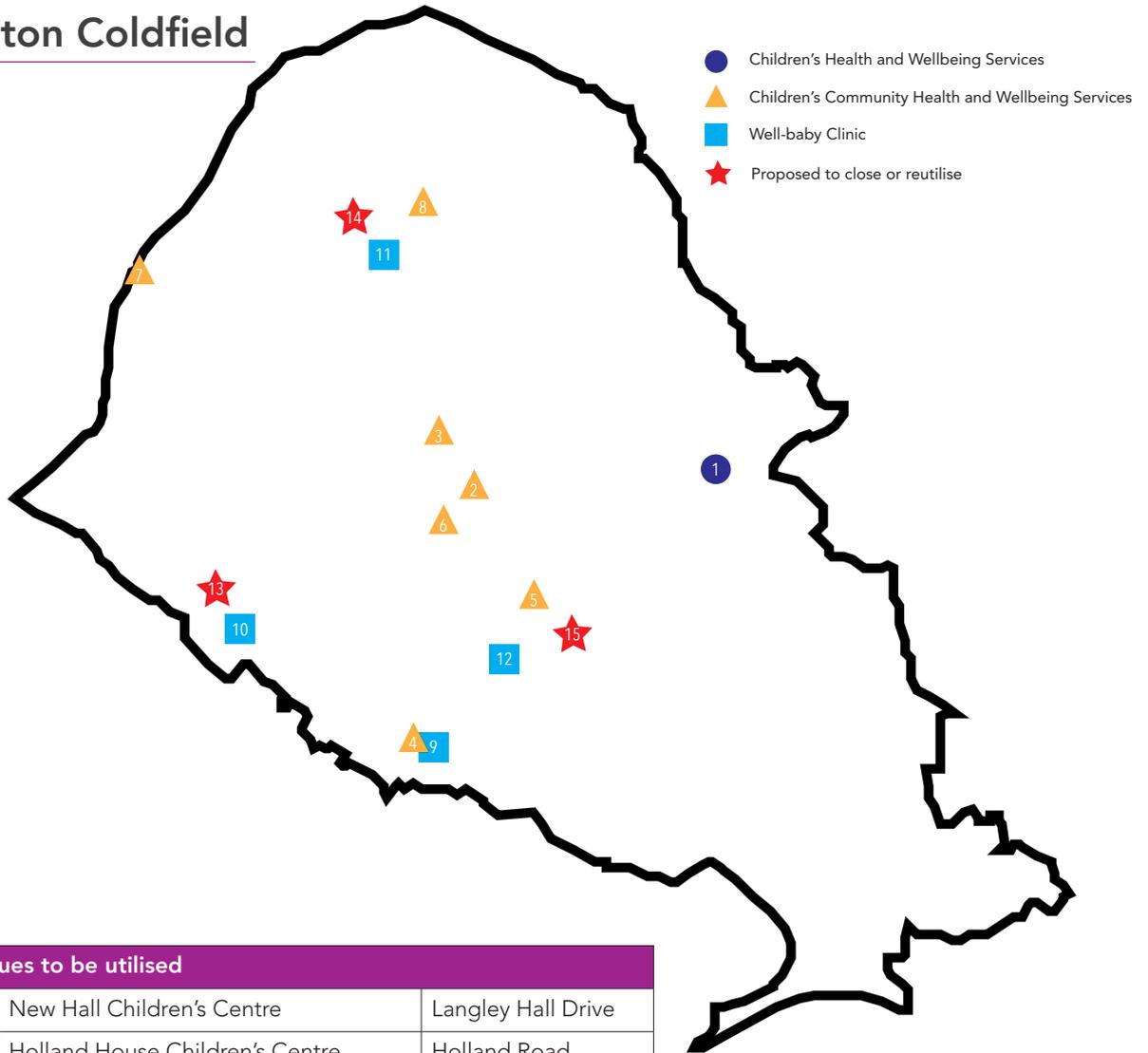


Venues to be utilised		
1	Chinnbrook Children's Centre	Trittiford Rd
2	Allens Croft Children's Centre	Allens Croft Road
3	Billesley School	Trittiford Road
4	Immanuelle Church Hall	Pickenham Road
5	Holy Cross Community Centre	Beauchamp Road
6	Warstock Community Centre	Daisy Farn Road
7	The Ark	Yardley Wood Road
8	Maypole Methodist Church	Sladepool Farm Road
9	Yardley Wood school	School Road
10	Manningford Hall	Manningford Road
11	St Bede's Church	Bryndale Ave
12	Broadmeadow Health Centre	Keynell Covert
13	Charlotte Road Health Centre	Charlotte Road
14	Selly Oak Health Centre	Katie Road
15	Druids Heath Surgery	Pound Road
16	Maypole Health Centre	Sladepool Farm Road
Venues proposed to close or reutilise		
17	Maypole Children's Centre	Grendon Road
18	Reameadow Children's Centre	River Brook Drive

- Children's Health and Wellbeing Services
- ▲ Children's Community Health and Wellbeing Services
- Well-baby Clinic
- ★ Proposed to close or reutilise

## 8. Proposed delivery locations by district

### Sutton Coldfield

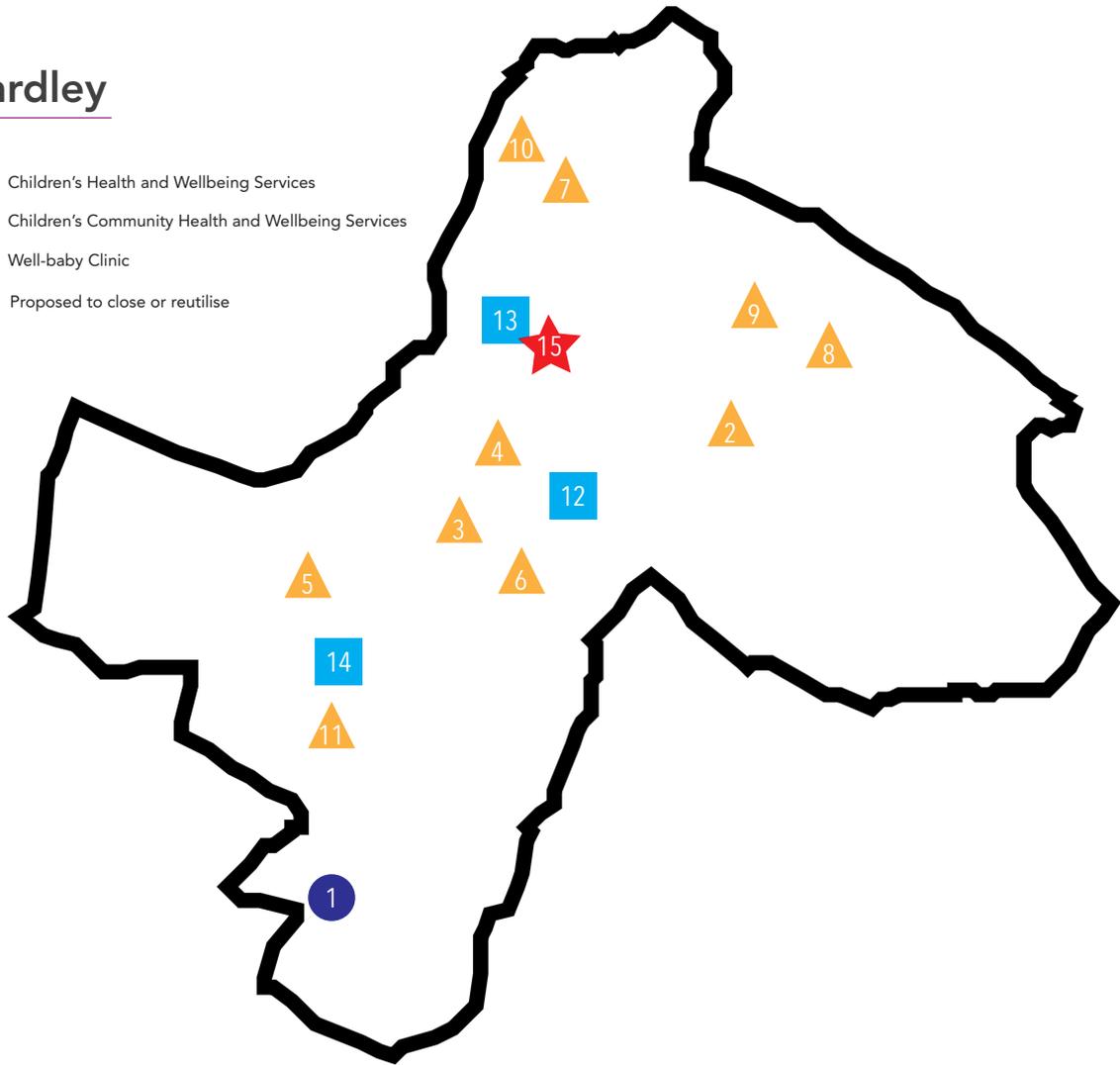


Venues to be utilised		
1	New Hall Children's Centre	Langley Hall Drive
2	Holland House Children's Centre	Holland Road
3	Sutton Coldfield United Reform Church	Brassington Avenue
4	Emmanuel Church	Little Green Lane
5	St Johns Church	Walmley Road
6	South Parade Methodist Church	South Parade
7	Streetley Methodist Church	Thornhill Road
8	Mere Green Community Centre	Mere Green Road
9	Hawthorns Surgery	Birmingham Road
10	Jockey Rd Medical Centre	Jockey Road
11	Ley Hill Surgery	Lichfield Road
12	Walmley Health Centre	Walmley Road
Venues proposed to close or reutilise		
13	Bush Babies Children's Centre	Tudor Close
14	Four Oaks Children's Centre	Kittoe Road
15	The Deanery Children's Centre	Fox Hollies Road

## 8. Proposed delivery locations by district

### Yardley

- Children's Health and Wellbeing Services
- ▲ Children's Community Health and Wellbeing Services
- Well-baby Clinic
- ★ Proposed to close or reutilise



Venues to be utilised		
1	Fox Hollies Children's Centre	Fox Hollies Road
2	Garretts Green Children's Centre	Garretts Green Lane
3	Oaklands Park Children's Centre	Boughton Road
4	Oasis Academy/Hobmoor Primary School	Wash Lane
5	Redhill Primary School	Redhill Road
6	South Yardley Library	Yardley Road
7	Stechford Cascades & leisure centre	Station Road
8	Blakenhale Infants School	Blakenhale Road
9	Meadway Community Centre	Meadway
10	Stechford Baptist Church	Victoria Road
11	Gilberstone Primary School	Clay Lane
12	Harvey Road Health Centre	Harvey Road
13	Richmond Primary Care Centre	Richmond Road
14	Acocks Green Medical Centre	Warwick Road
Venues proposed to close or reutilise		
15	Bordesley Green East Children's Centre	Bordesley Green East

## Public consultation events

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Come along to one of our public consultation events to hear about our proposals and tell us your views:

### Edgbaston

Date: 30 June 2017  
Location: Edgbaston Community Centre  
Time: 10:30am - 12:30pm

### Erdington

Date: 10 July 2017  
Location: Erdington Library  
Time: 10:30am - 12:30pm

### Hodge Hill

Date: 13 July 2017  
Location: The Unity Hub, Ward End  
Time: 10:30am - 12:30pm

### Hall Green

Date: 10 August 2017  
Location: Kings Heath Library  
Time: 10:30am - 12:30pm

### Ladywood

Date: 28 July 2017  
Location: Birmingham Council House  
Time: 5:00pm - 7:30pm

### Northfield

Date: 7 July 2017  
Location: Northfield Library  
Time: 10:30am - 12:30pm

### Perry Barr

Date: 18 July 2017  
Location: Alexander Stadium, Hospitality Suite  
Time: 10:30am - 12:30pm

### Selly Oak

Date: 17 July 2017  
Location: St Francis Youth and Community Centre  
Time: 9:30am - 11:30am

### Sutton Coldfield

Date: 1 August 2017  
Location: Mere Green Community Centre  
Time: 10:30am - 12:30pm

### Yardley

Date: 9 August 2017  
Location: Acocks Green Library  
Time: 10:30am - 12:30pm

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You are welcome to visit any of these sessions regardless of where you live. Places do not have to be booked, but to confirm your attendance please email: [earlyyears@birmingham.gov.uk](mailto:earlyyears@birmingham.gov.uk).

**This consultation runs between 19 June and 17 August 2017.**

To find out more and give us your views, please visit:  
<https://www.birminghambeheard.org.uk/people-1/eyconsultation>

For a printed copy of the questionnaire:

Email: [earlyyears@birmingham.gov.uk](mailto:earlyyears@birmingham.gov.uk)

Phone: 0121 303 4255

## Notes

### How long does this consultation last?

This consultation starts on 19 June 2017 and ends on 17 August 2017.

### How do I take part?

You can complete the questionnaire online or complete a printed questionnaire by the deadline.

- **Completing using a computer/tablet/mobile phone**

You can complete an online questionnaire on the Be Heard website

Visit: <https://www.birminghambeheard.org.uk/people-1/eyconsultation>

- **Completing a printed questionnaire**

You can pick up a printed copy of the questionnaire from any one of Birmingham's Children's Centres or request a copy to be sent to you by emailing

[earlyyears@birmingham.gov.uk](mailto:earlyyears@birmingham.gov.uk)

- **Returning your completed printed questionnaire**

Please complete the questionnaire by 17 August and return it, freepost, to the address below:

**Birmingham City Council**  
**FREEPOST RTKR-ARHJ-AZLA**  
**PO Box 16732**  
**Birmingham**  
**B2 2GF**

Should you have views that you wish to make us aware of but do not wish to complete the full questionnaire you may either complete a section or send your views to us by email or post.

### Any questions about this consultation?

If you have any questions about this consultation please contact us.

Email: [earlyyears@birmingham.gov.uk](mailto:earlyyears@birmingham.gov.uk)



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