

Early Years Health & Wellbeing Consultation

19th June 2017 – 17th August 2017

Easy Read Version







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Introduction

The way that we deliver children's centres, health visiting services and parenting support services in Birmingham is changing.

Have your say on our proposals for a new service model that will bring these services together, for you, in your local area.







All parents want the best for their children.

We want to support parents and families.

We want to provide every child living in Birmingham with an equal chance to have a really good start in life.

We feel this will be achieved if every child has reached a good level of development by the time they start school.

Early Years Services support families from the point that a child is conceived, until they start school.

These services are available to everyone.



We feel these services are a key part in building healthy and happy families.

Birmingham's Early Years Services provide support to around 100,000 parents and 80,000 children.



Why do we need to change Early Years Services?



Currently fewer children in Birmingham are assessed as having a good level of development just before they start school (the foundation stage) than the national average.



We have been working to improve this and we are now better than some other big cities.



We have some examples of services that are well joined up and when this happens more children who use them do well.



This doesn't happen enough and we want to extend this by joining up services across the city, so that every child has the best chance of a good start in life.



Over the last two years we have been rethinking the way we want to deliver support to children and families during their Early Years.



Between November 2015 and February 2016, 3428 people shared their views with us about our plans.



We have listened to the views of parents, professionals and other citizens and have used these to design our new proposed service model.



The new services will be run by Birmingham Community Healthcare NHS Foundation Trust in partnership with Barnardo's, Spurgeons Children's Charity (Spurgeons), St Paul's Community Development Trust and The Springfield Project.

What you told us during the first consultation:



3428 people gave us their views as part of the first consultation, 1428 of these views were from parents of children aged under 5.



81% of those who responded told us that they supported our vision to give every child an equal chance to have a good start in life.



To reflect this, over 70% said that we should make some services available to all and then offer additional help to those children and families who needed it most.



Those who responded said that the following were the most important services for them:

- High quality advice and information
- Help to access services
- A range of services to meet the needs of local children

75% agreed with our proposal to deliver services in the places that children and families use the most.

70% also told us that they felt that parents could, if well supported, help to run services at a local level.

What you told us was important during the first consultation:



Why are we consulting with you now?



We have used the feedback that you gave us as in the first stage of consultation to help us to design the new service model.

We now have a lot more detail about what this will mean for the way that services are delivered locally and we would like to ask for your opinions on these proposals.



When this consultation ends on 17 August 2017 we will consider what you have told us. We will listen to the comments you have made. we will make a recommendation to Cabinet in September 2017. Once the Cabinet decision has been made the outcome will be shared with you.

Our Proposed New Service Model



In our proposed new service model services are delivered from 10 defined Districts across the city.

We know that there are differences between the needs of the children and families that live in different parts of the city.

We are also proposing that the services and locations for each district are tailored to meet the needs of local parents and children.

The following describes the types of services that we are proposing will be available in each District. Services in each District can be found later in this document.

Children's Health and Wellbeing Services will offer parents access to the following:



Health Visitors



Well-baby Clinics



Information, advice and guidance



Breastfeeding Support



Stay and play



Access to training and employment support



Parenting support groups and sessions



Onwards Referrals to other services



Support to access Early Education



The level of services a family receives will vary and be based on their needs.

Children Health & Wellbeing Services will be open from 9am – 5pm Monday to Friday.

Extended opening hours from 5pm-8pm in the evening will be available at least once a week and one weekend a month, either Saturday or Sunday, where local parents need them most.

Children's Community Health and Wellbeing Services will offer parents access to the following:



Health Visitors



Well-baby Clinics



Information, advice and guidance



Breastfeeding Support



Stay and play



Access to training and employment support



Parenting support groups and sessions



Onwards Referrals to other services



These services will be delivered on a sessional basis (i.e. three hour weekly sessions) in a number of other locations within the local community.

Local parents will help to identify the best locations for these sessions which could include places like churches, mosques, community centres or health centres.

The sessions will be well advertised & held at regular weekly times.

Easy and instant access to advice and information

Baby Check App – contains 19 simple checks which test for different symptoms or signs of illness, the app will help parents to decide whether their baby needs to visit a doctor Phone line – a telephone helpline for instant advice to those who cannot, or do not need to, travel to a centre for help and advice. This will operate from 9am to 5pm Monday-Friday and will be staffed by a trained Health Visitor

Facebook page – providing parents with a useful resource of information with links to the website, as well as promoting public health messages **Website** – will provide information on the services available for each district as well as providing information and promoting public health messages

Well-baby Clinics will be run by Health Visitors at a number of GP practices and health centres across the city.

These clinics will provide parents with access support on a number of issues; for example the health and development of babies, and children.

Proposed Delivery Locations by District:

Edgbaston	7		
		 3. 19 ▲ 20 	
21			
18	Ven	ues to be utilised	
	1	Doddington Children's Centre	Doddington Grove
	2	Keystone Children's Centre	Purbeck Croft
	3	St Johns Church	Harborne High Street
	4	Christchurch	Hagley Road West
	5	St Germains Stay and Play	Portland Road
15	6	Harborne Baptist Church	Harborne Park Road
	7	St Faith and St Laurence Church	Balen Road
	8	Moorpool Hall	The Circle
Children's Health and Wellbeing Services	9	Harborne Library	Harbourne High street
Children's Community Health and Wellbeing Services	10	St Augustine's House	Lyttelton Rd
Well-baby Clinic	11	St Boniface Church	Quinton Road West
Proposed to close or reutilise	12	Worlds End Primary School	Worlds End Lane
	13	Milebrook Hall	Field Lane
	14	Birmingham Women's Hospital	Mindelsohn Way
	15	Ley Hill Health Centre	Holloway
	16	Selcroft Clinic Baby Weighing Clinic	Selcroft Avenue
	17	Quinton Medical Practice	Quinton Lane
	18	Bartley Green Medical Centre	Romsley Road
	19	Harborne Medical Centre	York Street
	20	The Barberry Clinic	Vincent Drive
	21	Woodgate Valley PCC	Stevens Ave
	Ven	ues proposed to close or reutilise	Quinton Road
			Quinton Road Bellevue

				Erdington
	ues to be utilised			Children's Health and Wellbeing Services
1	Castle Vale Children's Centre	Yatesbury Avenue	. 7	
	Featherstone Children's Centre	20 History & Daved		Children's Community Health and Wellbeing Services
2		29 Highcroft Road		Children's Community Health and Wellbeing Services Well-baby Clinic
3	Storywood Children's Centre	Hastings Road	- -	
3 4	Storywood Children's Centre Erdington Hall Children's Centre	Hastings Road Ryland Road	· • •	Well-baby Clinic
3 4 5	Storywood Children's Centre Erdington Hall Children's Centre Erdington Six Ways Baptist Church	Hastings Road Ryland Road Wood End Road	· •	Well-baby Clinic
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Venues proposed to close or reutilise Barney's Children's Centre

Lakeside Children's Centre

Osborne Children's Centre

Pype Hayes Children's Centre

Spring Lane

Lakes Road

Gunter Road

Osborne Nursery School

			Hall Green
			7 7
Ven 1	ues to be utilised Balsall Heath Children's Centre	Hertford Street	7
		Hertford Street Springfield Road	
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Ven	Venues to be utilised				
1	Kitts Green and Shard End Children's Centre	Ridpool Road			
2	Anthony Road Children's Centre	80 Anthony Road			
3	Highfield (Dyson Gardens) Children's Centre	Highfield Road			
4	Tame Valley Children's Centre	Chillinghome Road			
5	Ward End Children's Centre (Sunshine End)	Ingleton Road			
6	Saltley Well Being Centre	Broadway Avenue			
7	Community Lodge Children's Centre	Heather Road			
8	Khidmat Centre	Heather Road			
9	Welcome Change Community Centre	Ownall Road			
10	Shard End Library	All Saints Square, Shard End Cresent			
11	Starbank school	Starbank Lane			
12	Blue Cross Church	Coleshill Road			
13	St Wilfred's Community Centre	Shawsdale Road			
14	Fernbank Medical Centre	Alum Rock Road			
15	Greenfield Medical Practice	Havelock Road			
16	Omnia Practice, Yardley Green Medical Centre	Yardley Green Road			
17	Washwood Heath Health & Wellbeing Centre	Clodeshall Road			
Ven	ues proposed to close or reutilise				
18	Adderley Children's Centre	St Saviours Road			
19	Washwood Heath Children's Centre	Sladefield Road			



Ven	Venues to be utilised				
1	Bertram Children's Centre	Betram Road			
2	Soho Children's Centre	Louise Road			
3	Ladywood Children's Centre	Plough and Harrow Road			
4	St Thomas Children's Centre	Bell Barn Road			
5	Bloomsbury Children's Centre	Bloomsbury Street			
6	Brearley Children's Centre	Brearley Street			
7	Golden Hillock Children's Centre	Golden Hillock Road			
8	Karis Medical Centre	Waterworks Road			
9	Newtown Health Centre	Melbourne Avenue			
10	Aston Health Centre	Trinity Road			
11	Attwood Green Health Centre	Bath Row			
12	Small Heath Medical Centre	Great Wood Road			
Ven	Venues proposed to close or reutilise				
13	Bordesley Village Children's Centre	Emmeline Street			
14	Six Ways Children's Centre	Albert Road			
15	Summerfield Children's Centre	Cape Street			



- Children's Health and Wellbeing Services
- A Children's Community Health and Wellbeing Services

12

19

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13 22

- Well-baby Clinic
- Proposed to close or reutilise

Ven	ues to be utilised	
1	Wychall Primary School - Children's Centre	Middle Field Road
2	Frankley Plus Children's Centre	New Street
3	Greaves Hall	Greaves Square
4	Hawksely Community Centre	Edgewood Road
5	Primrose Hill Community Project	Teviot Grove
6	Northfield Baptist Church	Bristol Road South
7	Weoley Castle Library	Beckbury Road
8	Northfield Manor Primary School	Swarthmore Road
9	Holloway Hall	Ley Hill
10	St Gabriel's Church	Marston Road
11	Northfield Health Centre	St Heliers Road
12	Bunbury Road Surgery	Bunbary Road
13	Hawkesley Health Centre	Shannon Road
14	Hollymoor Health Centre	Manor Park Grove
15	Leach Health Medical Centre	Leach Heath Lane
16	Longbridge Methodist Church	Bristol Road South
17	West Heath Primary Care	Rednal Road
18	Woodland Road Surgery	Woodland Road
19	Northfield HC	Quarry Lane
20	Millenium MC	Weoley Castle Road
21	Shenley Green Surgery	Shenley Green Lane
Ven	ues proposed to close or reutilise	
22	Kings Norton Children's Centre	Teviot Grove
23	Kings Norton Camp Lane Children's Centre	Westhill Road
24	Merrishaw Children's Centre	Merrishaw Road
25	Weoley Castle Children's Centre	Weoley Castle Road

- Children's Health and Wellbeing Services
- Children's Community Health and Wellbeing Services

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18

Well-baby Clinic

Perry Barr

Proposed to close or reutilise

Ven	Venues to be utilised				
1	Lime Tree Aston Children's Centre	Heathfield Road			
2	Rookery Children's Centre	Rookery Road			
3	Birchfield Children's Centre	Haughton Road			
4	Cherry Tree Children's Centre	Graham Street			
5	Sundridge Children's Centre	Queslett Road			
6	Lozells Methodist Church	Gerrard Street			
7	Welford Primary School	Welford Road			
8	Anglesley Primary School	Anglesley Street			
9	Westminster Primary School	Stamford Road			
10	Cherry Orchard Primary School	Cherry Orchard Rd			
11	Laurel Road Community Sports Centre	Laurel Road			
12	The Elim Church	Warren Road			
13	The Circle Nursery	Kingstanding Road			
14	St John The Evangelist	Church Road			
15	St Marks Kingstanding Church	Bandywood Cres			
16	Heathfield Family Centre	Heathfield Road			
17	The Oaks Medical Centre	Shady Lane			
18	Finch Road Primary Care Centre	Finch Road			
19	Tower Hill Partnership Medical Practice	Walsall Road			

Venues to be utilised Chinnbrook Children's Centre Trittiford Rd 1 2 Allens Croft Children's Centre Allens Croft Road **Billesley School** Trittiford Road 3 4 Immanuelle Church Hall Pickenham Road Holy Cross Community Centre Beauchamp Road 5 6 Warstock Community Centre Daisy Farn Road 7 Yardley Wood Road The Ark Maypole Methodist Church Sladepool Farm Road 8 Yardley Wood school School Road 9 Manningford Hall Manningford Road 10 St Bede's Church 11 Bryndale Ave 12 Broadmeadow Health Centre Keynell Covert Charlotte Road Health Centre Charlotte Road 13 14 Selly Oak Health Centre Katie Road 15 Druids Heath Surgery Pound Road 16 Maypole Health Centre Sladepool Farm Road Venues proposed to close or reutilise 17 Maypole Children's Centre Grendon Road Reameadow Children's Centre 18 River Brook Drive

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- Children's Health and Wellbeing Services
- Children's Community Health and Wellbeing Services
- Well-baby Clinic

Selly Oak

Proposed to close or reutilise

Sut	ton Coldfield	\sim	
			 Children's Health and Wellbeing Services Children's Community Health and Wellbeing Services Well-baby Clinic Proposed to close or reutilise 1
Ven	ues to be utilised		
Ven 1	<mark>ues to be utilised</mark> New Hall Children's Centre	Langley Hall Drive	
		Langley Hall Drive Holland Road	J sh
1	New Hall Children's Centre		J sh
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Ven	Venues to be utilised				
1	Fox Hollies Children's Centre	Fox Hollies Road			
2	Garretts Green Children's Centre	Garretts Green Lane			
3	Oaklands Park Children's Centre	Boughton Road			
4	Oasis Academy/Hobmoor Primary School	Wash Lane			
5	Redhill Primary School	Redhill Road			
6	South Yardley Library	Yardley Road			
7	Stechford Cascades & leisure centre	Station Road			
8	Blakenhale Infants School	Blackenhale Road			
9	Meadway Community Centre	Meadway			
10	Stechford Baptist Church	Victoria Road			
11	Gilberstone Primary School	Clay Lane			
12	Harvey Road Health Centre	Harvey Road			
13	Richmond Primary Care Centre	Richmond Road			
14	Acocks Green Medical Centre	Warwick Road			
Ven	ues proposed to close or reutilise				
15	Bordesley Green East Children's Centre	Bordesley Green East			

About your current service use:

The questions within this section are for us to find out more about you and your current use of services within Birmingham



1. Which of the descriptions below best describes you:

A member of the general public.

Parent/Guardian of a child aged 0-5

Children's Centre Staff

Friend / Relative of a user

Local Ward Councillor or MP

Staff Member/School Governor at Birmingham School

Representative of a partner organisation Please specify: _____

Prefer not to say

Other:

Please specify:_



5. If you are a parent, or guardian, of a child aged 0-5 years old have you used Early Years Services?



6. If yes, please tell us about the services you and your family have used in the last 12 months. (tick all that apply)

Activity Groups	
Well-baby Clinics	
Stay & Play Sessions	
Parenting Support	
Advice & Guidance	
GP Practice	
Other Please specify:	

7. Of all the services and activities offered, which are the most important to you and your family?

Activity Groups	
Well-baby Clinics	
Stay & Play Sessions	
Parenting Support	
Advice & Guidance	
GP Practice	
Other Please specify:	



	8. How do you and you family usually travel services? (tick one c	to
	I don't the services normally come to my home	
Ŕ	On foot	
	Bus	
	Train	
	Car	
TAXI	Тахі	
?	Other please specify:	

9. Which Children's Centres have you used in the last 12 months?

And which did you prefer?

Key: 'V' is for 'Visited'. 'P' is 'Preferred'.

Children's Centres	V	Р	Children's Centres	۷	F
Adderley Children's Centre			Kings Norton Camp Lane Children's Centre		T
Allens Croft Children's Centre			Kings Norton Children's Centre		T
Anderton Park Children's Centre			Kitts Green and Shard End Children's Centre		T
Anthony Road Children's Centre			Ladywood Children's Centre		t
Balsall Heath Children's Centre			Lakeside Children's Centre		T
Barney's Children's Centre			Lillian de Lissa and Belgravia Children's Centre		T
Bertram Children's Centre			Lime Tree Children's Centre		T
Birchfield Children's Centre			Maypole Children's Centre		t
Bloomsbury Children's Centre			Merrishaw Children's Centre		T
Bordesley Green East Children's Centre			Muath Children's Centre		T
Bordesley Village Children's Centre			New Hall Primary and Children's Centre		T
Brearley Children's Centre			Oaklands Park Children's Centre		T
Bush Babies Nursery and Children's Centre			Osborne Nursery and Children's Centre		t
Castle Vale Children's Centre			Park Road Children's Centre		t
Cherry Tree Children's Centre			Pype Hayes Children's Centre		t
Chinnbrook Family & Community Project Children's Centre			Reameadow Children's Centre		T
Community Lodge Children's Centre (St Benedicts)			Rookery Children's Centre		t
Doddington Green Children's Centre			Shenley Fields Children's Centre		t
Erdington Hall Children's Centre			Six Ways Children's Centre		t
Featherstone Children's Centre			Soho Children's Centre		T
Four Dwellings Children's Centre			Sparkbrook Children's Centre		T
Four Oaks Children's Centre			Springfield Children's Centre		t
Fox Hollies Children's Centre			St Thomas Children's Centre		t
Frankley Plus Children's Centre			Story Wood School and Children's Centre		t
Garretts Green Children's Centre			Summerfield Children's Centre		T
Golden Hillock Children's Centre			Sundridge Children's Centre		t
Greet Children's Centre			Tame Valley Children's Centre		t
Hall Green Children's Centre (Gospel Oak)			The Deanery CE Primary School and Children's Centre		t
Highfield Children's Centre (Dyson Gardens)			Ward End Children's Centre (Sunshine End)		T
Holland House Children's Centre	1		Washwood Heath Children's Centre		t
Job Marston Children's Centre			Weoley Castle Children's Centre		t
Keystone Children's Centre	\vdash		Wychall Primary School Children's Centre		t







12. Of the range of services detailed in pages 6,7,8 and 9, please tick the services that you feel you would access?

Health Visitors

Well-baby Clinics

Information, advice and guidance

Breastfeeding Support

Stay and play

Access to training and employment support

Parenting support groups and sessions

Targeted support for families that need it

Support to access Early Education Entitlement and Childcare







16. There will be additional methods of providing you with easy access, advice and information in the future, would you use the following?





17. Which of the District proposals would you like to comment on?

Edgbaston	
Erdington	
Hall Green	
Hodge Hill	
Ladywood	
Northfield	
Perry Barr	
Selly Oak	
Sutton Coldfield	
Yardley	
AII	



19. To what extent do you agree, or disagree, that the proposed delivery locations will enable you to access the services you require in your district?

•••	Strongly agree	
	Somewhat agree	
•••	Neither agree nor disagree	
	Somewhat disagree	
•••	Strongly disagree	
8	Don't know	
20. If you disagree, please give your reasons:		

Too far for me to travel

Not Accessible Via Public Transport

Other – Please specify:



21. Are there any additional venues that you think we could use for Children's Community Health and Wellbeing Services in addition to those proposed?



22. Do you have any other comments or suggestions you would like to make?

Thank you for completing these questions.

About You

We would like you to tell us some things about you. You do not have to tell us if you do not want to.

But if you do, it will help us to plan our services,

Data Protection Act 1998

The personal information on this form will be kept safe and is protected by law. You can read more information about data protection on our website: http://www.birmingham.gov.uk/privacy

🕜 23. How	old are you?	24. I am:	2
Under 11 16-19 20-24 25-29 30-34	5	Male Female	
35-39 40-44		Prefer not to	say
45-49 50-54 55-59 60-64 65-69 70-74		25. Do you l physical, me illnesses tha expected to than 12 mo	ental heath or at are last longer
75-79 80-84		Yes	
L 85+		No	
		Prefer not to	o say



The answers to these questions are used to check that we are getting views from different groups of people.

26. What is your sexual orientation?	
 Heterosexual or Straight Gay or Lesbian Bisexual Prefer not to say Other (Please specify) 	
27. What is your religion or belief?	
No religion	
Christian (including Church of England, Catholic, Protestant and all other Christian denominations)	
Buddhist	
Hindu	
Jewish	
Muslim	
Sikh	
Any other religion (please specify below)	
Prefer not to say	



28. What is your ethnic group?

Asian or Asian British:	
Indian	
Pakistani	
Bangladeshi	
Chinese	
Any other Asian background	
Black or Black British	
African	
Caribbean	
Any other black background	
Dual Heritage	
White and Black Caribbean	
White and Black African	
White and Asian	
Any other Dual heritage background	



28. What is your ethnic group?

White:

English / Welsh / Scottish / Northern Irish / British

Irish

Gypsy or Irish Traveller

Any other White background

Other Ethnic Group

Arab

Any other ethnic group (please specify below)

Prefer not to say

Thank you for completing this questionnaire.



Public Meetings

Come along to one of our public consultation events to hear about our proposals and tell us your views:

Edgbaston

Date: 30 June 2017 Location: Edgbaston Community Centre Time: 10:30am - 12:30pm

Erdington Date: 10 July 2017 Location: Erdington Library Time: 10:30am - 12:30pm

Hodge Hill Date: 13 July 2017 Location: The Unity Hub, Ward End Time: 10:30am - 12:30pm

Hall Green Date: 10 August 2017 Location: Kings Heath Library Time: 10:30am - 12:30pm

Ladywood

Date: 28 July 2017 Location: Birmingham Council House Time: 5:00pm - 7:30pm

Northfield Date: 7 July 2017 Location: Northfield Library Time: 10:30am - 12:30pm

Perry Barr Date: 18 July 2017 Location: Alexander Stadium, Hospitality Suite Time: 10:30am - 12:30pm Selly Oak Date: 17 July 2017 Location: St Francis Youth and Community Centre Time: 9:30am - 11:30am

Sutton Coldfield Date: 1 August 2017 Location: Mere Green Community Centre Time: 10:30am - 12:30pm

Yardley Date: 9 August 2017 Location: Acocks Green Library Time: 10:30am - 12:30pm

You are welcome to visit any of these sessions regardless of where you live.

Places do not have to be booked, but to confirm your attendance please email: earlyyears@birmingham.gov.uk

This consultation runs between 19 June and 17 August 2017.

To find out more and give us your views, please visit:

www.birminghambeheard.org.uk/people-1/eyconsultation

For a printed copy of the questionnaire:

🗛 Email: earlyyears@birmingham.gov.uk

][®]Phone: 0121 303 4255



Information

This consultation starts on 19 June 2017 and ends on 17 August 2017.

You can complete the questionnaire online or complete a printed questionnaire by the deadline.



 $^{\infty}$ Complete using a computer/tablet/mobile phone



You can complete an online questionnaire on the Be Heard website

Visit: https://www.birminghambeheard.org.uk/people-1/eyconsultation



Completing a printed questionnaire.

You can pick up a printed copy of the questionnaire from any one of Birmingham's Children's Centres or request a copy to be sent to you by emailing



earlyyears@birmingham.gov.uk

Return by Freepost to the address below:



Birmingham City Council FREEPOST RTKR-ARHJ-AZLA PO Box 16732 Birmingham B2 2GF

Should you have views that you wish to make us aware of but do not wish to complete the full questionnaire you may either complete a section or send your views to us by email or post.

Any questions about this consultation?

If you have any questions about this consultation please contact us by email:

earlyyears@birmingham.gov.uk