

Vulnerable Adults Housing & Well-Being Support

Easy Read Version Consultation Questionnaire



We want to know what is really important to Vulnerable Adults.

We want to know what support is needed to make their life easier.

We want to know what support is needed to make your life easier.

We want to help everyone feel better supported.



Please help us by answering the questions in this booklet.

A family member, Carer or Supporter can help you to fill in this form.

Harder to read words are explained at the bottom of each page.

You can ask for help completing this document if you need it.



Question 1

The Vision



Improved health and wellbeing, building resilient and independent communities and access to suitable and sustainable housing options for the most vulnerable.



If you don't understand the words above, see the bottom of this page.

Do you agree with our vision?

☐

Yes

☐

No

If you don't agree with the vision, what do you think we should put in?



Vision is our plan for the future.

Resilient means how much a person can manage.

Independent means doing or thinking for yourself.

Sustainable means to stay at the same level.

Vulnerable means someone who needs extra support.



We need your help to choose what activities and support services are important.



We would like to learn what is important to you.



We want to know what you think.



Question 2

Doing Better with Money



What is most important to Vulnerable Adults?

For this question please tick the top two (2) answers most important to you.

- ☐ Maximising money you get. Including getting benefits
- ☐ Lowering overall Debt
- ☐ Finding and keeping a paid job

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Maximising means to make something bigger.

Debt is any money that you owe.



Question 3

Enjoying Life & Achieving



What is most important to Vulnerable Adults?

For this question please tick the top two (2) answers most important to you.

- ☐ Taking part in leisure/cultural/faith/activities
- ☐ Contact with other services
- ☐ Keep in touch with friends and family



Achieve means to get to a goal you want.



Question 4

Being Healthy & Staying Safe



What is most important to Vulnerable Adults?

For this question please tick the top two (2) answers most important to you.

- ☐ Managing physical health
- ☐ Managing mental health
- ☐ Staying in your own home and avoiding eviction
- ☐ Find and getting settled accommodation



Managing means to have control.

Eviction is when you are made to leave a home.

Settled means a safe and secure place to live.



We want to show you our plans for services.



Our plan has lots of detail.



We have put each part of the plan below.



We have questions for you to answer about our plan.



Please tick if you agree with our plan.



Question 5

Universal Prevention



**An online advice service based on the
Birmingham grid for learning.**

All vulnerable adults will be able to use this service.

It will allow professionals and carers
to get advice and information.

Do you agree with how this service will be provided?

☐

Yes

☐

No

**If you disagree with in any way, what do you think we
should include?**

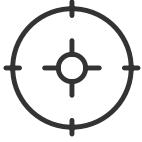
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Universal means it will affect everyone.

Prevention means to stop something happening.

Birmingham grid is a place we keep information about support
and services in one place.

Professional means someone who's qualified.



Question 6

Targeted Prevention



Services will be targeted at a particular need.

Services will be delivered by Specialist HUBS.

The service will be available for vulnerable adults.

Vulnerable adults must have an identified need.

Services will include a lead worker.

Do you agree with how this service will be provided?

☐

Yes

☐

No

If you disagree with this, what do you think we should put in?

?

Targeted means to focus on something.

Prevention means to stop something happening.

Specialist HUBS will focus on groups. Like Young People.

Specialist means having lots of knowledge.



Question 7

Crisis Prevention and Relief



To help people as soon as possible if they become homeless.

We want to help people who are homeless by finding them a place to live.

This would include refuges, emergency bed spaces and a multi-agency approach.

We want to give support to people who were homeless.

Support would only be for a short time.

Some of our emergency bed spaces would be "out of hours".

Do you agree with our vision?

☐

Yes

☐

No

If you disagree with this, what do you think we should put in?

?

Crisis is a time of danger or difficulty.

Prevention means to stop something happening.

Refuge is a safe place or shelter.

Multi-agency is when many people work together.



Question 8

Transition Services

To support people to recover from their experience and not become homeless again.

To focus on improving the wellbeing of adults and children in the household.

Their support is likely to be long-term.

We will give specialist support for vulnerable adults with:

Complex needs
Health and wellbeing centres for young people
Transition centres.

Complex needs support will take a light touch 'Housing First' approach.

Lots of support will be given at the beginning.

Our aim is for people to move on at the end.

The support will include:

Floating support
Supported accommodation



If you don't understand the words above, see next page.



Do you agree with how this service will be provided?

☐

Yes

☐

No

If you disagree with this, what do you think we should put in?

?

Transition means to change from one thing, to another.

Recover means to get better.

Specialist means having lots of knowledge.

Light touch means to do something in a friendly way.

Complex needs is when someone has health and or social issues.

Housing First means to get someone in a home quickly.

Floating Support means help to live in the community.

Supported Accommodation means housing that comes with help or care. This is for people with extra needs.



Question 9

We would like to hear your views

Please write anything else you would like to tell us below:

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

Get in Touch

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