

Flexibility of service times for funeral services:Full Report

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Overview

This report was created on Wednesday 18 December 2013 at 16:30.

From **14/10/2013** to **30/11/2013**, Birmingham City Council ran a consultation entitled '*Flexibility of service times for funeral services*'. This report covers the online element of the consultation process, which was run from <http://www.birminghambeheard.org.uk/local-services/flexibility-of-service-times-for-funeral-services>

Introduction

Question 1: What is your name?

There are **17** responses to this part of the question.

Question 2: What is your email address?

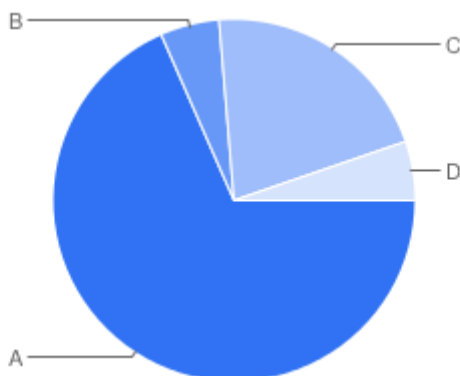
There are **13** responses to this part of the question.

Question 3: What is your organisation?

There are **9** responses to this part of the question.

Question 4: Do the current service times at crematoria meet your needs?

Table of "Ques 4"



Key	Option	Total	Percent of All
A	Yes	13	68.42%
B	No	1	5.263%

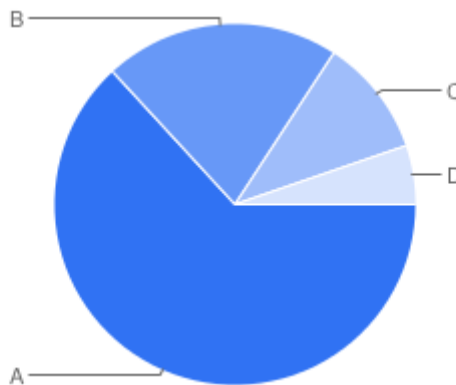
Key	Option	Total	Percent of All
C	Don't know	4	21.05%
D	Not Answered	1	5.263%

Question 5: If you answered ' No' to question 4 please state your reasons.

There are 2 responses to this part of the question.

Question 6: Do the current service times at cemeteries meet your needs?

Table of "Q6"



Key	Option	Total	Percent of All
A	Yes	12	63.16%
B	No	4	21.05%
C	Don't know	2	10.53%
D	Not Answered	1	5.263%

Question 7: If you answered ' No' to question 6 please state your reasons.

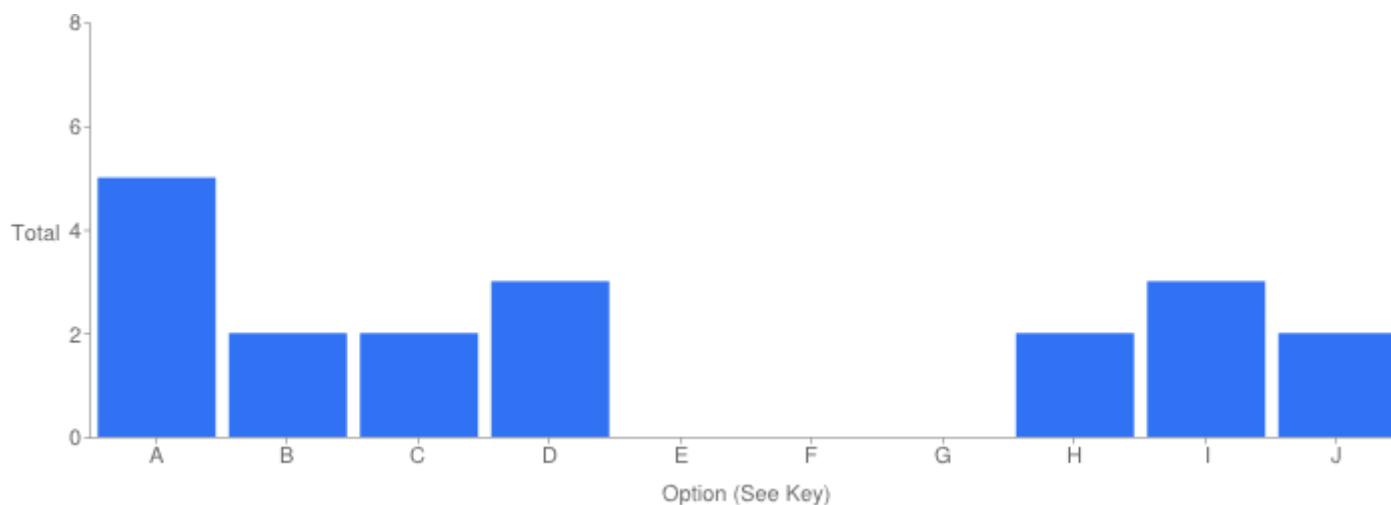
There are 5 responses to this part of the question.

Question 8: What is the latest service time you would require for a burial service to be offered?

There are 16 responses to this part of the question.

Question 9: At which cemetery would you require this service to be offered?

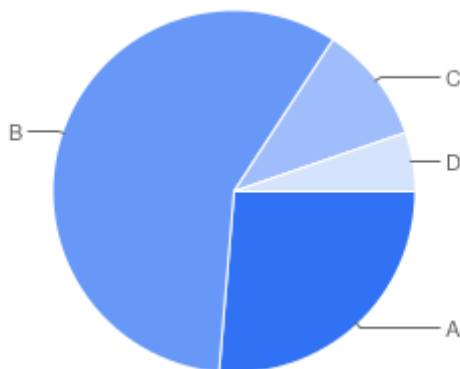
Table of "Q9"



Key	Option	Total	Percent of All
A	Handsworth	5	26.32%
B	Sutton Newhall	2	10.53%
C	Sutton Coldfield	2	10.53%
D	Witton	3	15.79%
E	Kings Norton	0	0%
F	Brandwood End	0	0%
G	Lodge Hill	0	0%
H	Yardley	2	10.53%
I	Quinton	3	15.79%
J	Not Answered	2	10.53%

Question 10: If the last service time was extended until 7pm, would you be willing to pay a premium fee for this provision?

Table of "Ques 10"



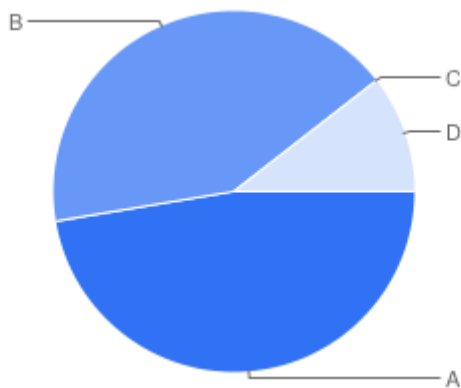
Key	Option	Total	Percent of All
A	Yes	5	26.32%
B	No	11	57.89%
C	Don't know	2	10.53%
D	Not Answered	1	5.263%

Question 11: Do you wish to make any further comments in relation to this consultation?

There are 6 responses to this part of the question.

Question 12: Our aim is to ensure that the services we provide meet your needs. To help us check that this happens we would like you to tell us the following. This information will be treated confidentially and will not be passed to any other organisation. Are you?

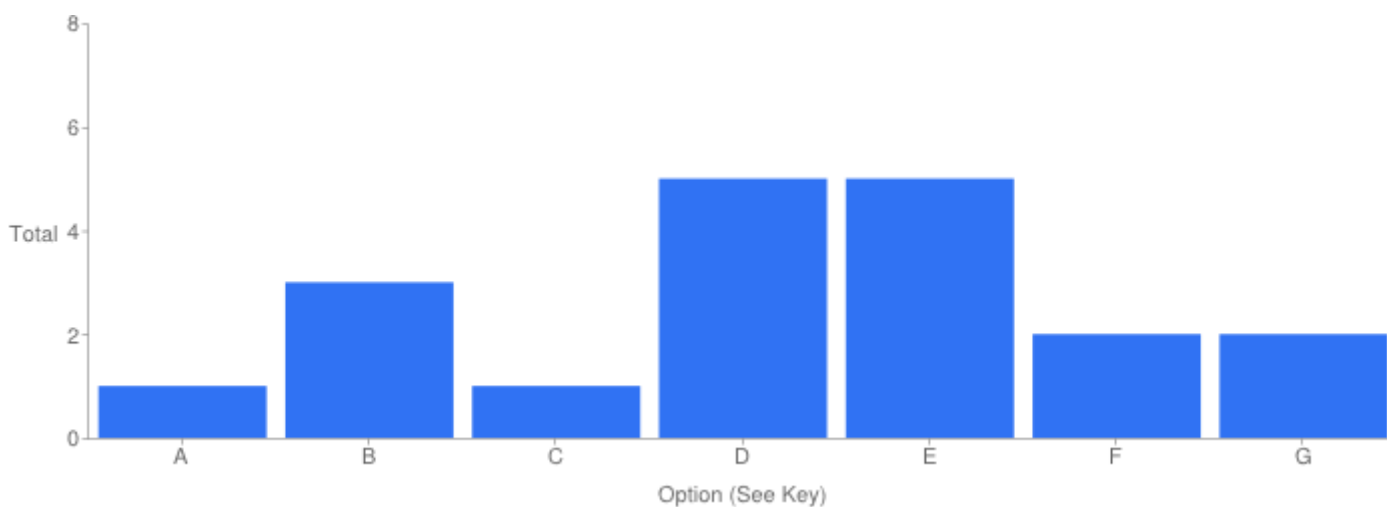
Table of "Ques 12"



Key	Option	Total	Percent of All
A	Male	9	47.37%
B	Female	8	42.11%
C	Transgender	0	0%
D	Not Answered	2	10.53%

Question 13: Which of the following age categories do you fit into?

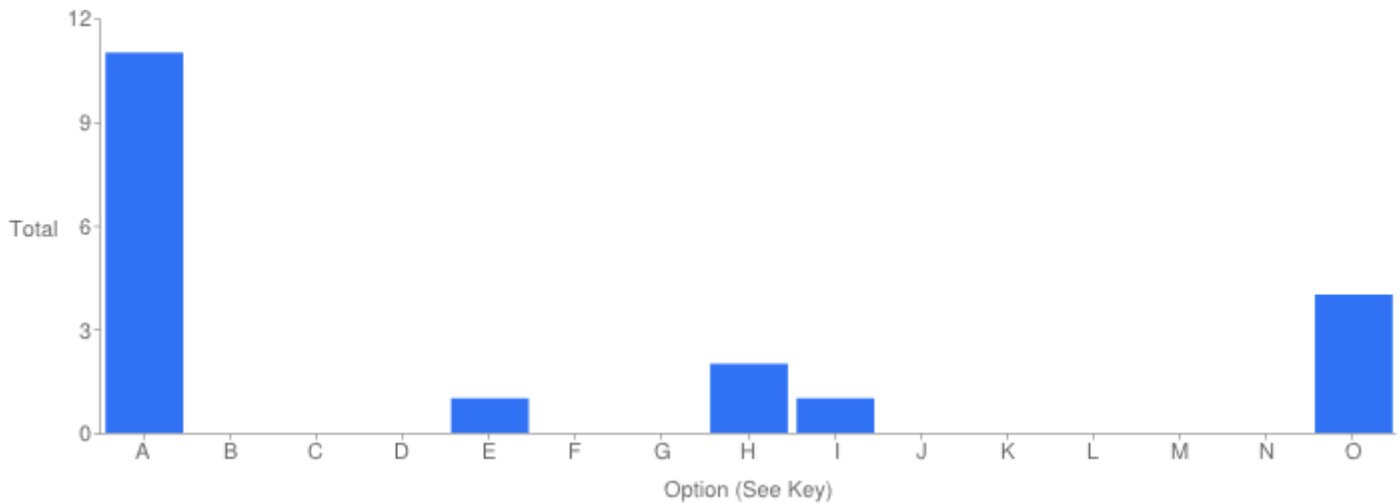
Table of "Ques 13"



Key	Option	Total	Percent of All
A	Under 25	1	5.263%
B	26 - 34	3	15.79%
C	35 - 44	1	5.263%
D	45 - 54	5	26.32%
E	55 - 64	5	26.32%
F	65+	2	10.53%
G	Not Answered	2	10.53%

Question 14: Are you?

Table of "Ques 14"

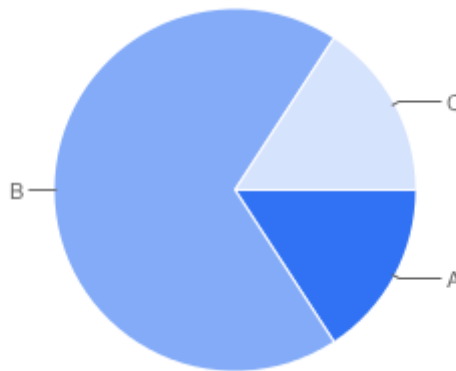


Key	Option	Total	Percent of All
A	White British	11	57.89%
B	White	0	0%
C	White & Black Caribbean	0	0%
D	White & Black African	0	0%

Key	Option	Total	Percent of All
E	White & Asian	1	5.263%
F	Indian	0	0%
G	Sikh	0	0%
H	Pakistani	2	10.53%
I	Bangladeshi	1	5.263%
J	Any other Asian Background	0	0%
K	Black Caribbean	0	0%
L	Black African	0	0%
M	Chinese	0	0%
N	Jewish	0	0%
O	Not Answered	4	21.05%

Question 15: Do you have a disability?

Table of "Ques 15"

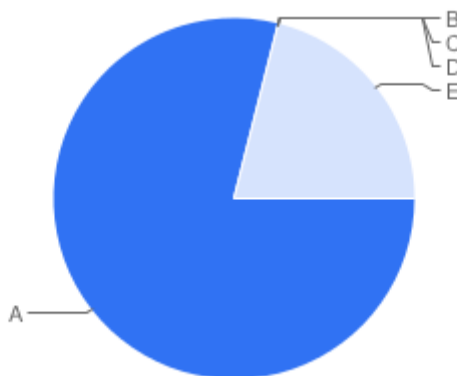


Key	Option	Total	Percent of All
A	Yes	3	15.79%
B	No	13	68.42%

Key	Option	Total	Percent of All
C	Not Answered	3	15.79%

Question 16: Sexual Orientation, are you?

Table of "Ques 16"



Key	Option	Total	Percent of All
A	Heterosexual/Straight	15	78.95%
B	Lesbian	0	0%
C	Gay	0	0%
D	Bisexual	0	0%
E	Not Answered	4	21.05%