

**Soho**

# **Selective Licensing Consultation**

## **Questionnaire – Tenants and Residents**



**A great city** to live in

 **Birmingham**  
City Council

# Soho

## Selective Licensing Consultation

### Questionnaire – Tenants and Residents

#### The deadline for responses is:

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Thank you in advance for filling in this short questionnaire - your answers will help us to form a decision about the way forward with this proposed scheme.

#### About you

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**1. Are you a tenant in private rented accommodation?** (Please tick one box only)

☐ Yes

☐ No

**If you answered 'No' to this question, please state your tenancy situation?**  
(Please tick one box only)

☐ Council tenant

☐ House in multiple Occupation

☐ Housing Association

☐ Other social tenant

☐ Owner occupier

**2. How long have you lived in the Soho area?**

(Please tick one box only)

☐ Less than 6 months

☐ 6 – 12 months

☐ 1 – 2 years

☐ 2 – 5 years

☐ 5 – 10 years

☐ More than 10 years

**3. How long have you lived in your current private rented property?**

(Please tick one box only)

☐ Less than 6 months

☐ 6 – 12 months

☐ 1 – 2 years

☐ 2 – 5 years

☐ 5 – 10 years

☐ More than 10 years

**4. If you have lived in your current property for less than five years, how many properties have you lived in over the last five years?**

**5. What type of property do you live in? (Please tick one box only)**

☐ Bungalow

☐ Detached

☐ Flat

☐ Maisonette

☐ Semi-detached

☐ Terraced house

☐ Other (please complete below)

**6. How many bedrooms are there in your house/flat/maisonette?**

**7. How many families live in your house/flat/maisonette?**

**8. How many adults live in the property?**

**9. How many children under the age of 18 live in the property?**

**10. How long do you intend to remain living in the Soho area?**

(Please tick one box only)

- ☐ Less than 6 months
- ☐ 6 – 12 months
- ☐ 1 – 2 years
- ☐ 2 – 5 years
- ☐ 5 – 10 years
- ☐ More than 10 years

## About the Area

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**11. To what extent do you agree or disagree with the following statements about Soho?**  
(Please tick one box only in each line)

Strongly agree	Agree	No opinion	Dis-agree	Strongly disagree	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has affordable decent housing
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has a low level of crime
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has a low level of pollution
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has a low level of traffic congestion
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has an excellent wage level and local cost of living
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has clean streets
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has excellent access to nature
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has excellent activities for teenagers
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has excellent community activities
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has excellent cultural facilities, libraries, museums
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has excellent education provision
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has excellent health services
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has excellent job prospects
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has excellent parks and open spaces
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has excellent public transport links
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has excellent race relations
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has excellent road and pavement repairs
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has excellent shopping facilities
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	It has excellent sports and leisure facilities

**12. In terms of improvements what are your top 10 suggestions (in priority order 1 being your top priority and 10 being the lowest priority) for areas/activities/facilities/services to improve in the Soho area?**

(Please enter a number between 1 and 10)

- ☐ Better access to nature
- ☐ Better activities for teenagers
- ☐ Better community activities
- ☐ Better cultural facilities e.g. libraries and museums
- ☐ Better education provision
- ☐ Better health services
- ☐ Better job prospects
- ☐ Better parks and open spaces
- ☐ Better public transport
- ☐ Better race relations
- ☐ Better road and pavement repairs
- ☐ Better shopping facilities
- ☐ Better sports and leisure facilities
- ☐ Better wage levels and lower local cost of living
- ☐ Cleaner streets
- ☐ More affordable decent housing
- ☐ Reduction in the level of crime
- ☐ Reduction in the level of pollution
- ☐ Reduction in the level of traffic congestion
- ☐ Other (please complete below)

13. Thinking about the area, how much of a problem, or not a problem are the following on a scale of 1-5, with 1 being the lowest and 5 being the highest problem. (Please tick one box only in each line)

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Large gatherings on the street

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Litter

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Loud noise

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Neglected/run down properties

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Nuisance from parking/adequacy of street parking

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Nuisance neighbours

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

People not treating others with consideration

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Rubbish dumping/fly and street tipping

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Use of/drug dealing or drug related crime

14. Do you feel safe in your own home and the area around it?

(Please tick one box only)

☐ Yes☐ No

15. Have you ever been a victim or witness to any anti-social behaviour in the Soho area? (Please tick one box only)

☐ Yes☐ No

If yes, what anti-social behaviour did you witness?

16. Do you know of a situation where antisocial tenant/tenants has/have been evicted, only to move to a property close by? (Please tick one box only)

☐ Yes☐ No☐ Don't know

17. **Thinking about properties in your area owned by private landlords, have you experienced or witnessed antisocial behaviour from tenants of those properties?** (Please tick one box only)

- ☐ Yes
- ☐ No
- ☐ Don't know

**If 'Yes' please describe the type of anti-social behaviour**

18. **Thinking about properties in your area owned by private landlords, to what extent do you think the owners maintain the properties to a good or poor standard?** (Please tick one box only)

- ☐ Very good
- ☐ Good
- ☐ Poor
- ☐ Very poor
- ☐ Don't know

19. **Overall, to what extent would you say that the landlords in your area act responsibly or irresponsibly in letting, managing and maintaining their properties?** (Please tick one box only)

- ☐ Very responsible
- ☐ Responsible
- ☐ Irresponsible
- ☐ Very irresponsible
- ☐ Don't know

20. **Do you think that private landlords in Soho take any action against tenants who cause a nuisance or antisocial behaviour?**  
(Please tick one box only)

- ☐ Yes
- ☐ No
- ☐ Don't know



21. Local authorities can choose to require landlords of private rented properties to obtain a licence before they can rent out properties. This gives Birmingham City Council more knowledge of who landlords are and use powers to improve management standards and offer support to landlords. This is called Selective Licensing.

**Would you support the introduction of Selective Licensing in the Soho area?**  
(Please tick one box only)

- ☐ Yes
- ☐ No
- ☐ Don't know

22. In order for selective licensing to be viable in the Soho area, landlords may be charged a fee and this cost could affect your rent costs. Would you still support Selective Licensing if this meant your rent may increase? (Please tick one box only)

- ☐ Yes
- ☐ No
- ☐ Don't know

**Please indicate the maximum you would be prepared to pay extra per week**  
(Please tick one box only)

- ☐ £1.00
- ☐ £2.00
- ☐ £3.00
- ☐ £4.00
- ☐ £5.00
- ☐ £6.00
- ☐ £7.00
- ☐ £8.00
- ☐ £9.00
- ☐ £10.00
- ☐ More than £10.00

**23. To what extent do you think that Birmingham City Council is effective or ineffective in dealing with antisocial behaviour in the Soho area?** (Please tick one box only)

- ☐ Very effective
- ☐ Effective
- ☐ Ineffective
- ☐ Very ineffective
- ☐ Don't know

**24. Do you think that the police are effective in dealing with antisocial behaviour in the Soho area?** (Please tick one box only)

- ☐ Very effective
- ☐ Effective
- ☐ Ineffective
- ☐ Very ineffective
- ☐ Don't know

**25. What benefits would you see the scheme bringing to the Soho area?**

**26. Is there anything else that you want to tell us about the potential introduction of Selective Licensing for private landlords in the Soho area?**

## Ethnic Origin

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To help us monitor our Equal Opportunities in Employment Policy please tick or complete the following boxes as appropriate:

### A: Asian or Asian British

- ☐ Indian
- ☐ Pakistani
- ☐ Bangladeshi
- ☐ Kashmiri
- ☐ Chinese
- ☐ Any other Asian backgrounds (please complete below)

### B: Black or Black British

- ☐ Caribbean
- ☐ African
- ☐ Any other Black backgrounds (please complete below)

### C: Jewish

- ☐ Jewish

### D: Other ethnic group

- ☐ Vietnamese
- ☐ Arab
- ☐ Kurdish
- ☐ Any other (please complete below)

**E: Sikh**

☐ Sikh

**F: White**

☐ British

☐ Gypsy or Irish Traveller

☐ Irish

☐ Albanian

☐ Any other White backgrounds (please complete below)

**G: Prefer not to say**

☐ Prefer not to say

**Gender**

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☐ Female

☐ Male

☐ Prefer not to say

Date of birth:

Age:

## Disability

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The Equality Act 2010 defines a person as having a disability if he/she has a physical or mental impairment which has a substantial and long term adverse effect on his/her ability to carry out normal day to day activities.

**Do you have a disability as defined above?** (Please tick one box only)

☐ Yes

☐ No

If all of the above does not apply to you, however, you consider yourself to have a disability, please tick the box below.

☐

**Please provide further information with regard to your disability:**

☐ Learning disability

☐ Long standing illness

☐ Mental Health condition

☐ Physical impairment

☐ Sensory impairment

☐ Prefer not to say

☐ Other

## Sexual Orientation

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**What is your sexual orientation?** (Please tick one box only)

- ☐ Bisexual
- ☐ Heterosexual
- ☐ Lesbian or Gay
- ☐ Prefer not to say
- ☐ Other

## Religion

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**What is your religion?** (Please tick one box only)

- ☐ Buddhist
- ☐ Christian – (including Catholic, C of E, Protestant and all other Christian denominations)
- ☐ Hindu
- ☐ Jewish
- ☐ Muslim
- ☐ Sikh
- ☐ No religion
- ☐ Prefer not to say
- ☐ Other (please complete below)



## How long does this consultation last?

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This consultation starts on 6 November 2017 and ends on 31 January 2018.

## How do I take part?

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You can complete the questionnaire online or complete a printed questionnaire and return it by the deadline.

### Completing using a computer/tablet/mobile phone

You can complete an online questionnaire on the Be Heard website. Visit:  
<https://www.birminghambeheard.org.uk/place/soho-selective-licensing-consultation>

### Completing a printed questionnaire

You can pick up a printed copy of the questionnaire from **1 Lancaster Circus, Aston, Birmingham, B4 7DJ** or request a PDF copy by emailing [prs@birmingham.gov.uk](mailto:prs@birmingham.gov.uk). Please state which version of the questionnaire you want (business, landlord or tenant).

### Returning your completed printed questionnaire

Please complete and return the questionnaire by **31 January 2018** using the **FREEPOST** envelope enclosed. You **DO NOT** need to use a stamp.

If you do not have a FREEPOST envelope you can request one by contacting us, see the email address and phone number below.

You can also return by post to the address below, but you will need to use a stamp.

**Birmingham City Council  
Private Rented Services  
Place Directorate  
P.O. Box 16589  
Lancaster Circus  
Birmingham B2 2JB**

PLEASE NOTE: **You will need to use a stamp.**

## Any questions about this consultation?

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If you have any questions about this consultation please contact us.

Email: [prs@birmingham.gov.uk](mailto:prs@birmingham.gov.uk)

Phone: **0121 675 5497**